

## SERVICE BULLETIN: 02001-2

Date 01/30/02

## Mandatory:

Must also Perform Bulletin 02002-2 For Dolby Digital Audio Drop Out.

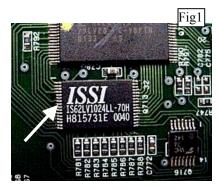
Models:	TX-DS797 / TX-DS898
Symptom:	Static like Noise (tic, tic,) occurs when in surround mode with a limited possibility of Surround Back not functioning.
Cause:	Power Supply VCC for Q713 may be too high.
Solution:	Reduce VCC or Replace Q713. Must Perform Bulletin 02002-2 For <u>Dolby Digital Audio</u> <u>Drop Out</u> as well.

Procedure:

In some units Q713 IC, brand *ISSI*, IS62LV1024LL-70H was used [Fig1], where as in some NEC MPD441000LGU-B70X may be found. For those units using the *ISSI* SRAM and having the above aforementioned problem, you will need to replace the IC Q713 with PN#22241793R3 having NEC MPD441000LGU-B70X or Mitsubishi M5MV108DKV-70H brand label. If above part is to be replaced L753 need not be replaced. <u>See Note</u>.

## NOTE:

For units having not developed such problem and has the *ISSI* IC in place, it is highly recommended that L753 [Fig2] be changed to  $33\Omega$  (PN#433223304R1) chip resistors and need not replace IC.





\*\*\* After service, please reset the unit following reset procedure. From a power ON state, press and hold Video-1 button and then press Stand-By switch. Unit will <u>clear</u> and shut down.

Units not affected by above changes are:

TX-DS797MDD	SN#2210029801~
TX-DS898MDD	SN#2210022501~