SERVICE BULLETIN		Date:	15-May2003	Model: SR8200,SR9200
		Page:	1 / 1	REF.NBR: MZ02-030
		Subject:		
Circulation:	Application:	The problem that the sound of Dolby Digital is		
x for information customer complaint in case of service mandatory 	See Below	Interrupted.		

[PHENOMENON]

When Playback DVD of USA edition, the sound of Dolby Digital is interrupted. Specially, it occurs in Pearl Harbor, Jurassic Park 3, Beast Monster and Stuntman DVD.

[SOLUTION]

The version of the Dolby encorder was changed to cope with Dolby EX. Update the firmware of the CPU(QU01) and DSP(Q671) to the following version or the latest version.

1. The version of the CPU(QU01)	: 011225 01
2. The version of the DSP(Q671)	: CD 07 01030102
	: CD 03 01010302

Refer to 97 and 98 pages for the procedure of update firmware.

[NECESSARY PART]

Firmware update Disc *SR9200CDR

[REMARKS]

This improvement has been done in the production line after the Lot number MZxxxxx06xxxx and later.(SR9200/U1B/S1G) the Lot number MZxxxxx04xxxx and later.(SR8200/U1B/S1G)

The Lot number is mentioned the serial number label on the rear panel. (ex.MZxxxxx06xxxx)

SERVICE BULLETIN		Date:	15-May-2003	Model SR9200/SR8200
		Page:	1/1	REF.NBR:MZ03-010
		Subject:		
Circulation:	Application:	Sound cut a little at the beginning of the track		
x for information customer complaint in case of service mandatory	ALL	 Volume level will decrease when changed Digi Analog input Int.ref: 		ase when changed Digital and

[PHENOMENON]

1. Sound cut a little at the beginning of the track with digital connection and with CD or DVD playback. It will happen with first playback and after track skip.

2. Volume level will decrease a little when changed from Digital input (as CD input) to Analog input (as Tape input), and vice versa.

It happens only the Bass/Treble control is set to other than default "0" setting.

[SOLUTION]

Update the firmware for CPU and DSP.

Firmware for CPU : **SR9200UP_NEW_DSP_030124** Firmware for DSP : **SR9200UP_NEW_H8_0130_1** (Unzip the file distributed before update.)

Please refer to the SR9200/SR8200 Service manual page 87 "9.UPDATE FIRMWARE" about details of updating the firmware.

[REMARKS]

After update the unit, following surround mode will be changed. (Caused by new DSP firmware.) So, please explain to your customer this change.

* SR9200 1. THX Ultra mode => THX Ultra2 mode 2. SRS CS => SRS CS II

* SR8200 1. SRS CS => SRS CS II

This countermeasure only applies to this claim.

Approved by **H.TAMURA** Written by **K.ONO**

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SERVICE BULLETIN		Date:	15-May-2003	Model SR8200,SR9200
		Page:	1/1	REF.NBR:MZ02-040
		Subject:		
Circulation:	Application:	VOL Level and Tune preset memory aren't Back u		
x for information customer complaint in case of service mandatory	Before			
		Int.r	ef:	

[PHENOMENON]

When Push the power switch On/Off, VOL Level and Tune preset memory aren't Back up. The leakage current of the condenser occurs at low temperature, and it isn't suitable for the timing in Power off.

[SOLUTION]

Replace C801(0.01uF) to 0.0047uF (Parts No. DK17472910) on the P824 POWER SW CIRCUIT BOARD.

[REMARKS]

This improvement has been done in the production after the Lot number below.

SR8200 Lot number "08" and after.

SR9200 Lot number "09" and after.

The Lot number is mentioned the serial number label on the rear panel. (ex.MZxxxxx08xxxx)

service bulletin		22-Apr2004	Model: SR8200, SR9200
		1 / 1	REF.NBR: MZ04-034
		Subject:	
Application:	After specific operation, SETUP sometimes returns to initial setting.		
ALL			
	ULLETIN Application:	ULLETIN Page: Application: After s to initi ALL	Page: 1 / 1 ULLETIN Subject: Application: After specific operation to initial setting.

[PHENOMENON]

- 1. By SETUP MENU, Set the Speaker level of SURROUND to "+1dB or more". Then, escaping from MENU.
- 2. The Sound level is set to "negative infinity" from "other than negative infinity" by VOL Knob
- 3. Press the POWER switch to turn off and turn on,
- 4. "Clear memory" is displayed and SETUP sometimes returns to initial setting.

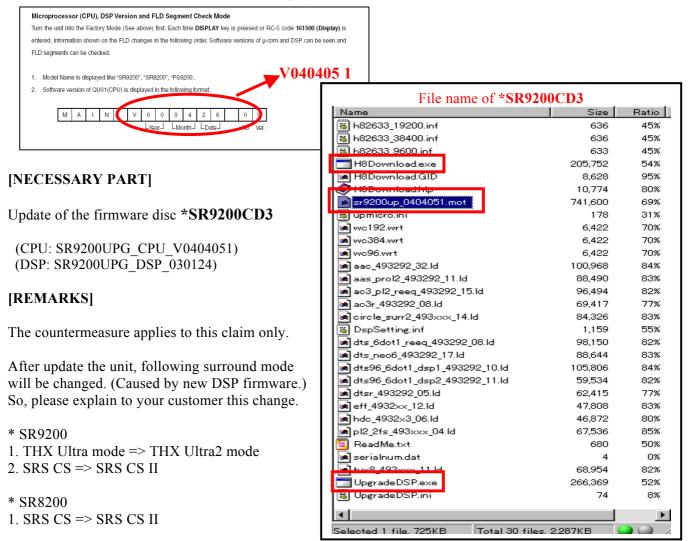
[SOLUTION]

1) Update the CPU's software version to [V0404051]

2) Update the DSP's software.

Please refer to the service manual page97 to 98 about details of "9.UPDATE FIRMWARE".

First of all, please check the CPU(QU01) version. It can be confirmed on the Service Manual page 95 "SERVICE PROGRAM",



Approved by S.NAGAO

Written by

WQ-19 2 817/additional rule 3 (1st Issue 2003-03-19)

service bulletin		22-Apr2004	Model: SR8200, SR9200
		1 / 1	REF.NBR: MZ04-034
		Subject:	
Application:	After specific operation, SETUP sometimes returns to initial setting.		
ALL			
	ULLETIN Application:	ULLETIN Page: Application: After s to initi ALL	Page: 1 / 1 ULLETIN Subject: Application: After specific operation to initial setting.

[PHENOMENON]

- 1. By SETUP MENU, Set the Speaker level of SURROUND to "+1dB or more". Then, escaping from MENU.
- 2. The Sound level is set to "negative infinity" from "other than negative infinity" by VOL Knob
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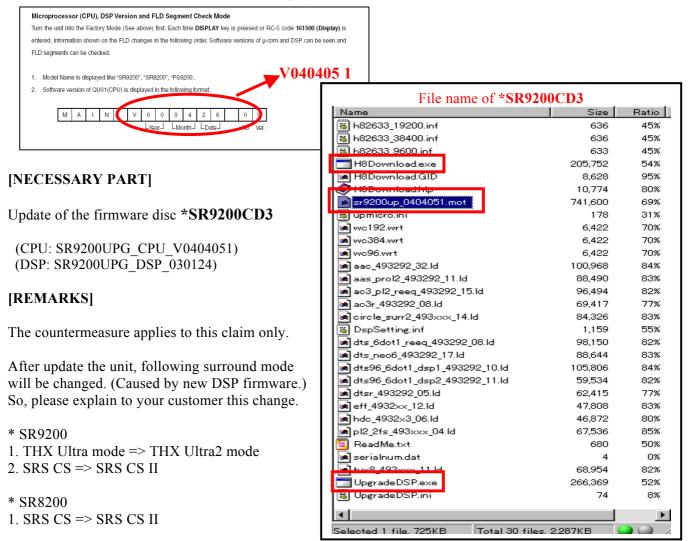
[SOLUTION]

1) Update the CPU's software version to [V0404051]

2) Update the DSP's software.

Please refer to the service manual page97 to 98 about details of "9.UPDATE FIRMWARE".

First of all, please check the CPU(QU01) version. It can be confirmed on the Service Manual page 95 "SERVICE PROGRAM",



Approved by S.NAGAO

Written by

WQ-19 2 817/additional rule 3 (1st Issue 2003-03-19)