

Service

DVP3120/05/12/51/55/94/75

DVP3120K/55

Service

Service



Service Manual

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Version 1.0

**CLASS 1
LASER PRODUCT**



3139 785 324XX

PHILIPS

Technical Specifications

TV standard	(PAL/50Hz)	(NTSC/60Hz)	Audio performance
Number of lines	625	525	
Playback	Multi standard	(PAL/NTSC)	
Video performance			
Video DAC	12 bit, 108MHz		
YPbPr	0.7Vpp ---- 75 ohm		
Video output	1Vpp ----- 75 ohm		
RGB (SCART)	0.7Vpp ---- 75 ohm (For Europe Version)		
Video format			
Digital Compression	MPEG 2 for DVD,SVCD		
	MPEG 1 for VCD		
DVD			
	50Hz	60Hz	
Horiz resolution	720 pixels	720 pixels	
Vertical resolution	576lines	480 lines	
VCD			
	50Hz	60Hz	
Horiz. resolution	352 pixels	352 pixels	
Vertical resolution	288lines	240 lines	
Audio format			
Digital	MPEG/AC-3/ PCM	Compressed Digital 16, 20, 24bits fs, 44.1, 48, 96kHz	
	MP3(ISO 9660)	96,112,128,256kbps & variable bit rate fs,32, 44.1,48 kHz	
Analogue Sound Stereo			
Dolby surround compatible downmix from Dolby Digital multi-channel sound			
Connections			
	Scart Output	Euroconnector (For Europe version)	
	YPbPr output	Cinch 3x	
	Video output	Cinch(yellow)	
	Audio output (L+R)	Cinch (white/red)	
	Digital output	1 coaxial	
		IEC60958 for CDDA/ LPCM	
		IEC61937 for MPEG1/2,	
		Dolby Digital	
Cabinet			
	Dimensions (w X h X d)	360 x 37 x 235 mm	
		360 x 37 x 209 mm (For DVP3120 /05/12/55)	
	Weight	Approximately 2 kg	
Power consumption			
	Power supply Rating	110V-240V; 50/60HZ	
	Power consumption	<10W	
	Power consumption in standby mode	<1W	

Specifications subject to change without prior notice.

Safety instruction, Warning & Notes

Safety instruction

1. General safety

Safety regulations require that during a repair:

- . Connect the unit to the mains via an isolation transformer.
- . Replace safety components indicated by the symbol , only by components identical to the original ones. Any other component substitution (other than original type) may increase risk of fire or electrical shock hazard.

Safety regulations require that after a repair, you must return the unit in its original condition. Pay, in particular, attention to the following points:

- . Route the wires/cables correctly, and fix them with the mounted cable clamps.
- . Check the insulation of the mains lead for external damage.
- . Check the electrical DC resistance between the mains plug and the secondary side:
 - 1) Unplug the mains cord, and connect a wire between the two pins of the mains plug.
 - 2) Set the mains switch the “on” position (keep the mains cord unplug).
 - 3) Measure the resistance value between the mains plug and the front panel, controls, and chassis bottom.
 - 4) Repair or correct unit when the resistance measurement is less than 1M .
 - 5) Verify this, before you return the unit to the customer/user (ref. UL-standard no. 1492).
 - 6) Switch the unit “off”, and remove the wire between the two pins of the mains plug.

2.Laser safety

This unit employs a laser. Only qualified service personnel may remove the cover, or attempt to service this device (due to possible eye injury).

Laser device unit

Type	: Semiconductor laser GaAlAs
Wavelength	: 650nm (DVD)
	: 780nm (VCD/CD)
Output power	: 7mW (DVD)
	: 10mW (DVD /CD)

Beam divergence: 60 degree

Note: Use of controls or adjustments or performance of procedure other than those specified herein, may result in hazardous radiation exposure. Avoid direct exposure to beam.

Warning

1.General

. All ICs and many other semiconductors are susceptible to electrostatic discharges (ESD). Careless handing during repair can reduce life drastically. Make sure that, during repair, you are at the same potential as the mass of the set by a wristband with resistance. Keep components and tools at this same potential. Available ESD protection equipment:

- 1) Complete kit ESD3 (small tablemat, wristband, connection box, extension cable and earth cable)
4822 310 10671.
- 2) Wristband tester 4822 344 13999.

. Be careful during measurements in the live voltage section. The primary side of the power supply , including the heat sink, carries live mains voltage when you connect the player to the mains (even when the player is "off"!). It is possible to touch copper tracks and/or components in this unshielded primary area, when you service the player. Service personnel must take precautions to prevent touching this area or components in this area. A "lightning stroke" and a stripe-marked printing on the printed wiring board, indicate the primary side of the power supply.

. Never replace modules, or components, while the unit is "on".

2. Laser

- . The use of optical instruments with this product, will increase eye hazard.
- . Only qualified service personnel may remove the cover or attempt to service this device, due to possible eye injury.
- . Repair handling should take place as much as possible with a disc loaded inside the player.
- . Text below is placed inside the unit, on the laser cover shield:

CAUTION: VISIBLE AND INVISIBLE LASER RADIATION WHEN OPEN, AVOID EXPOSURE TO BEAM.

Notes: Manufactured under licence from Dolby Laboratories. The double-D symbol is trademarks of Dolby Laboratories, Inc. All rights reserved.

Notes

Lead-Free requirement for service

IDENTIFICATION:

Regardless of special logo (not always indicated) 

One must treat all sets from **1.1.2005** onwards, according next rules.

Important note: *In fact also products a little older can also be treated in this way as long as you avoid mixing solder-alloys (leaded/ lead-free). So best to always use SAC305 and the higher temperatures belong to this.*

Due to lead-free technology some rules have to be respected by the workshop during a repair:

- Use only lead-free solder alloy Philips SAC305 with order code 0622 149 00106. If lead-free solder-paste is required, please contact the manufacturer of your solder-equipment. In general use of solder-paste within workshops should be avoided because paste is not easy to store and to handle.
- Use only adequate solder tools applicable for lead-free solder alloy. The solder tool must be able
 - To reach at least a solder-temperature of 400°C,
 - To stabilize the adjusted temperature at the solder-tip
 - To exchange solder-tips for different applications.
- Adjust your solder tool so that a temperature around 360°C – 380°C is reached and stabilized at the solder joint. Heating-time of the solder-joint should not exceed ~ 4 sec. Avoid temperatures above 400°C otherwise wear-out of tips will rise drastically and flux-fluid will be destroyed. To avoid wear-out of tips switch off un-used equipment, or reduce heat.
- Mix of lead-free solder alloy / parts with leaded solder alloy / parts is possible but PHILIPS recommends strongly to avoid mixed solder alloy types (leaded and lead-free). If one cannot avoid, clean carefully the solder-joint from old solder alloy and re-solder with new solder alloy (SAC305).

- Use only original spare-parts listed in the Service-Manuals. Not listed standard-material (commodities) has to be purchased at external companies.

- **Special information for BGA-ICs:**

- always use the 12nc-recognizable soldering temperature profile of the specific BGA (for de-soldering always use highest lead-free temperature profile, in case of doubt)
- lead free BGA-ICs will be delivered in so-called 'dry-packaging' (sealed pack including a silica gel pack) to protect the IC against moisture. After opening, dependent of MSL-level seen on indicator-label in the bag, the BGA-IC possibly still has to be baked dry. This will be communicated via AYS-website.

Do not re-use BGAs at all.

- For sets produced before 1.1.2005, containing leaded soldering-tin and components, all needed spare-parts will be available till the end of the service-period. For repair of such sets nothing changes.

- On our website:

www.atyourservice.ce.Philips.com

You find more information to:

BGA-de-/soldering (+ baking instructions)
Heating-profiles of BGAs and other ICs used in
Philips-sets

You will find this and more technical information within the "magazine", chapter "workshop news".

For additional questions please contact your local repair-helpdesk.

Mechanical and Dismantling Instructions

Dismantling Instruction

The following guideline is a general instruction for how to dismantle the player. Detailed operation done according the set unit.

Step1: Remove 5 screws around the Top Cover, then remove the Top Cover (Figure 1).



Figure 1

Step2: If it is necessary to dismantle Loader or Front Panel, It should be remove the Front door assembly first. (Figure 2)

Note: Make sure to operate gently otherwise the guider would be damaged.

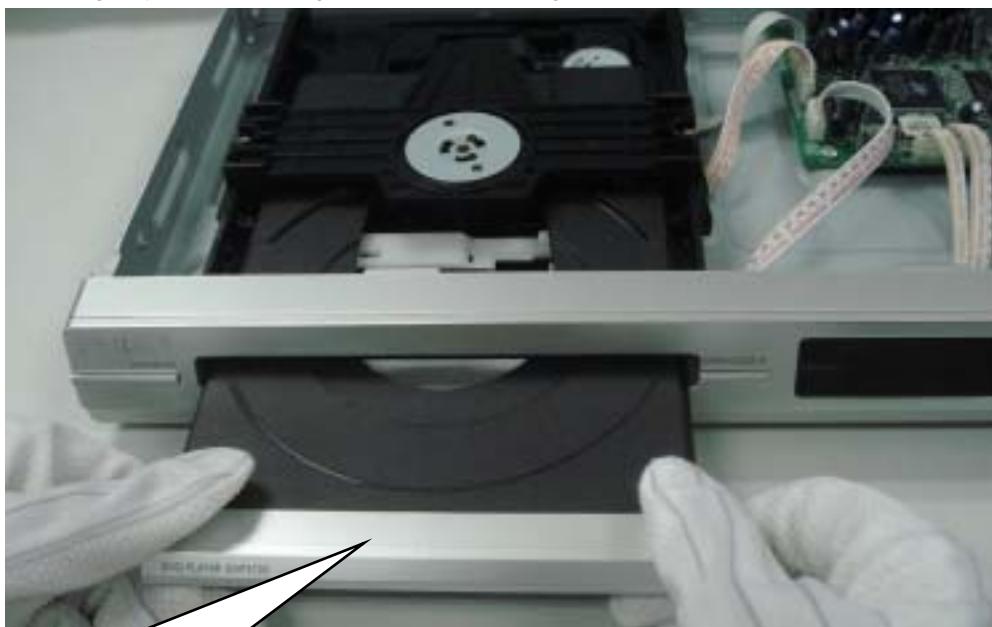


Figure 2

Please kindly note that dismantle the front door assembly carefully to avoid damage tray and the front door assembly.

Mechanical and Dismantling Instructions

Dismantling Instruction

Step3: If the tray can't open in normal way, you can make it through the instruction as below (Figure 3).
Note: Make sure to operate gently otherwise the guider would be damaged.

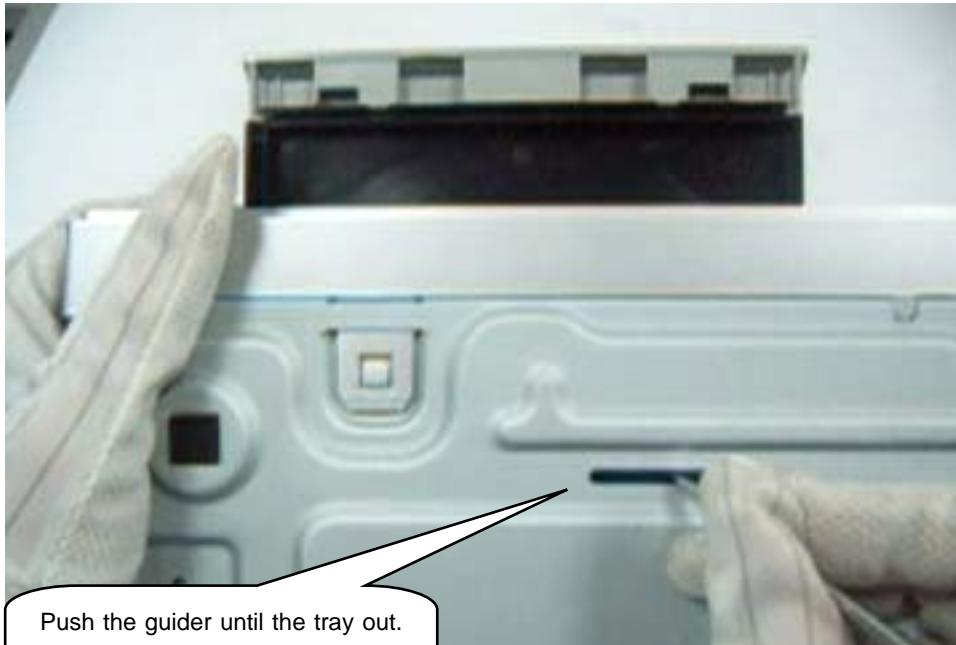


Figure 3

Step4: Dismantling Loader, disconnect the 3 connectors aiming in the below figure, and remove 1 screw around the Loader. (Figure 4)

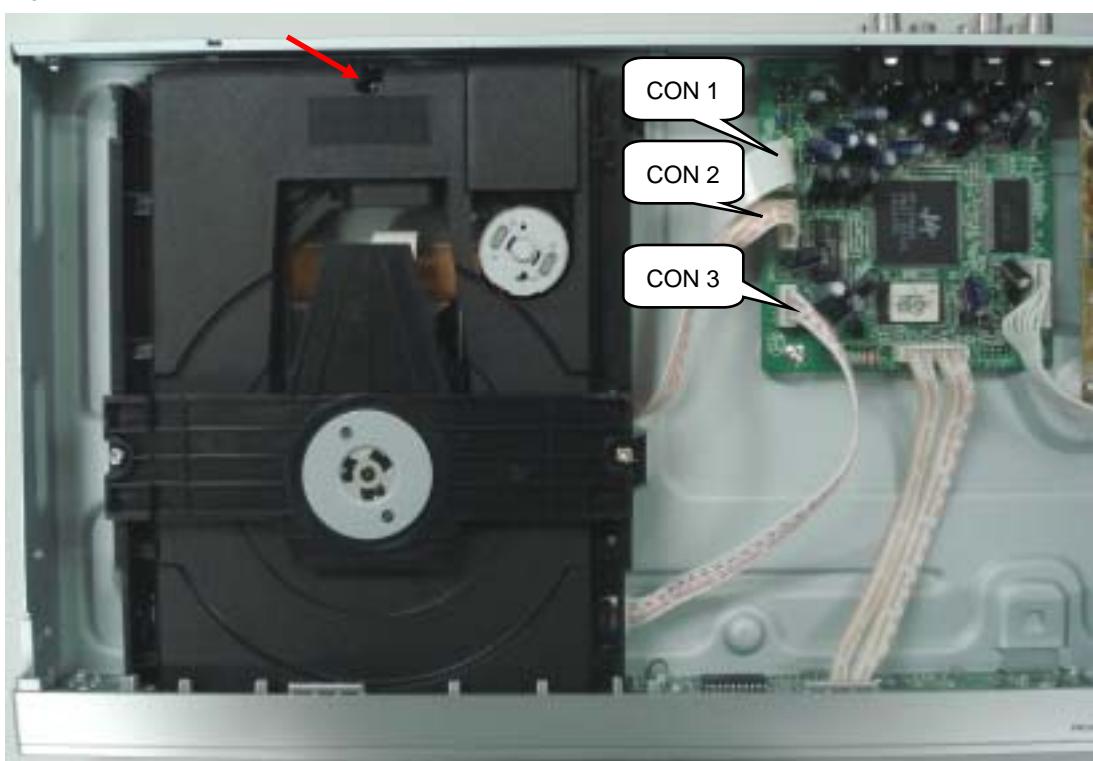


Figure 4

Mechanical and Dismantling Instructions

Dismantling Instruction

Step5: Dismantling Front Panel, disconnect the 3 connector, then release the snaps on the both sides of Front Panel and bottom cabinet , then gently pull the Panel out from the set. (Figure 5 & 6 & 7)



Figure 5

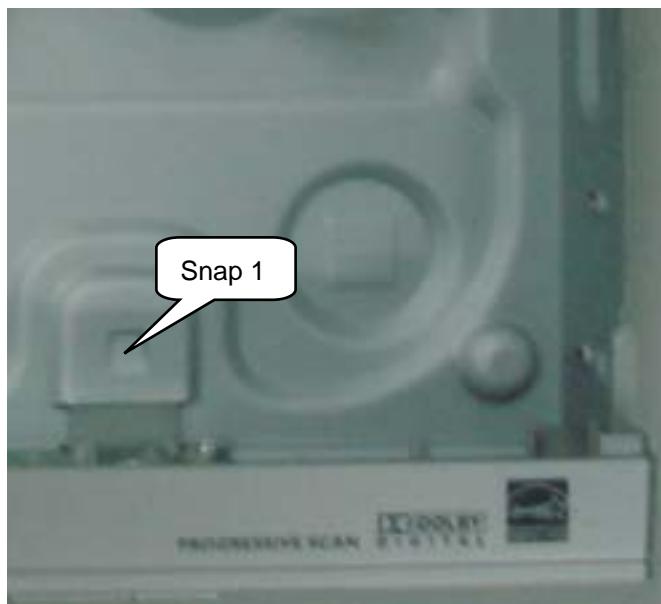


Figure 6

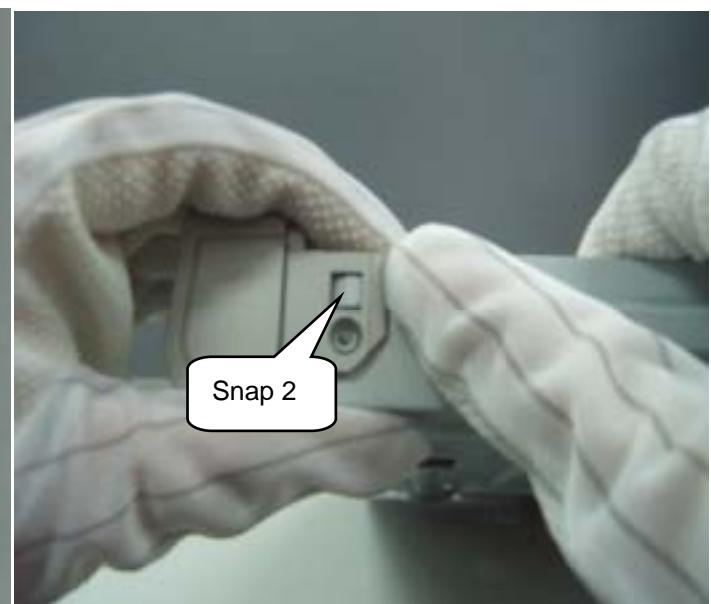


Figure 7

Mechanical and Dismantling Instructions

Dismantling Instruction

Step6: Dismantling Main Board, first disconnect the 1 connector, then remove 4 screws to remove the Main board. (Figure 8)

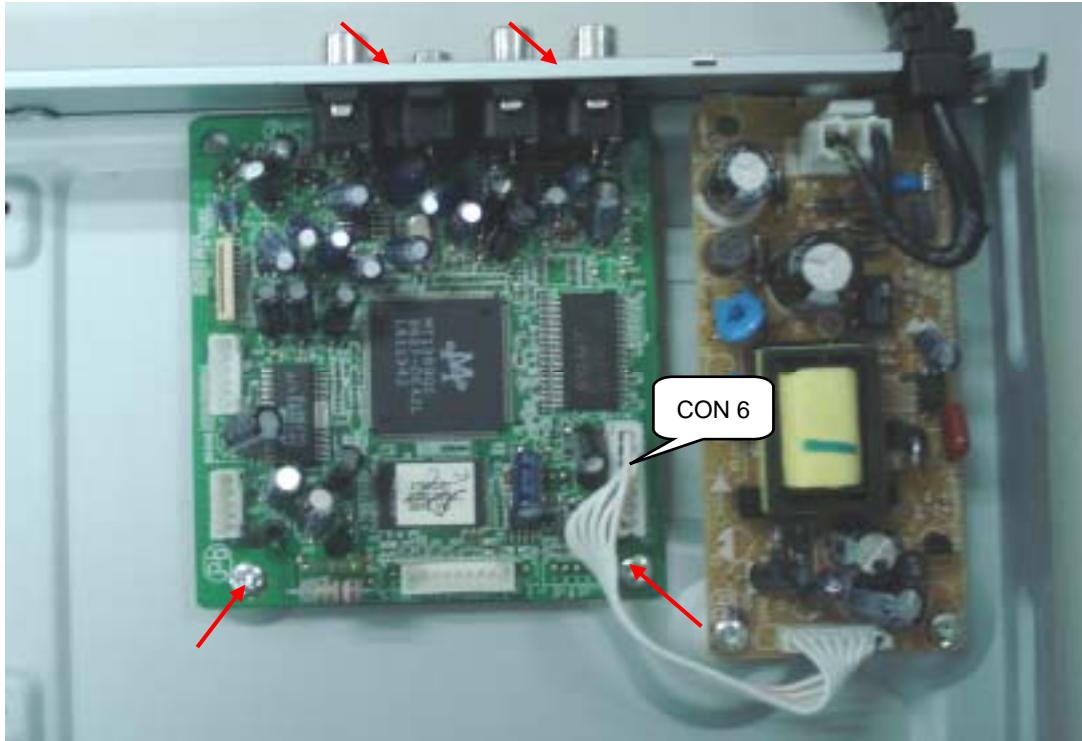


Figure 8

Step7: Remove the 2 screws on Power Board to dismantle the Power Board. (Figure 9)

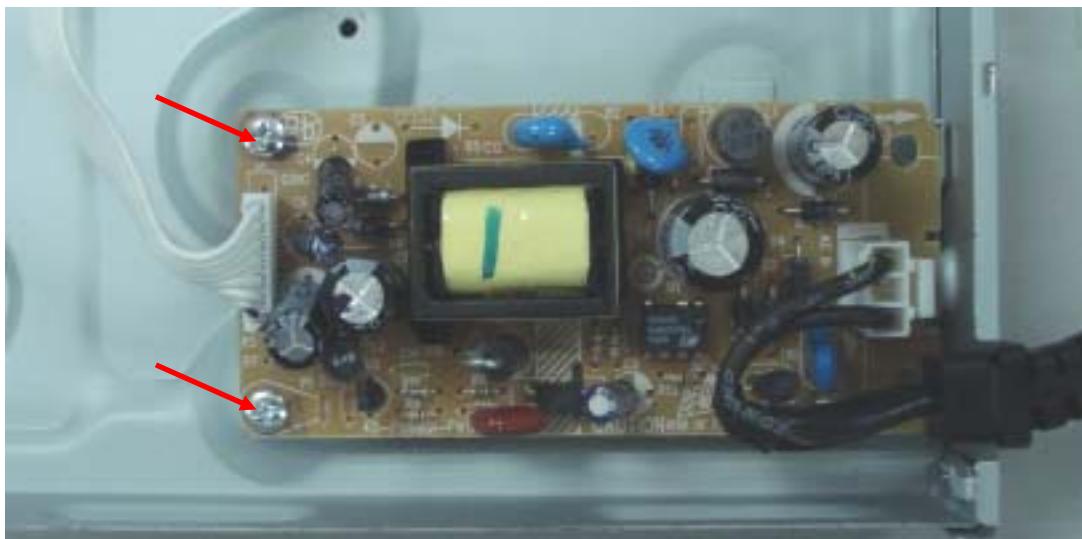


Figure 9

Software upgrade

Preparation to upgrade software

- 1) Start the CD Burning software and create a new CD project (Data Disc) with the following setting:
Label: DVP312X **(No need the label name)**
File Name: **DVPXXXX_XX.BIN**
Power on the set and open the tray, then press <5><5> to check the File Name.

Note: It is required capital letter for the File System name

- 2) Burn the data onto a blank CDR

B. Read out the software versions to confirm upgrading

- 1) Power on the set and press <Setup> button on the remote control.
- 2) Press <1><3><7><9>button to check the software information.

The software version and other information are display on the TV screen as follows:

Version	XX.XX.XX.XX (Main version)
SUB-VER	XX.XX.XX.XX (software version of application software)
8032	XX.XX.XX.XX
Servo	XX.XX.XX.XX (software version of Servo)
RISC	XX.XX.XX.XX
DSP	XX.XX.XX.XX
Region Code	X

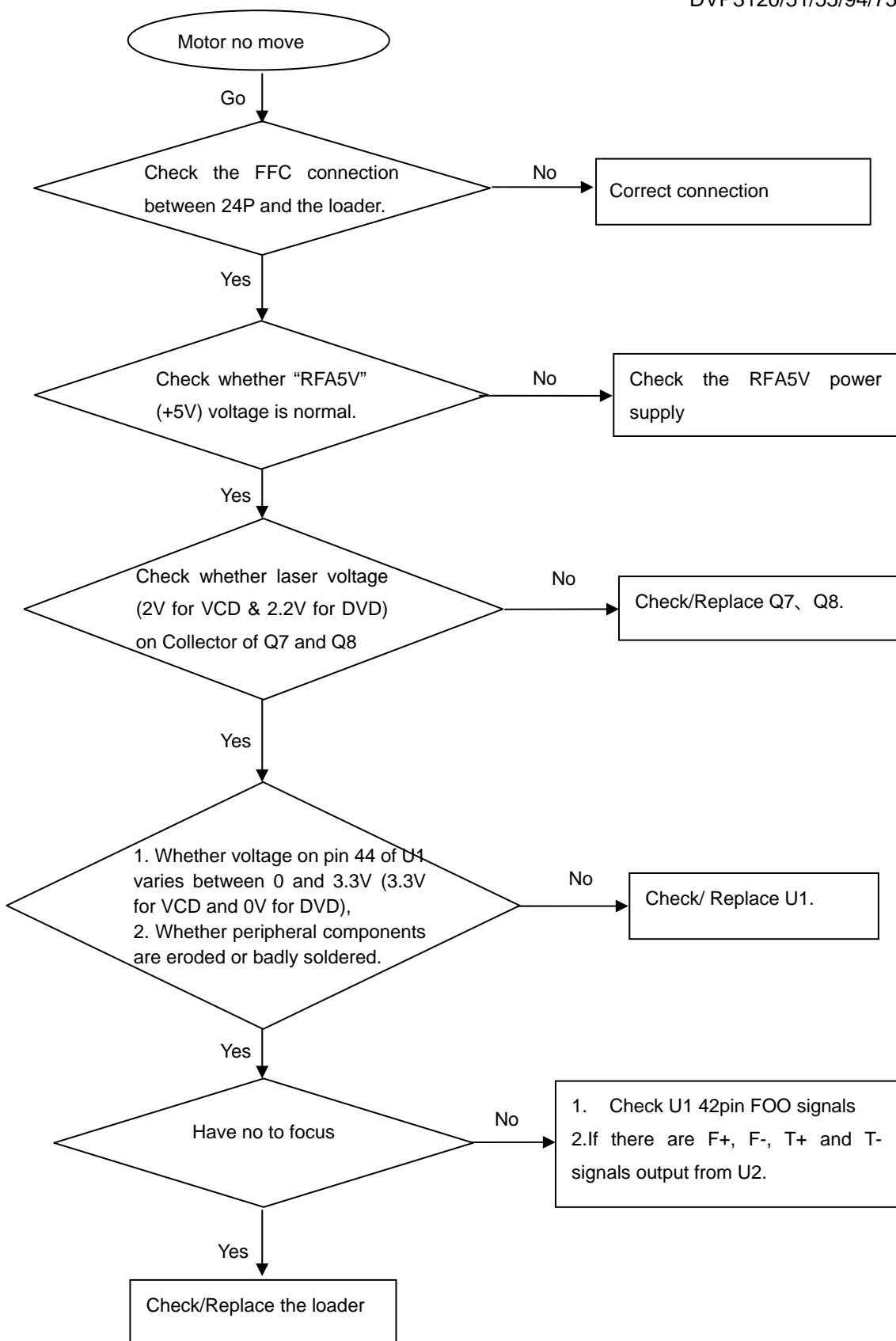
A. Procedure for software upgrade:

- 1) Power on the set and insert the prepared Upgrade CDR.
- 2) The set will starts reading disc & response with the following display TV screen:
Upgrade File DETECTED
Upgrade?
Press Play TO START.
- 3) Press <OK> button to confirm, then screen will display :
Files coping...
UPGRADING...
- 4) The upgraded disc will automatically out when files coping complete, then take out the disc.
- 5) About 1 minute later, the tray will automatically close when upgrading complete.

Caution: The set must not be power off during upgrading, Otherwise the Main board will be damaged entirely.

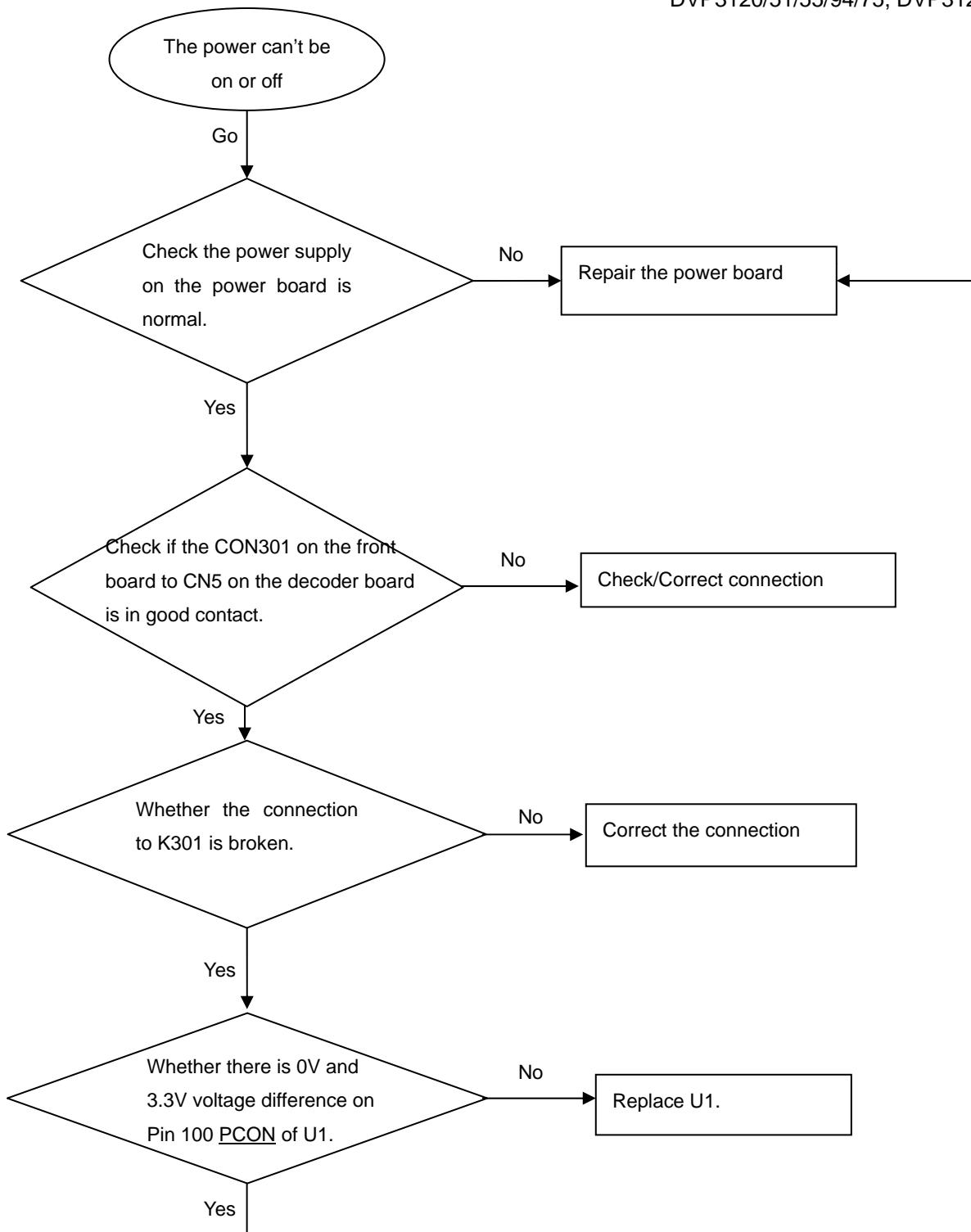
Spindle motor does not move

Remark: Trouble shooting chart for
DVP3120/51/55/94/75, DVP3120K/55



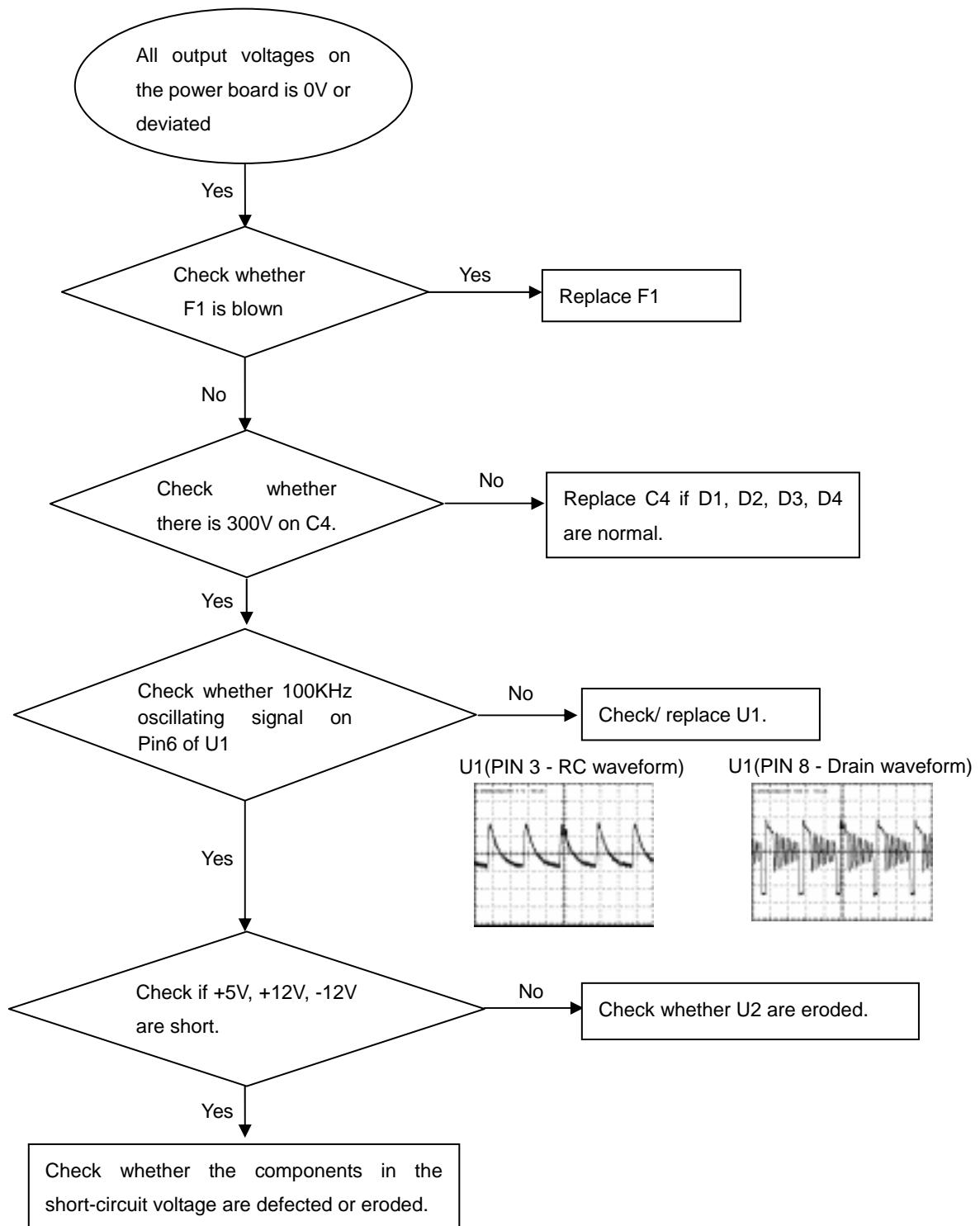
The power can not be on or off

Remark: Trouble shooting chart for
DVP3120/51/55/94/75, DVP3120K/55



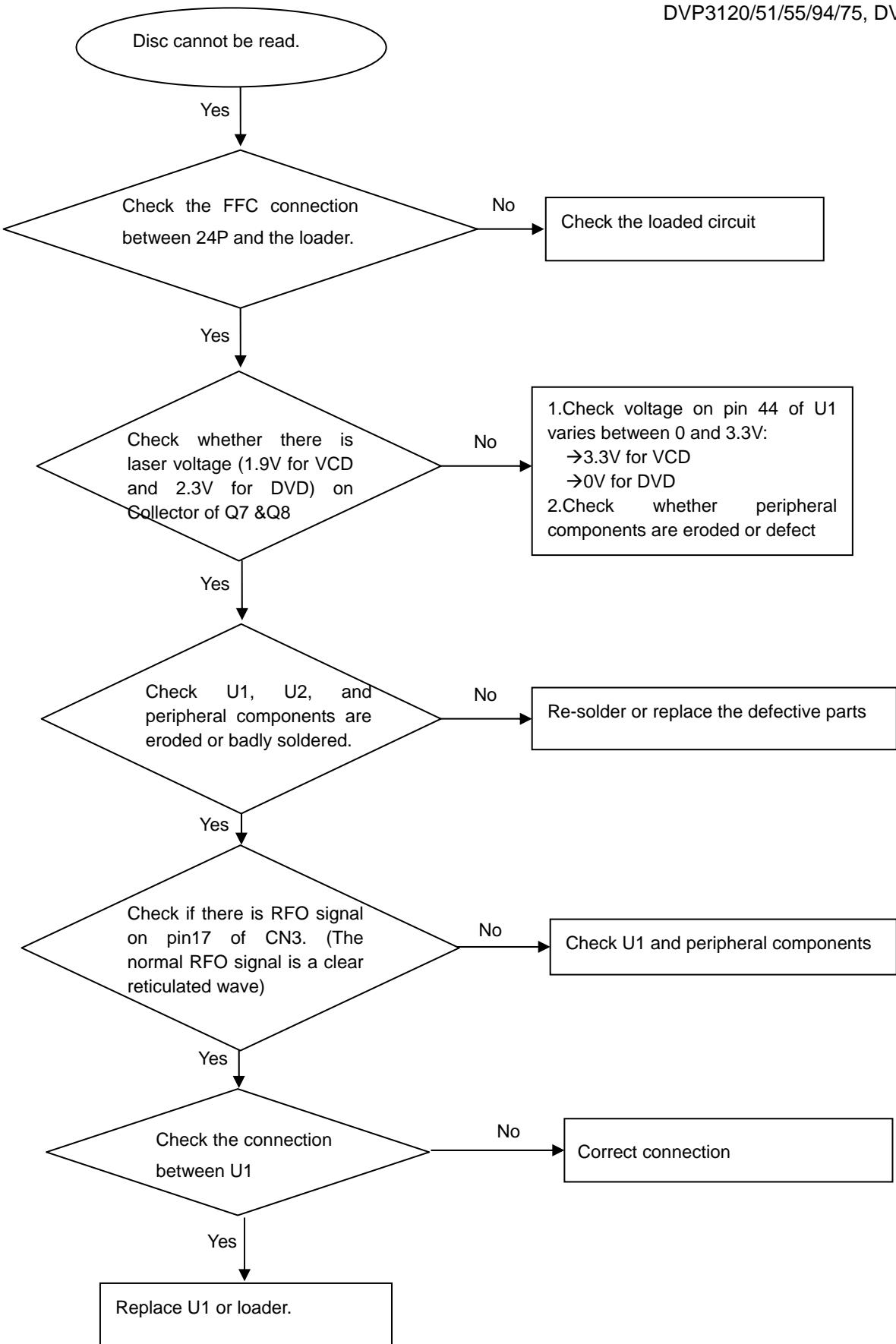
All output voltages on the power board is 0V or deviated.

Remark: Trouble shooting chart for
DVP3120/51/55/94/75, DVP3120K/55



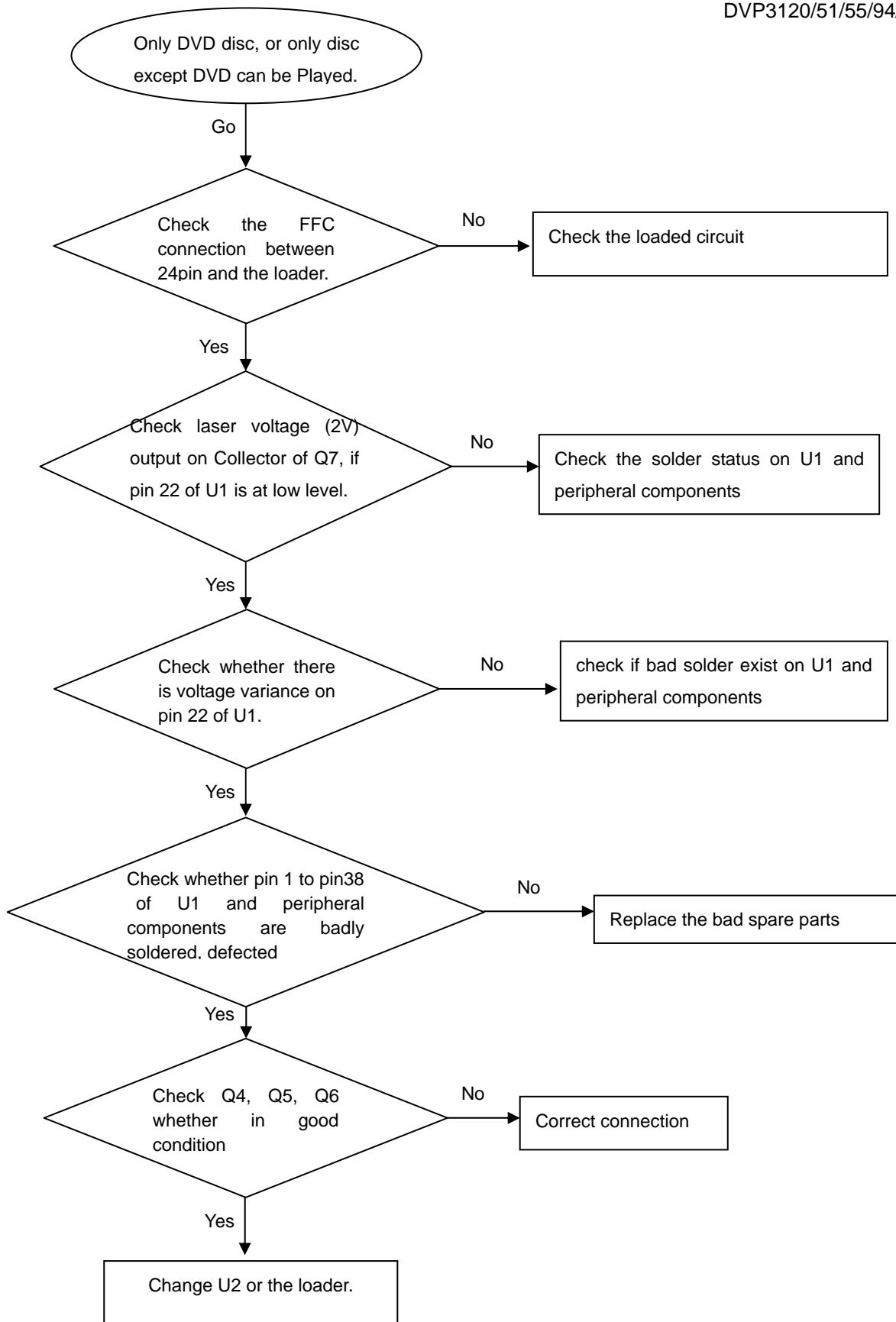
Disc cannot be read.

Remark: Trouble shooting chart for
DVP3120/51/55/94/75, DVP3120K/55



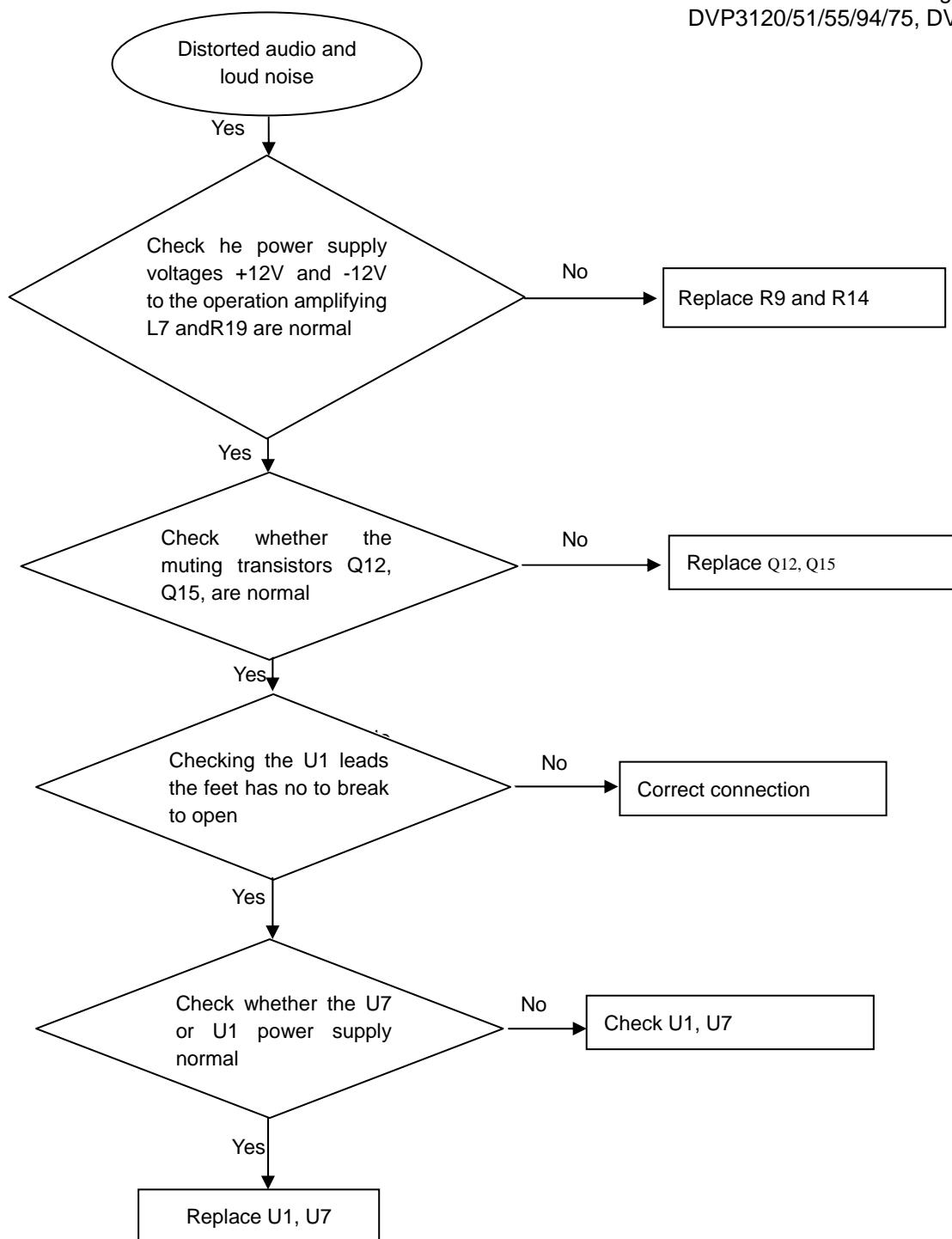
Only DVD disc or only disc except DVD can be played

Remark: Trouble shooting chart for
DVP3120/51/55/94/75, DVP3120K/55



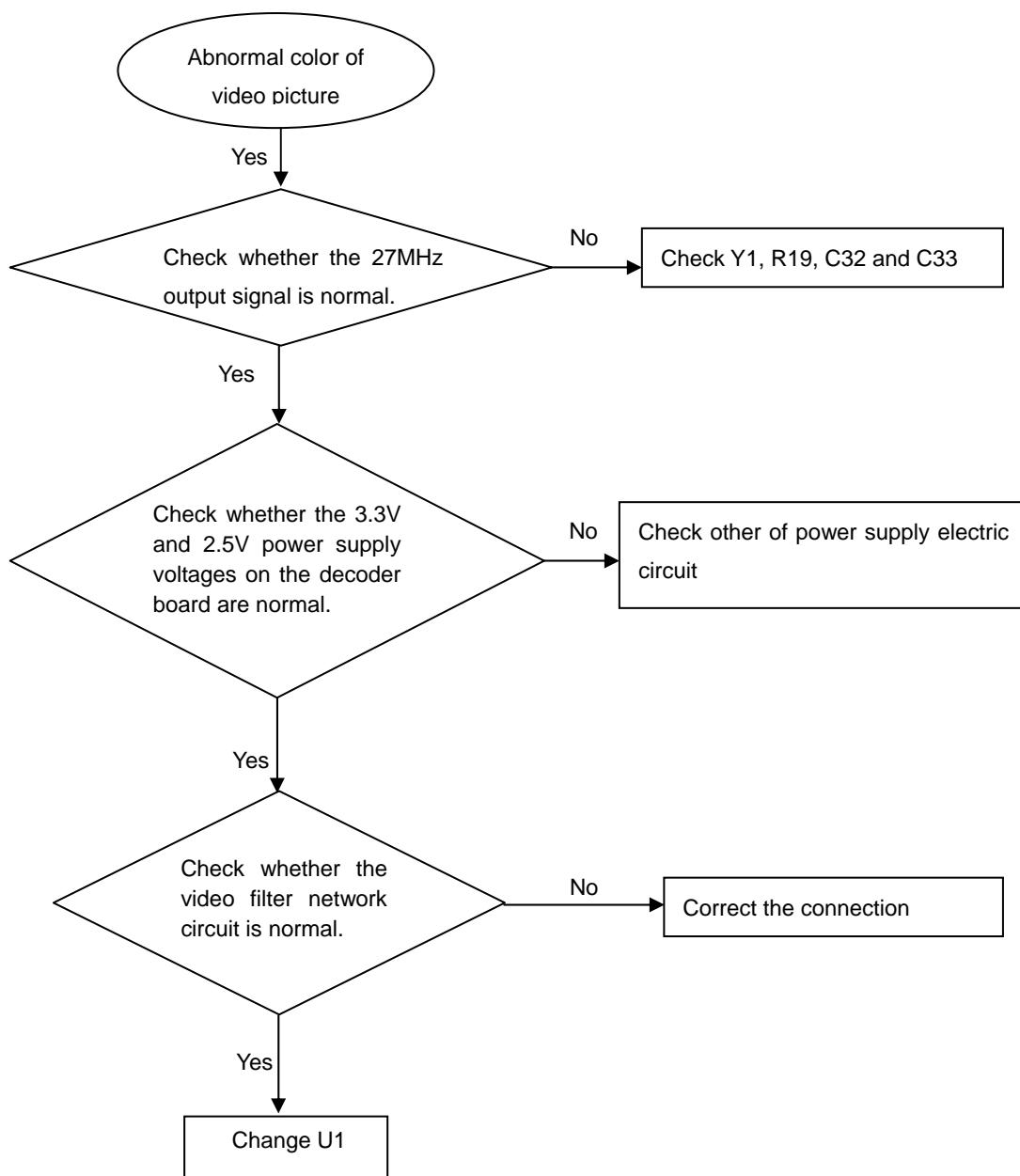
Distorted audio and loud noise

Remark: Trouble shooting chart for
DVP3120/51/55/94/75, DVP3120K/55



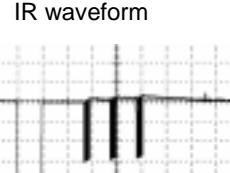
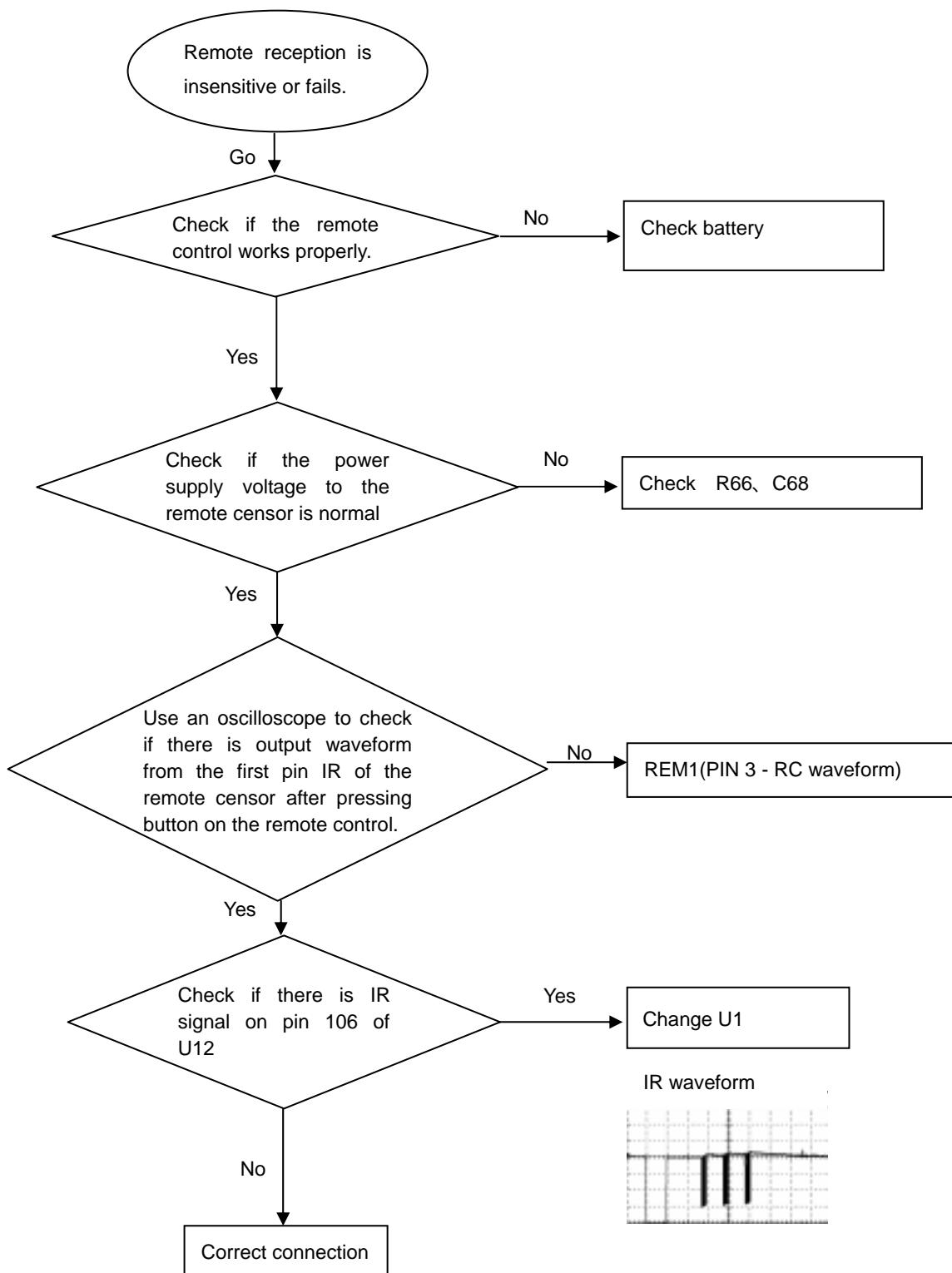
Abnormal color of video picture

Remark: Trouble shooting chart for
DVP3120/51/55/94/75, DVP3120K/55



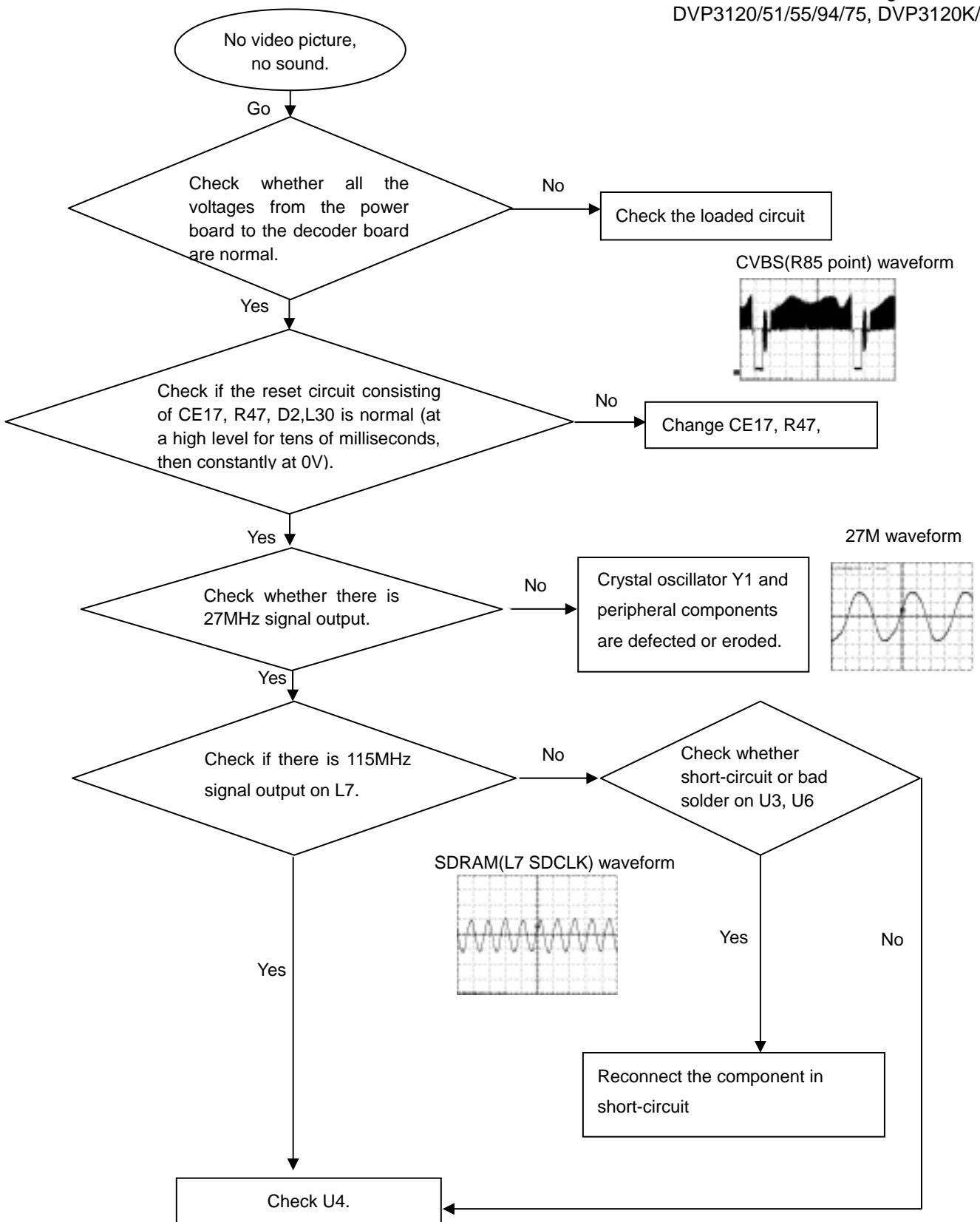
Remote reception is insensitive or fails.

Remark: Trouble shooting chart for
DVP3120/51/55/94/75, DVP3120K/55



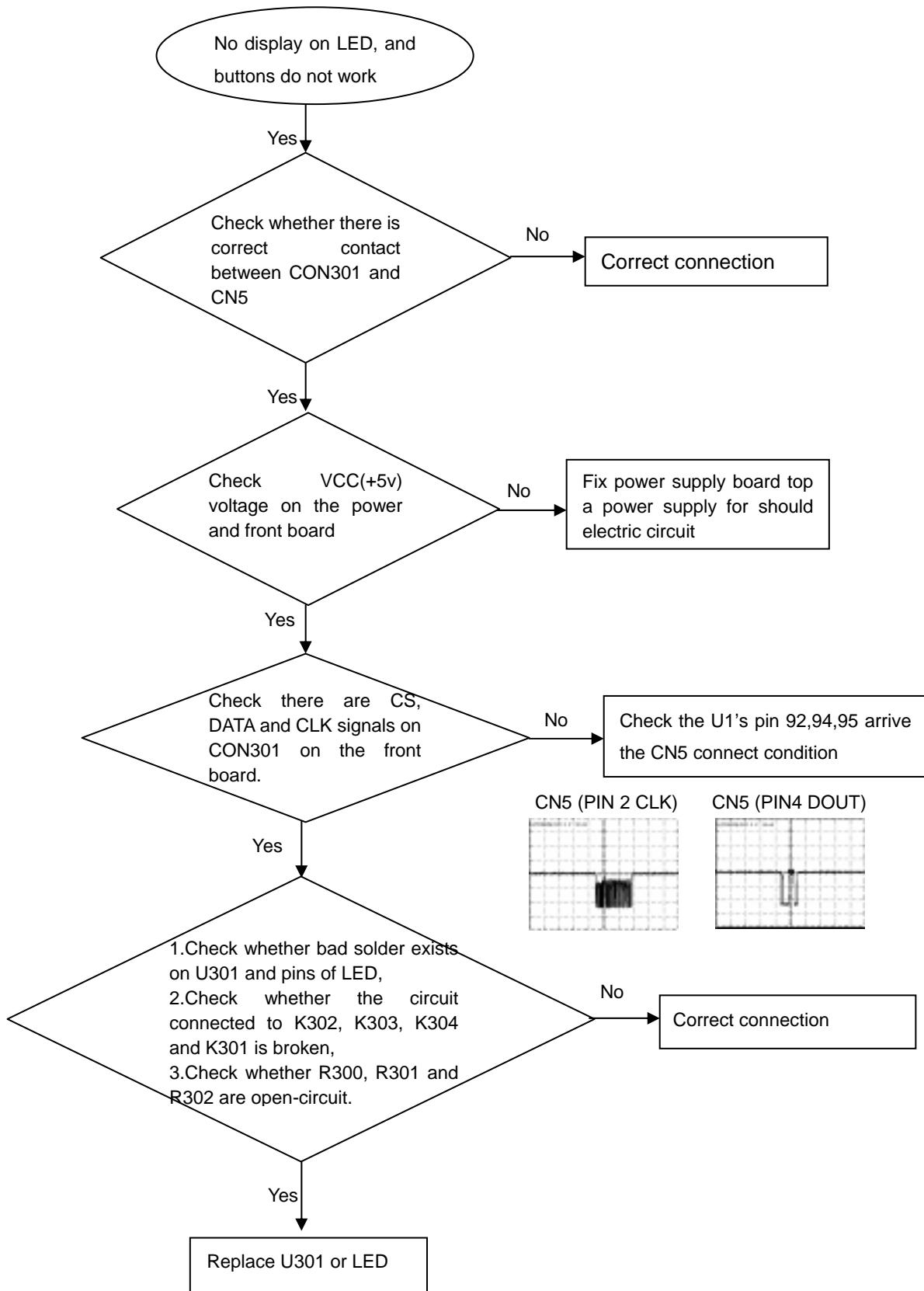
No video picture, no sound.

Remark: Trouble shooting chart for
DVP3120/51/55/94/75, DVP3120K/55



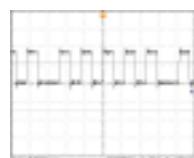
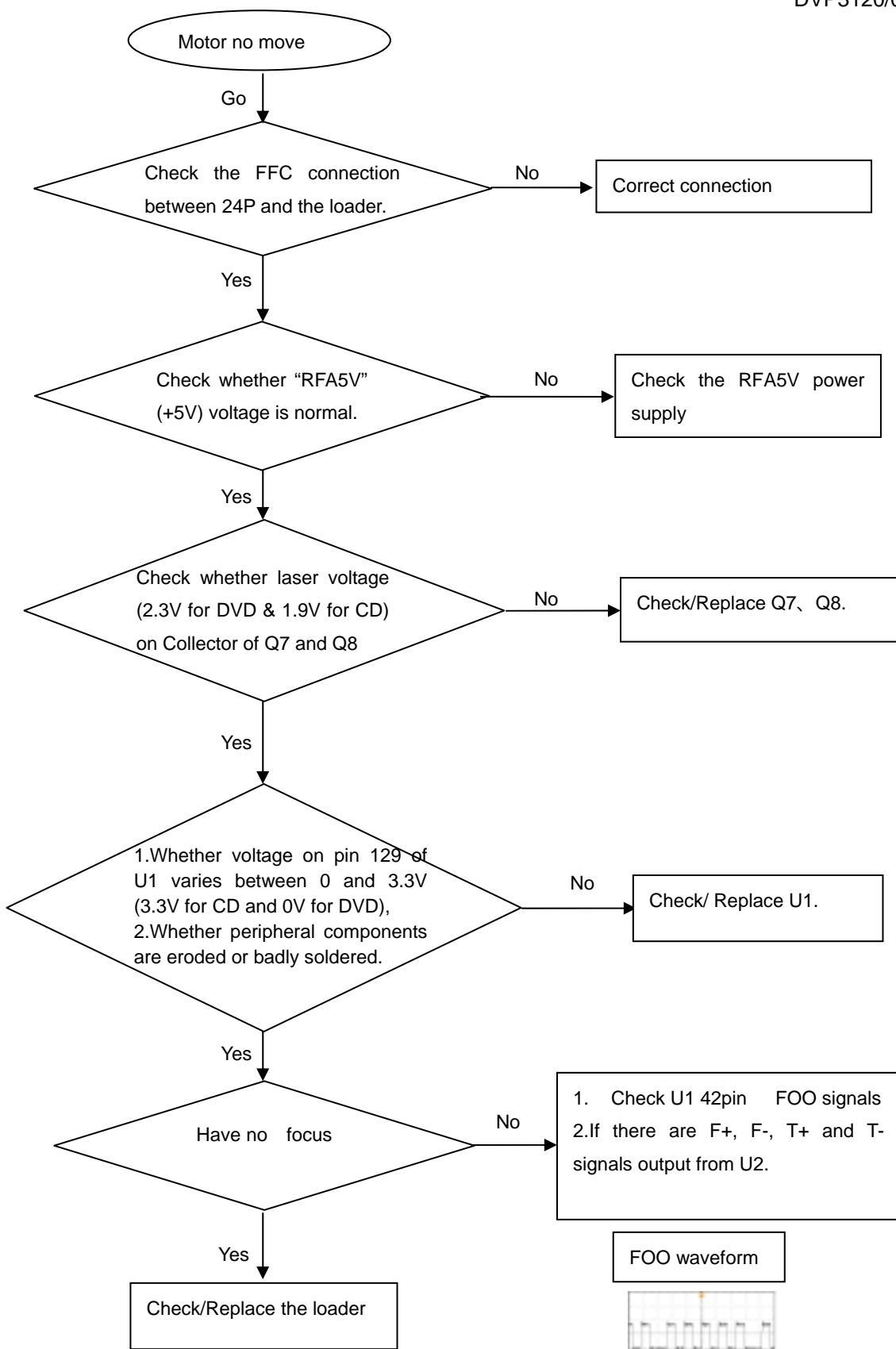
No display on LED, and buttons do not work

Remark: Trouble shooting chart for
DVP3120/51/55/94/75, DVP3120K/55



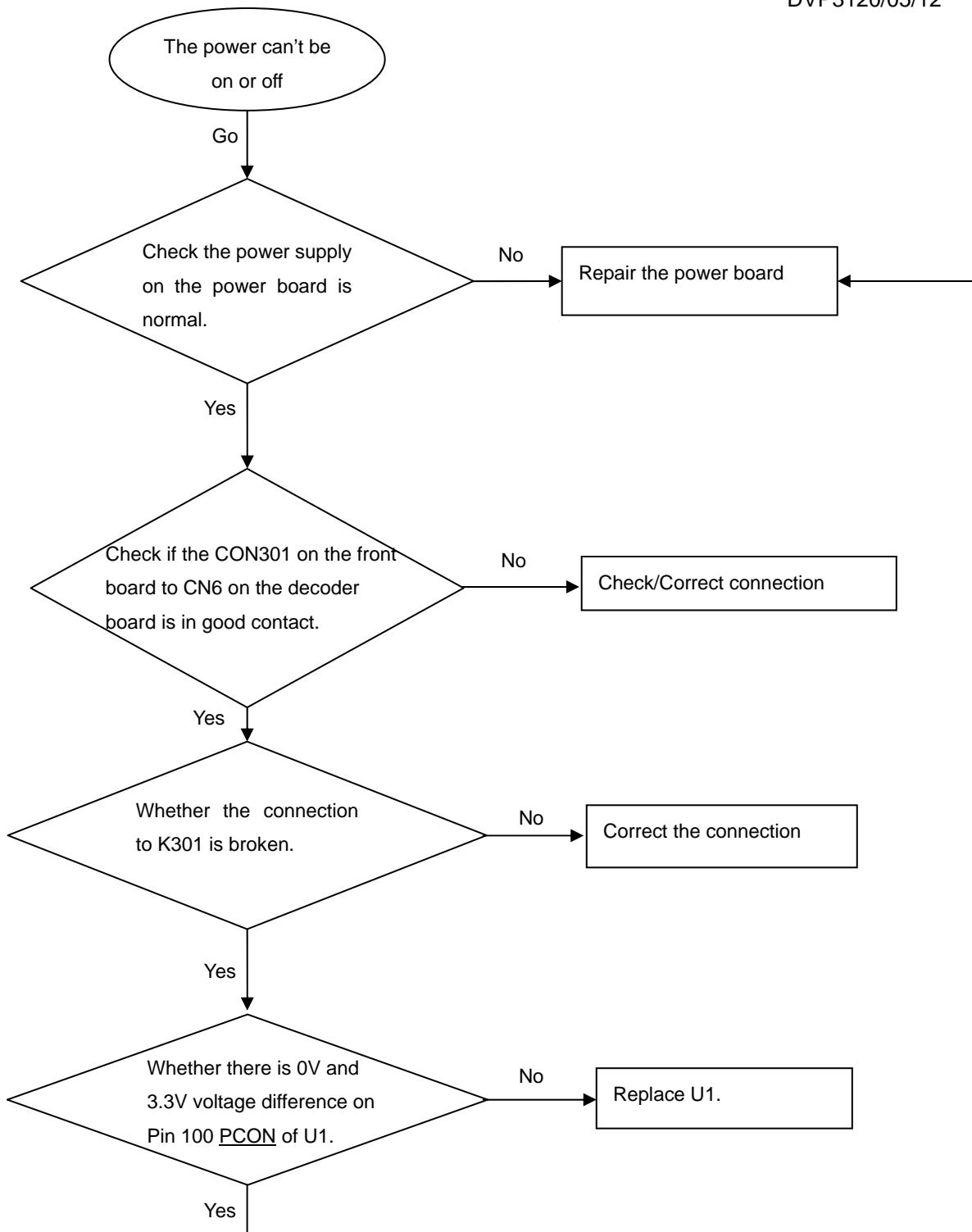
Spindle motor does not move

Remark: Trouble shooting chart for
DVP3120/05/12



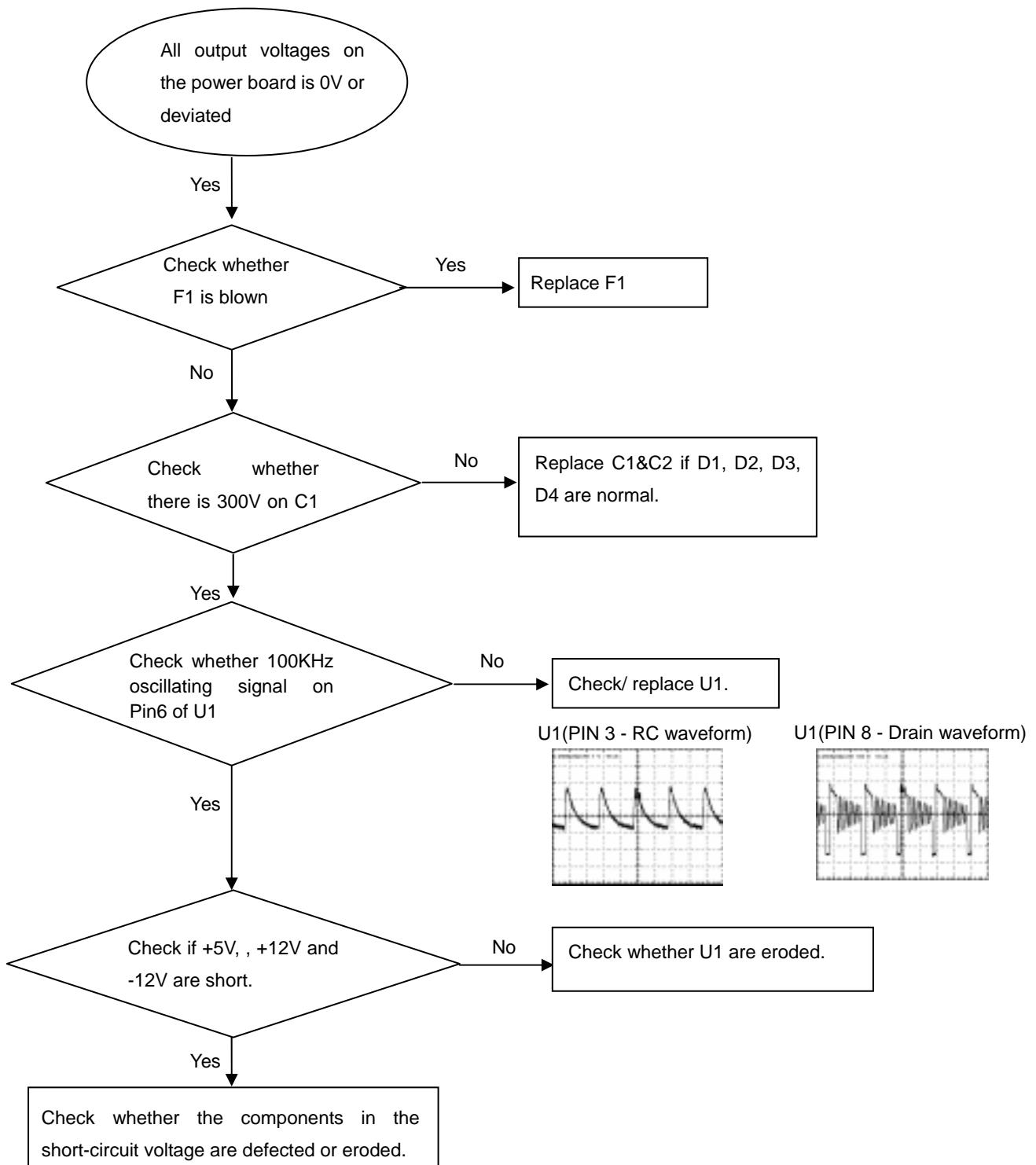
The power can not be on or off

Remark: Trouble shooting chart for
DVP3120/05/12



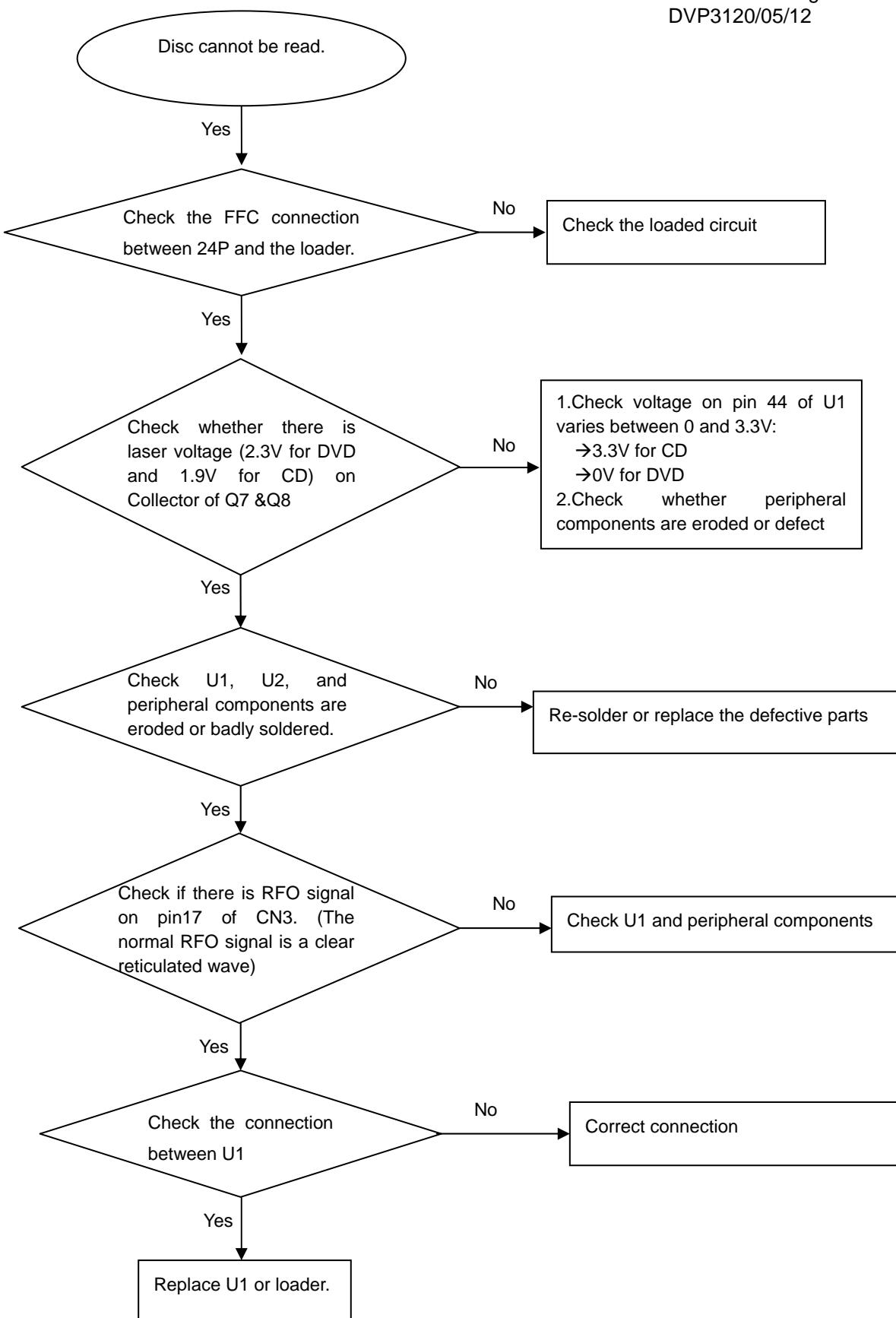
All output voltages on the power board is 0V or deviated.

Remark: Trouble shooting chart for
DVP3120/05/12



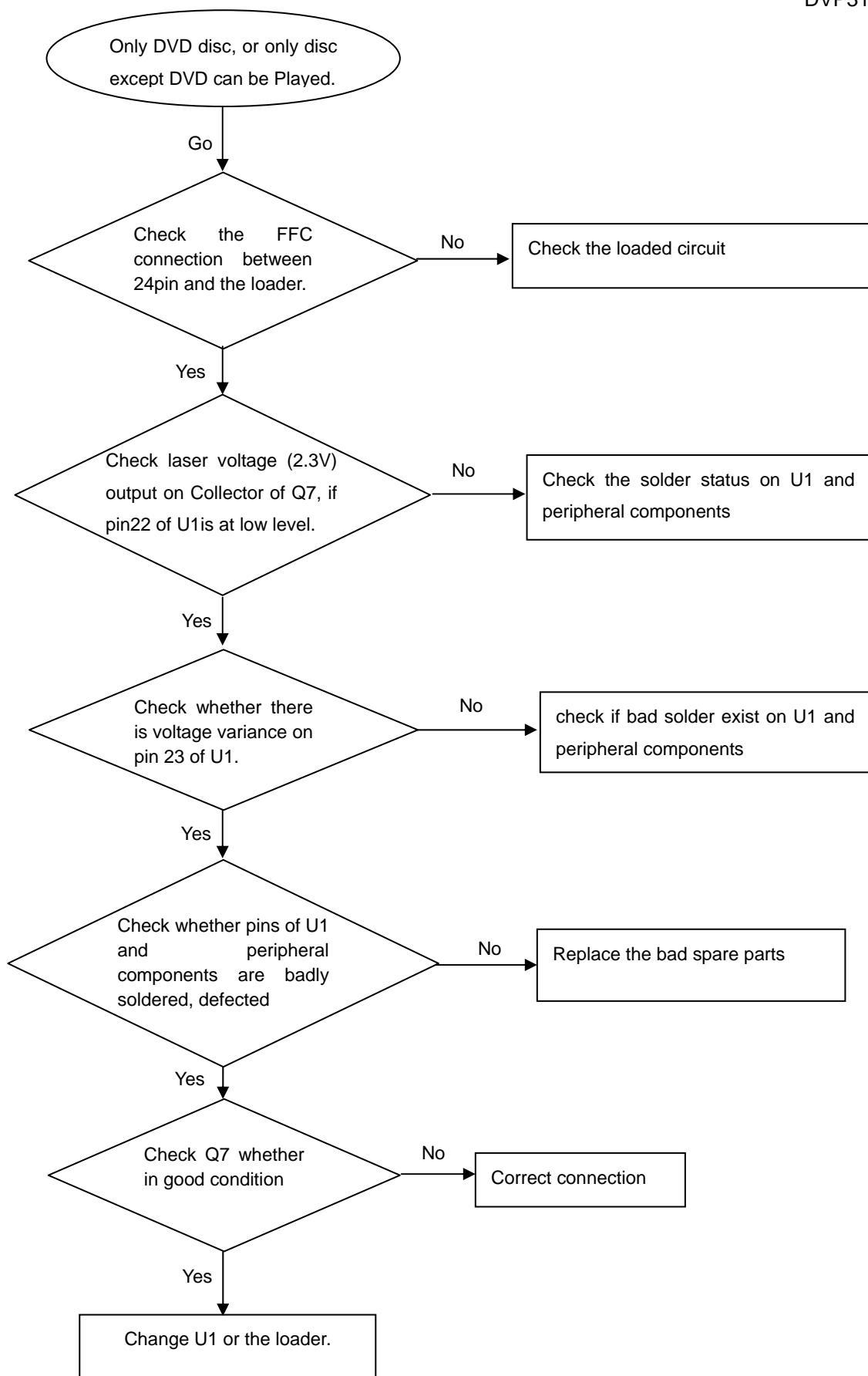
Disc cannot be read.

Remark: Trouble shooting chart for
DVP3120/05/12



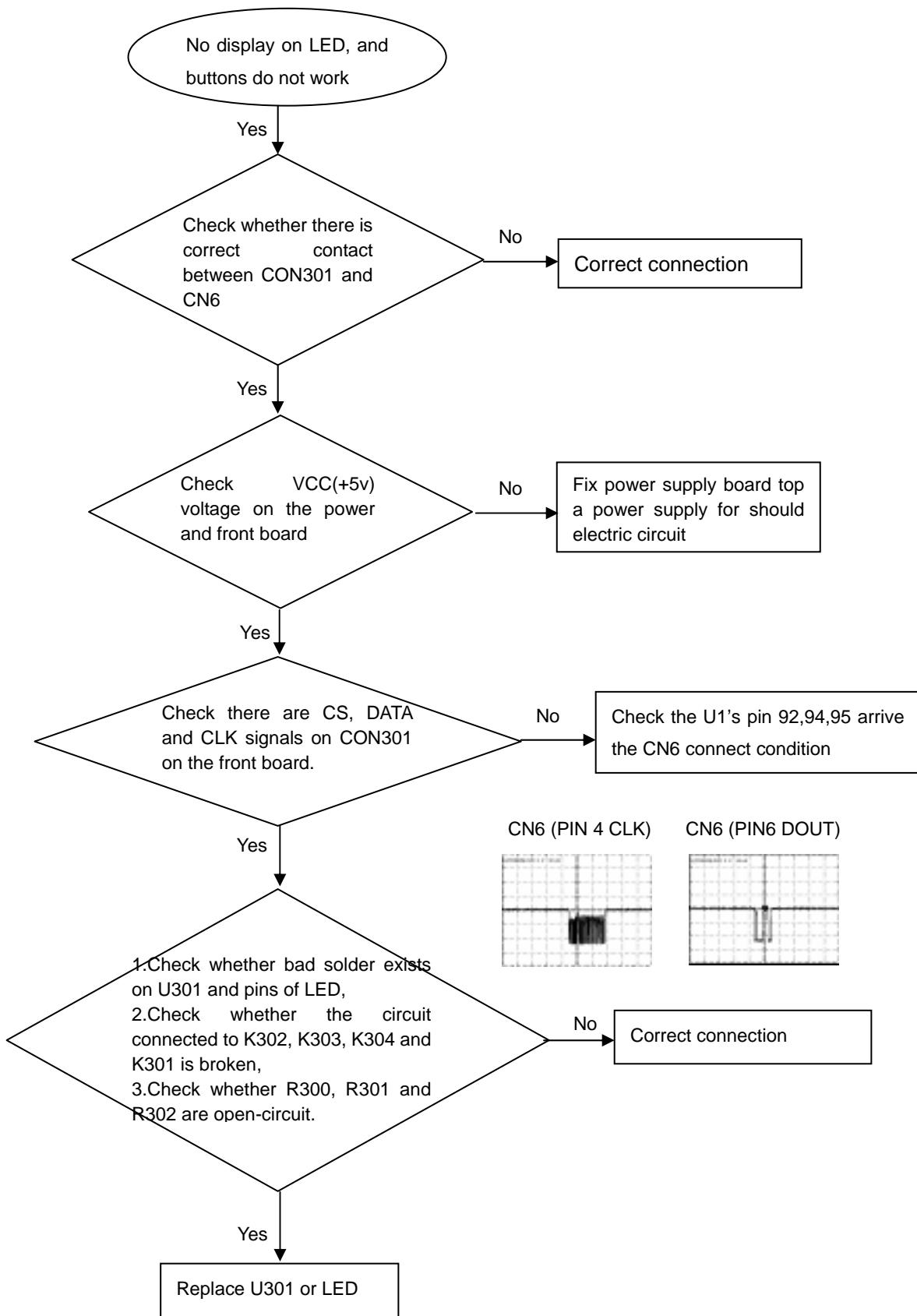
Only DVD disc or only disc except DVD can be played

Remark: Trouble shooting chart for
DVP3120/05/12



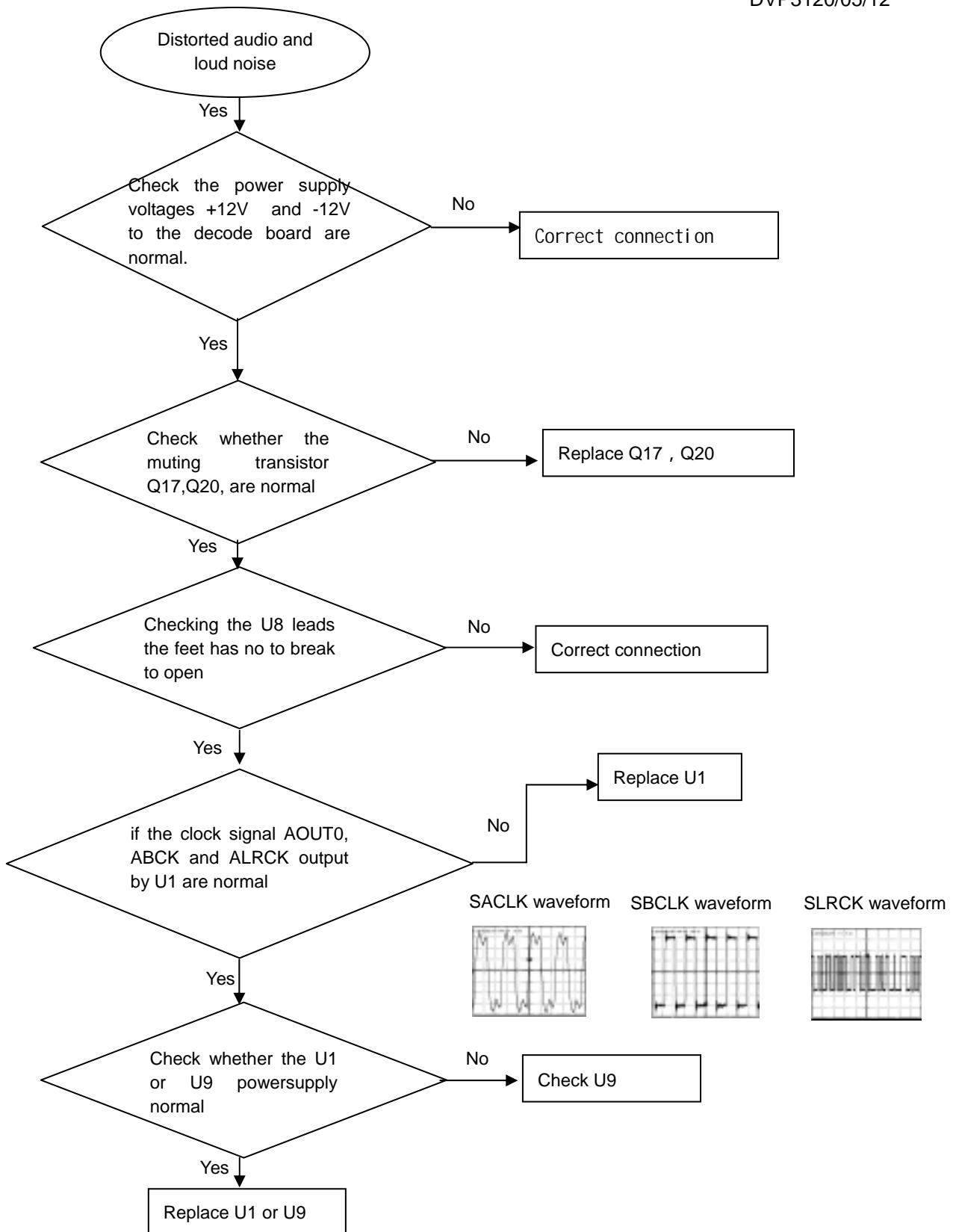
No display on LED, and buttons do not work

Remark: Trouble shooting chart for
DVP3120/05/12



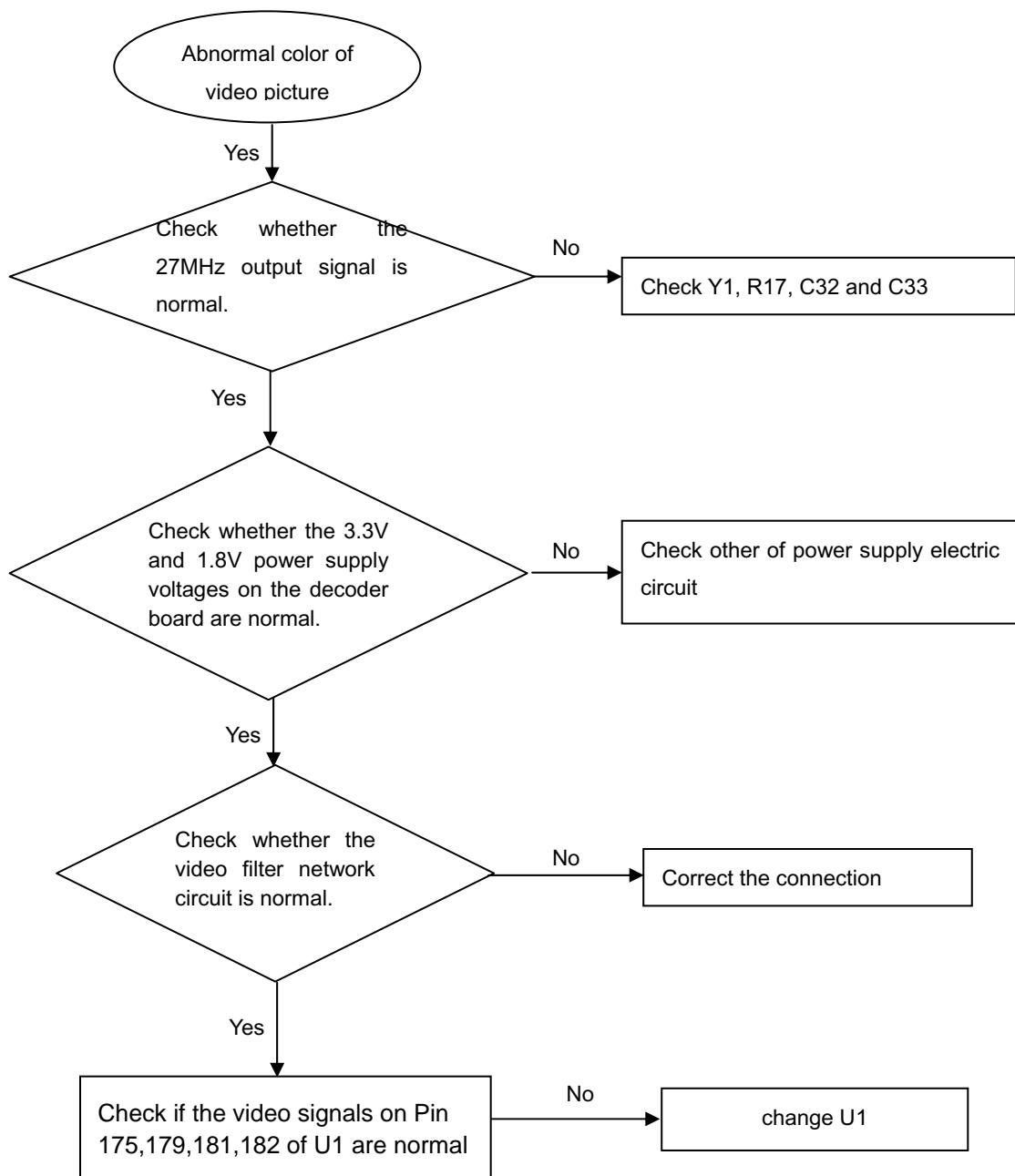
Distorted audio and loud noise

Remark: Trouble shooting chart for
DVP3120/05/12



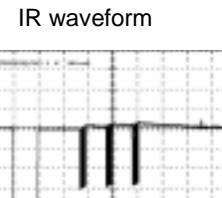
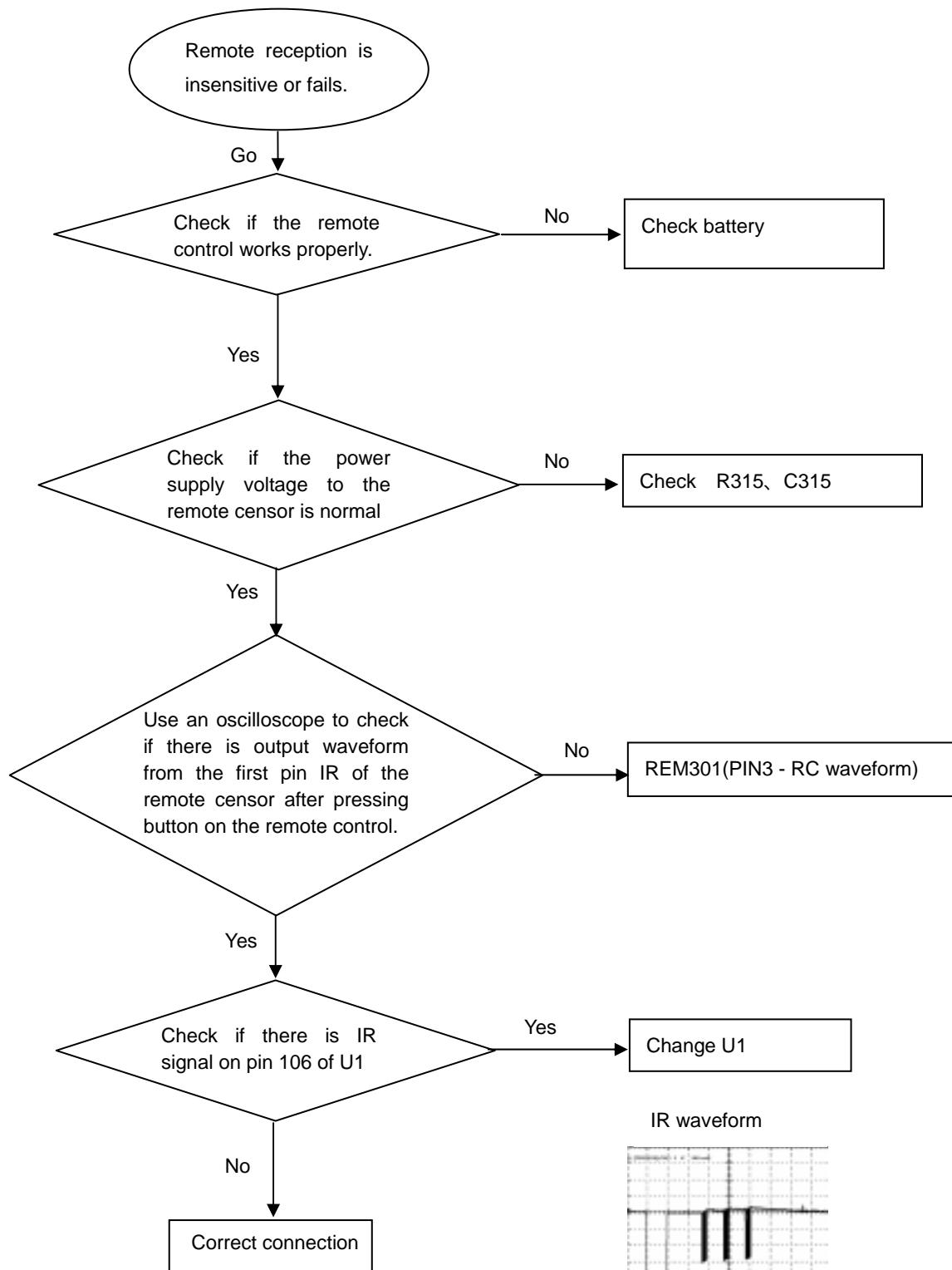
Abnormal color of video picture

Remark: Trouble shooting chart for
DVP3120/05/12



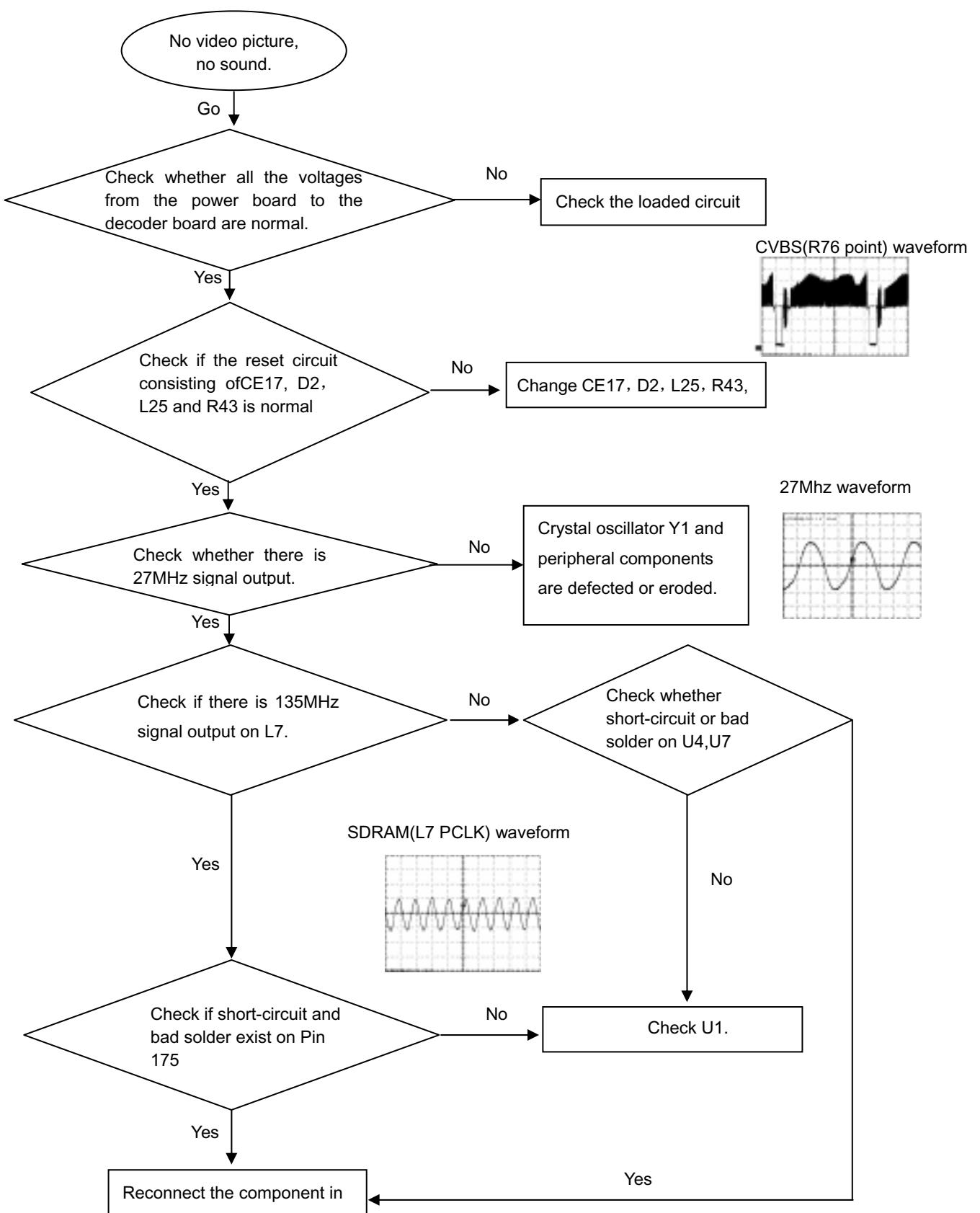
Remote reception is insensitive or fails.

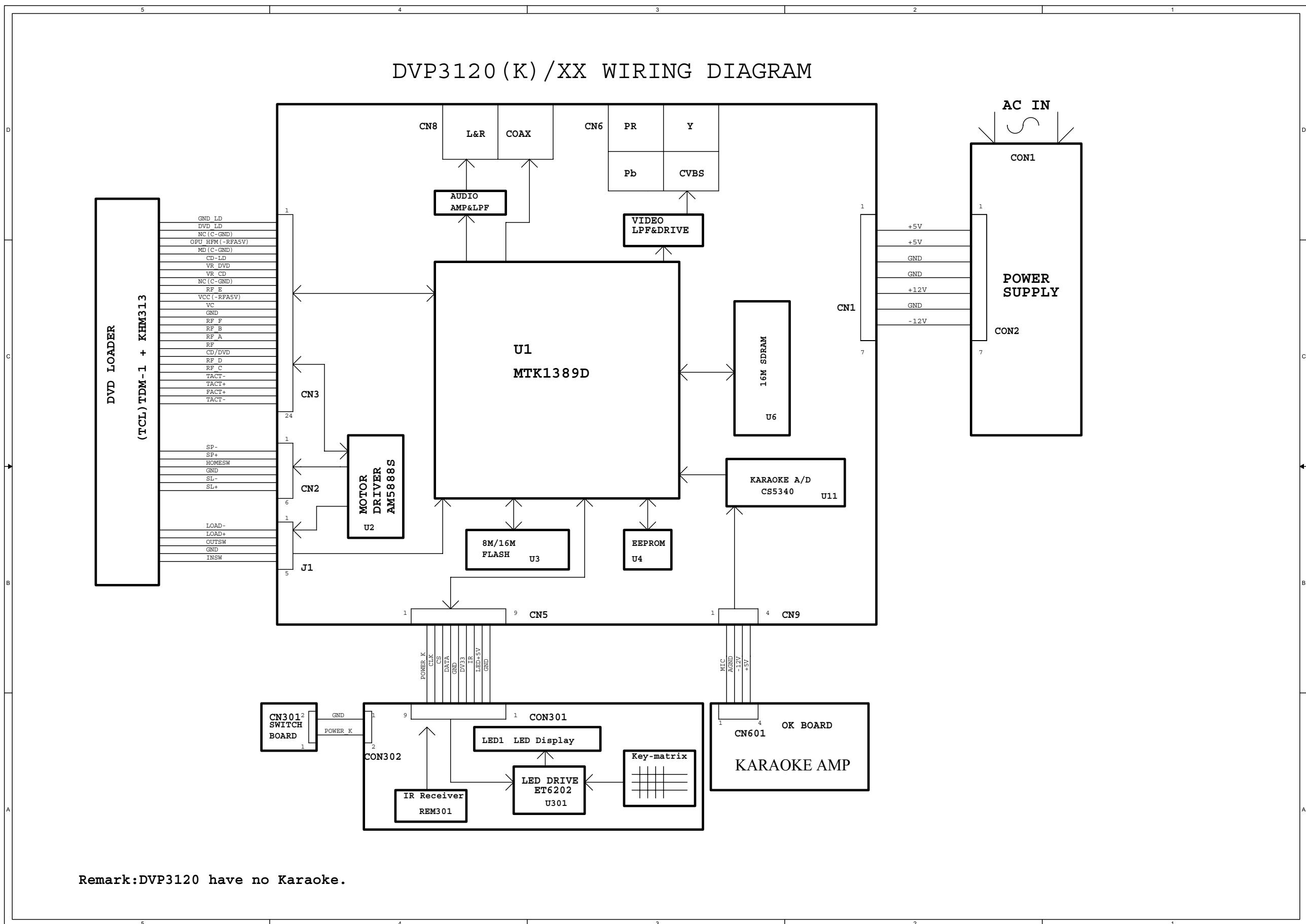
Remark: Trouble shooting chart for
DVP3120/05/12

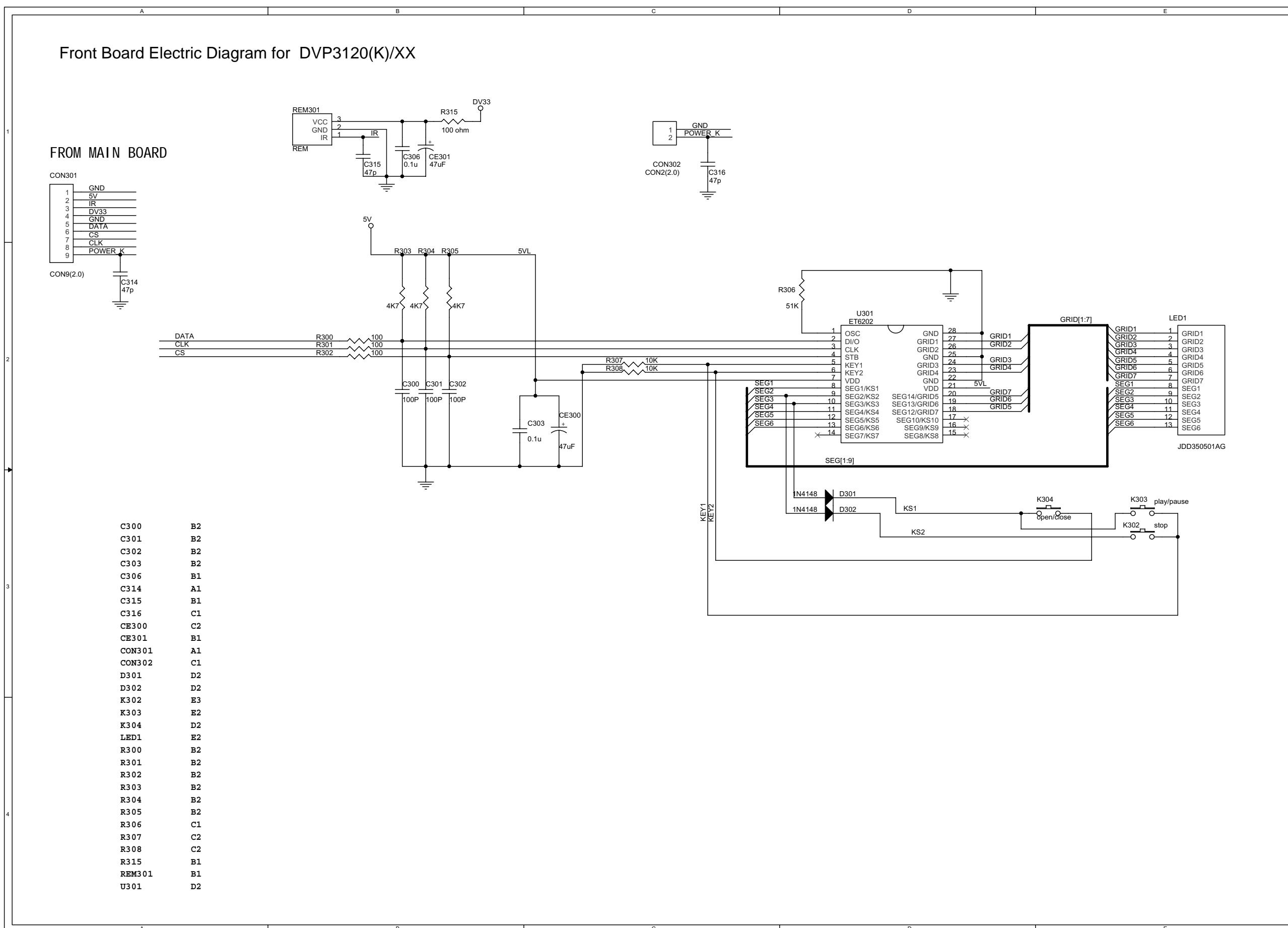


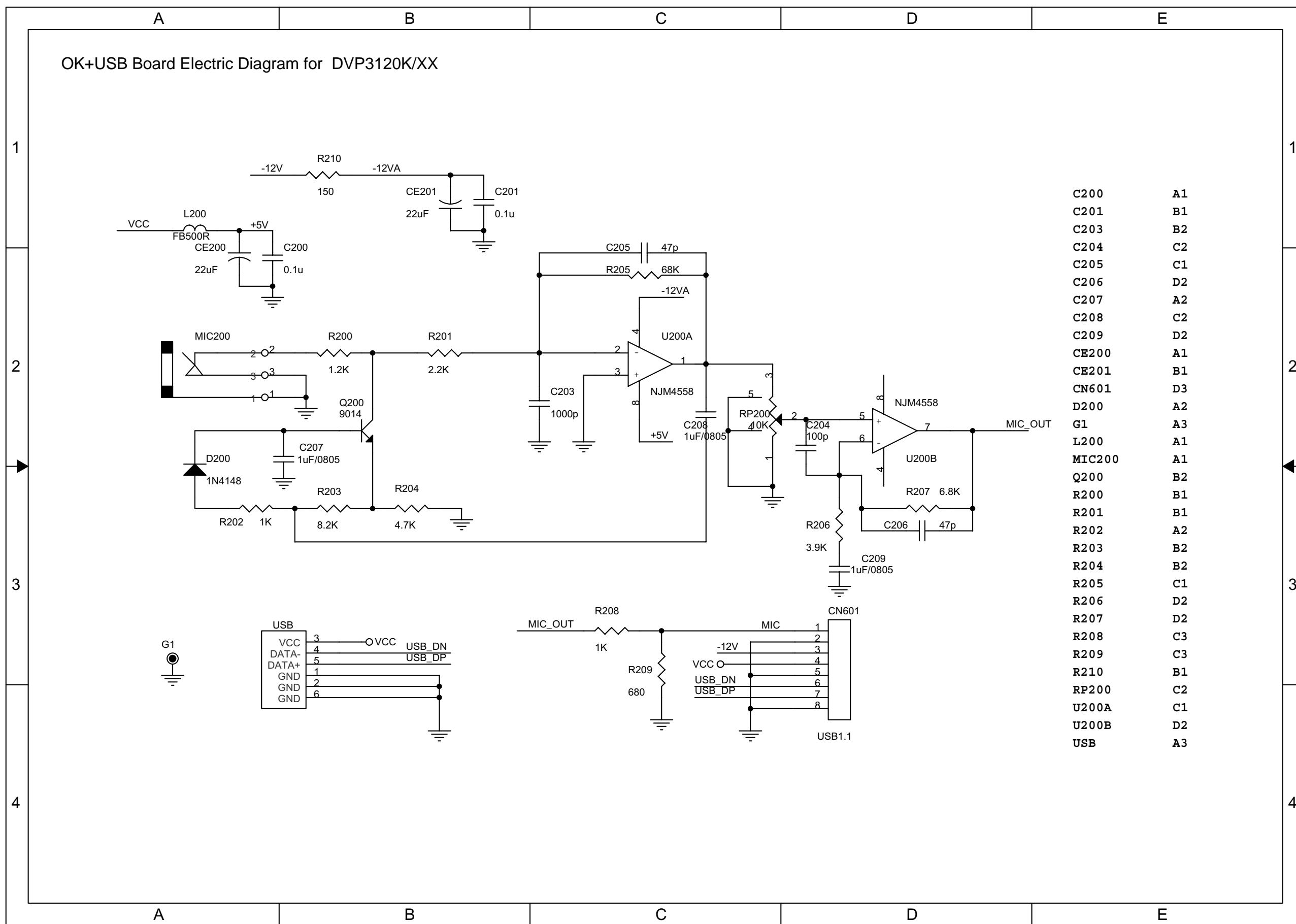
No video picture, no sound.

Remark: Trouble shooting chart for
DVP3120/05/12

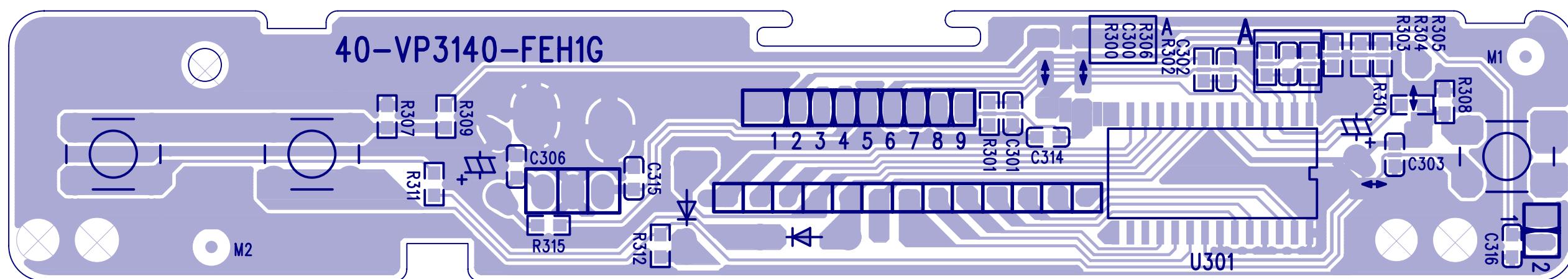




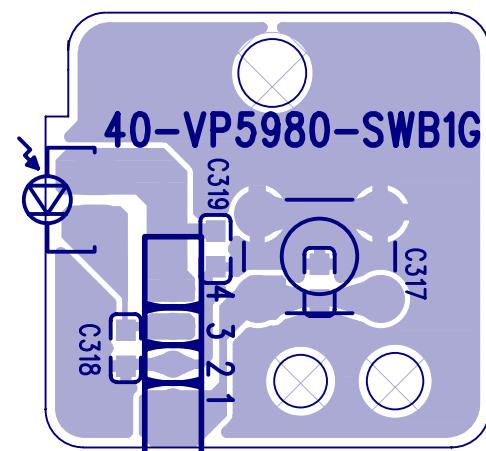


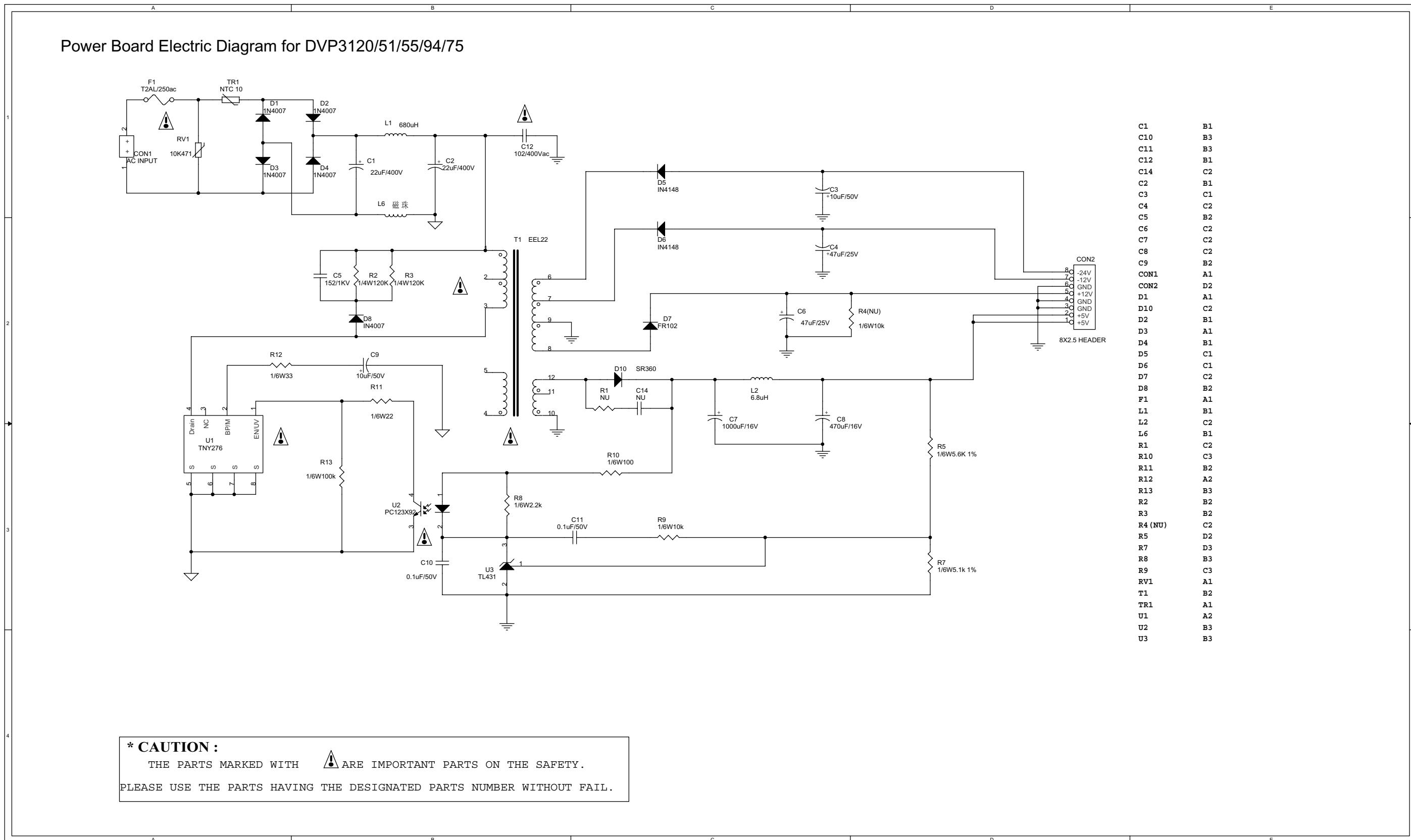


Front Board Print-Layout (Bottom Side) for DVP3120(K)/XX

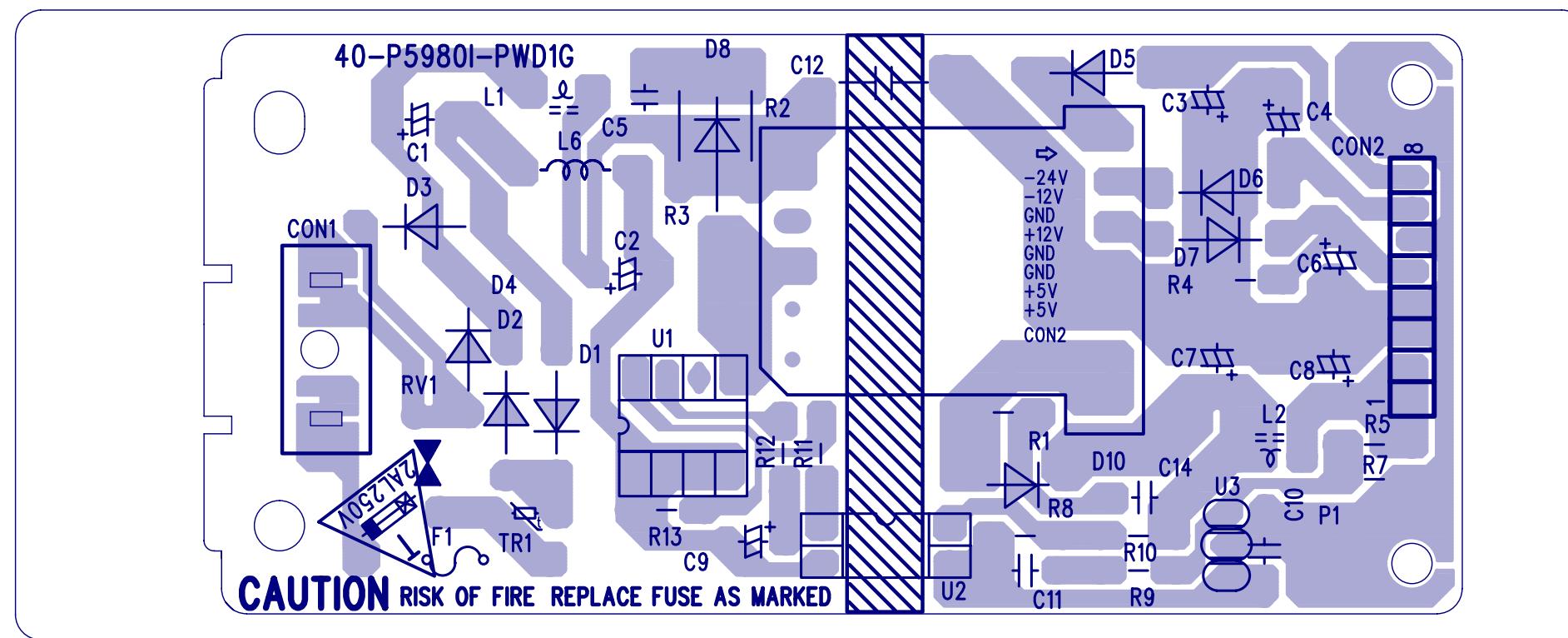


Switch Board Print-Layout (Bottom Side) for DVP3120(K)/XX

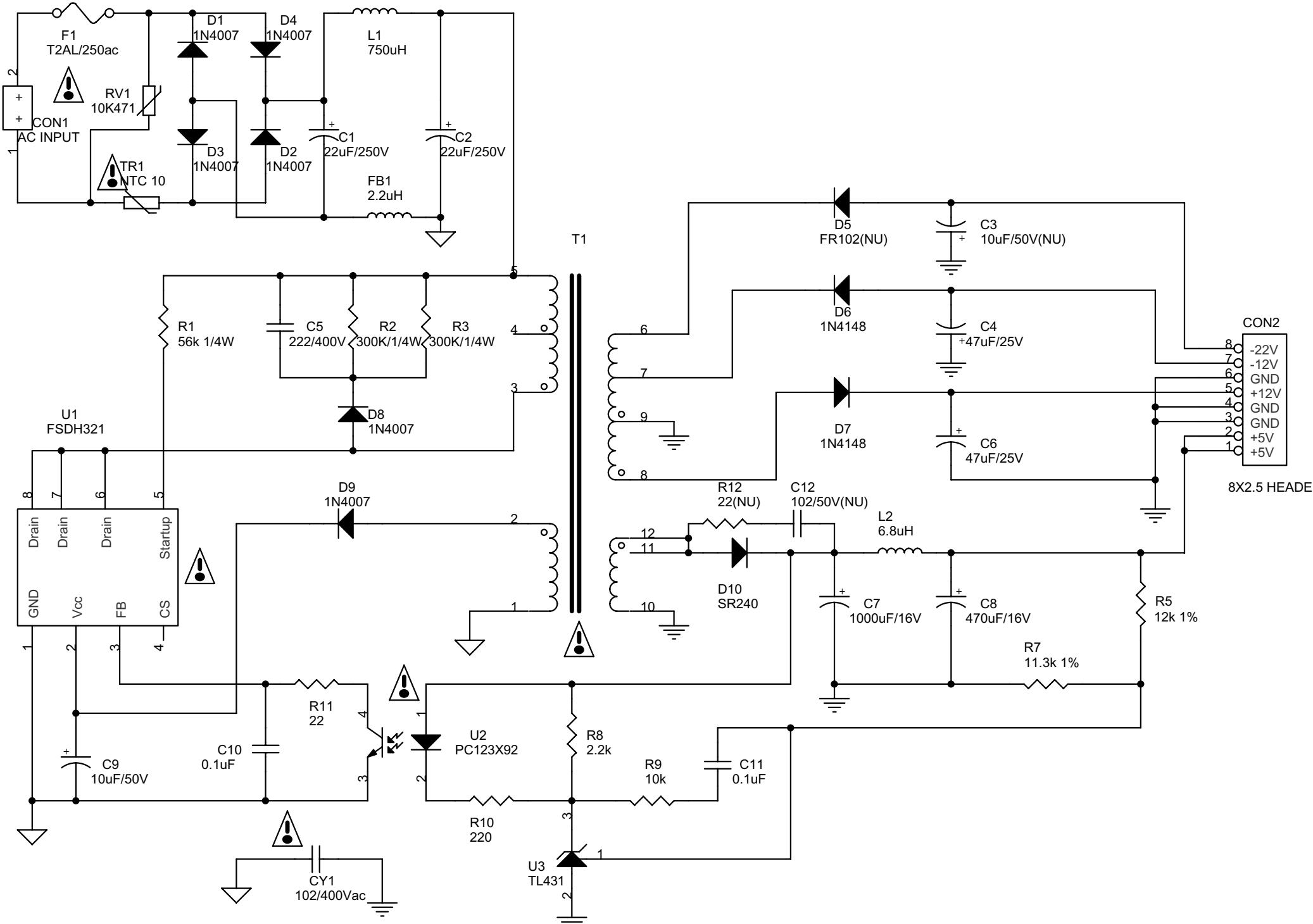




Power Board Print-Layout (Bottom Side) for DVP3120/51/55/94/75



Power Board Electric Diagram for DVP3120/05/12,DVP3120K/55



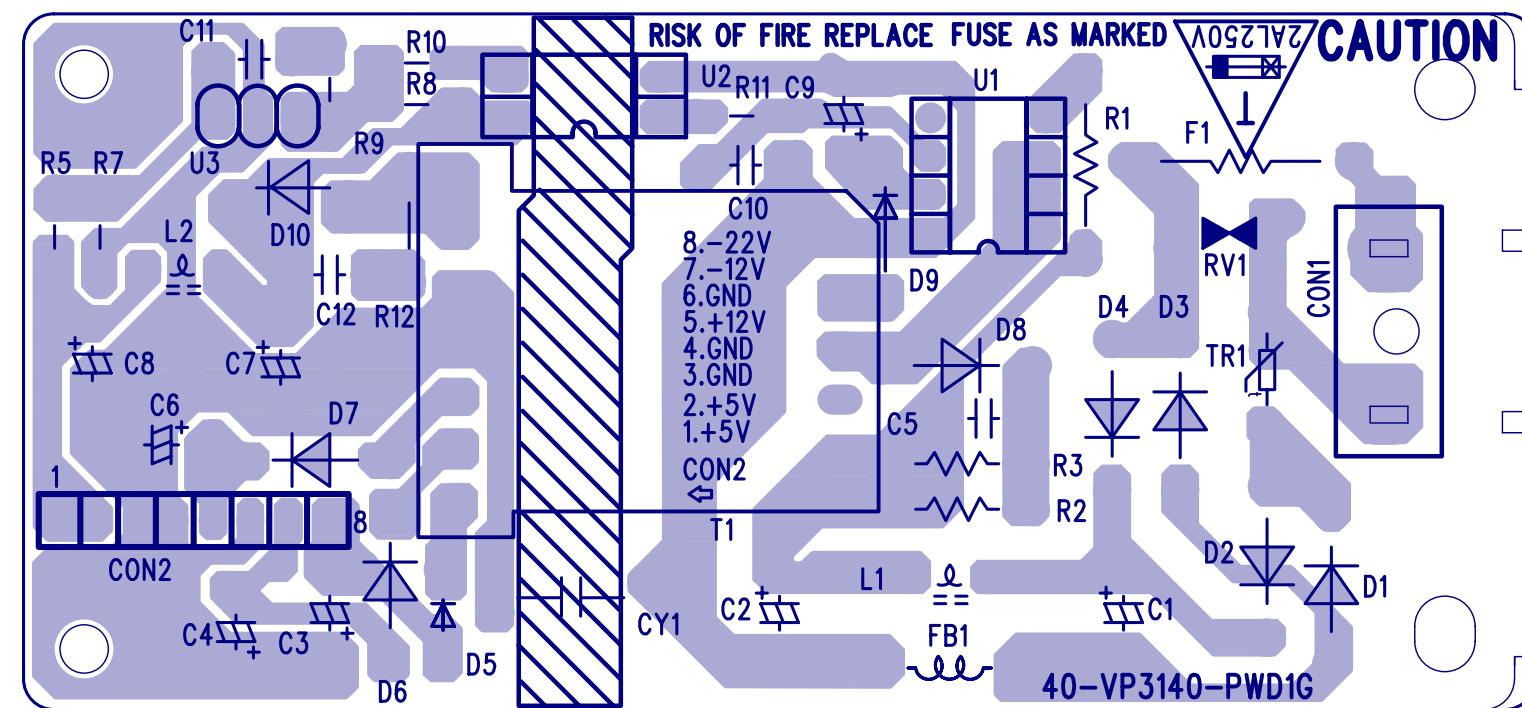
*** CAUTION :**

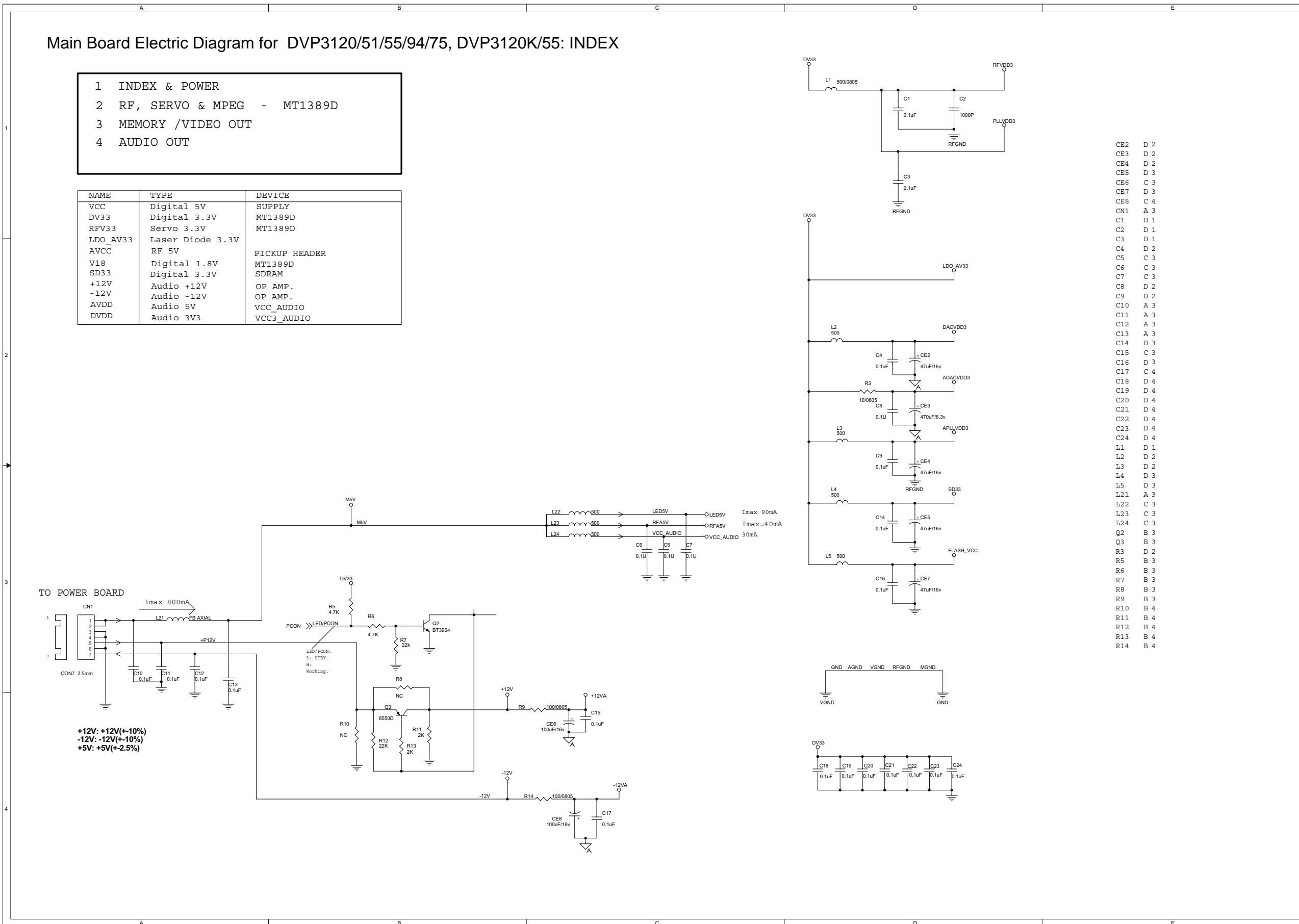
THE PARTS MARKED WITH ARE IMPORTANT PARTS ON THE SAFETY.

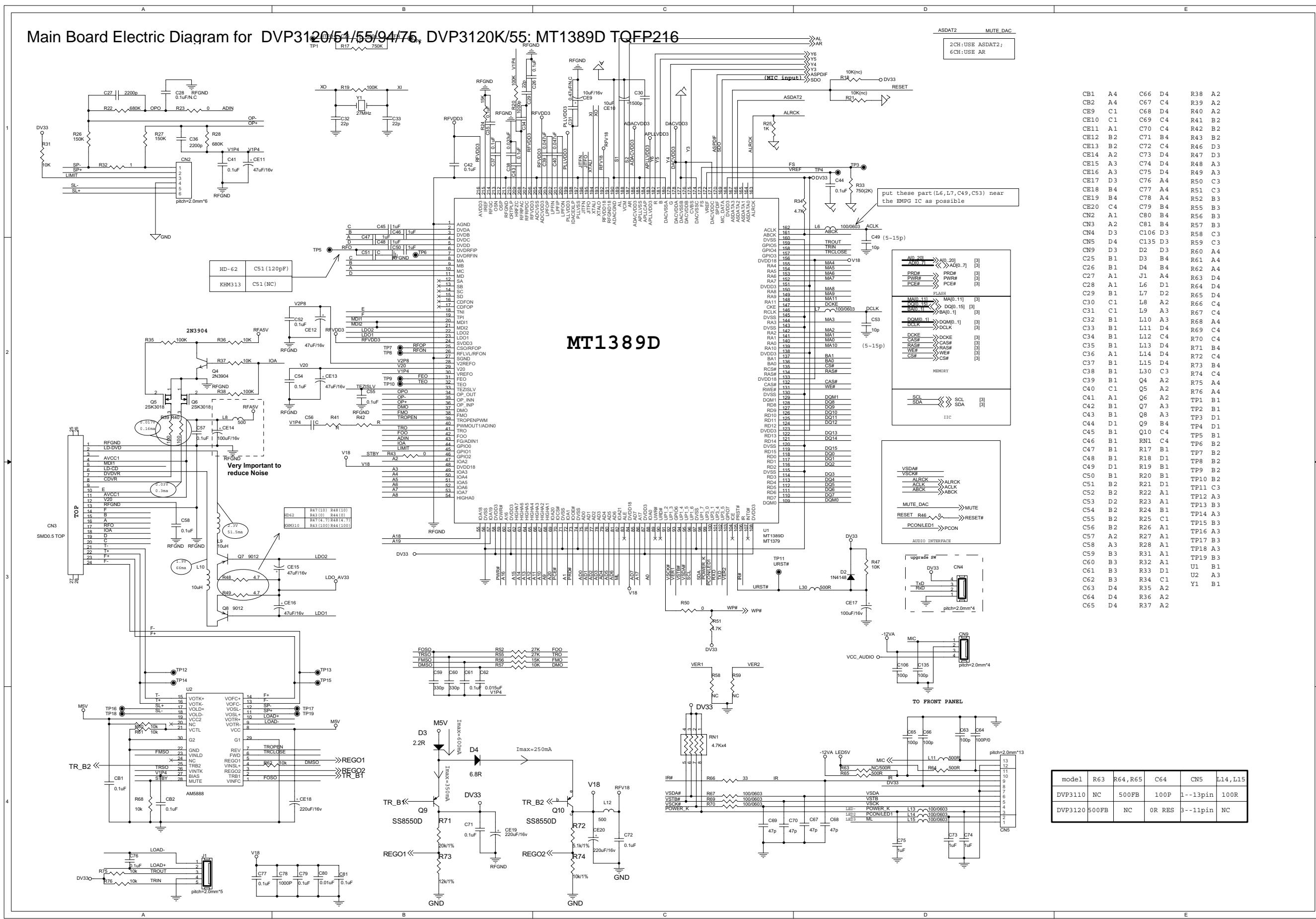
PLEASE USE THE PARTS HAVING THE DESIGNATED PARTS NUMBER WITHOUT FAIL.

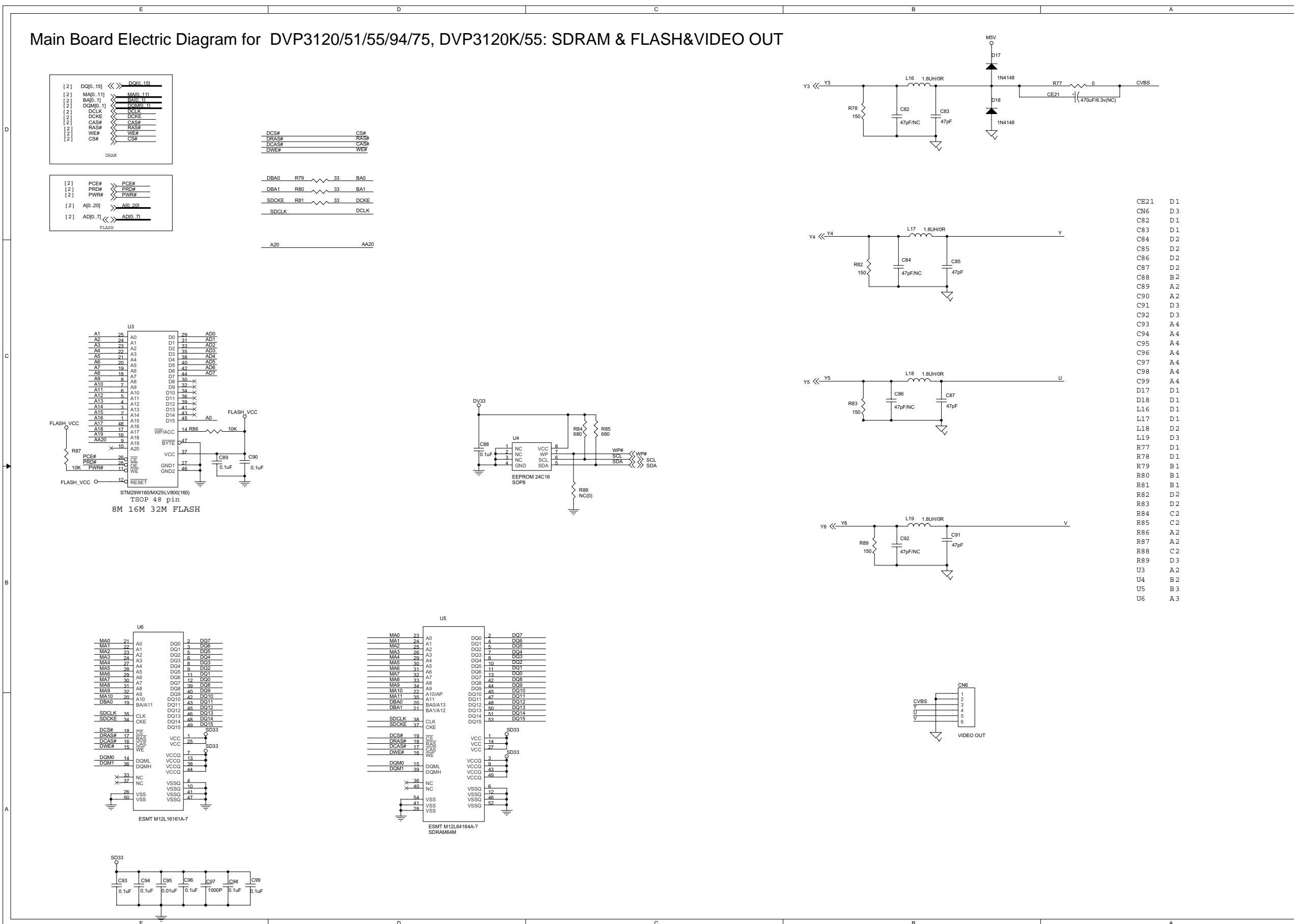
C1	B1
C10	A3
C11	C3
C12	C2
C2	B1
C3	C1
C4	C2
C5	A2
C6	C2
C7	C3
C8	C3
C9	A3
CON1	A1
CON2	D2
CY1	B4
D1	A1
D10	C3
D3	A1
D4	A1
D5	C1
D6	C2
D9	B2
D10	B2
F1	A1
FB1	B1
L1	B1
L2	C3
R1	A2
R10	B3
R11	A3
R12	C2
R2	B2
R3	B2
R5	D3
R7	D3
R8	B3
R9	B3
RV1	A1
T1	B2
TR1	A1
U1	A2
U2	B3
U3	B3

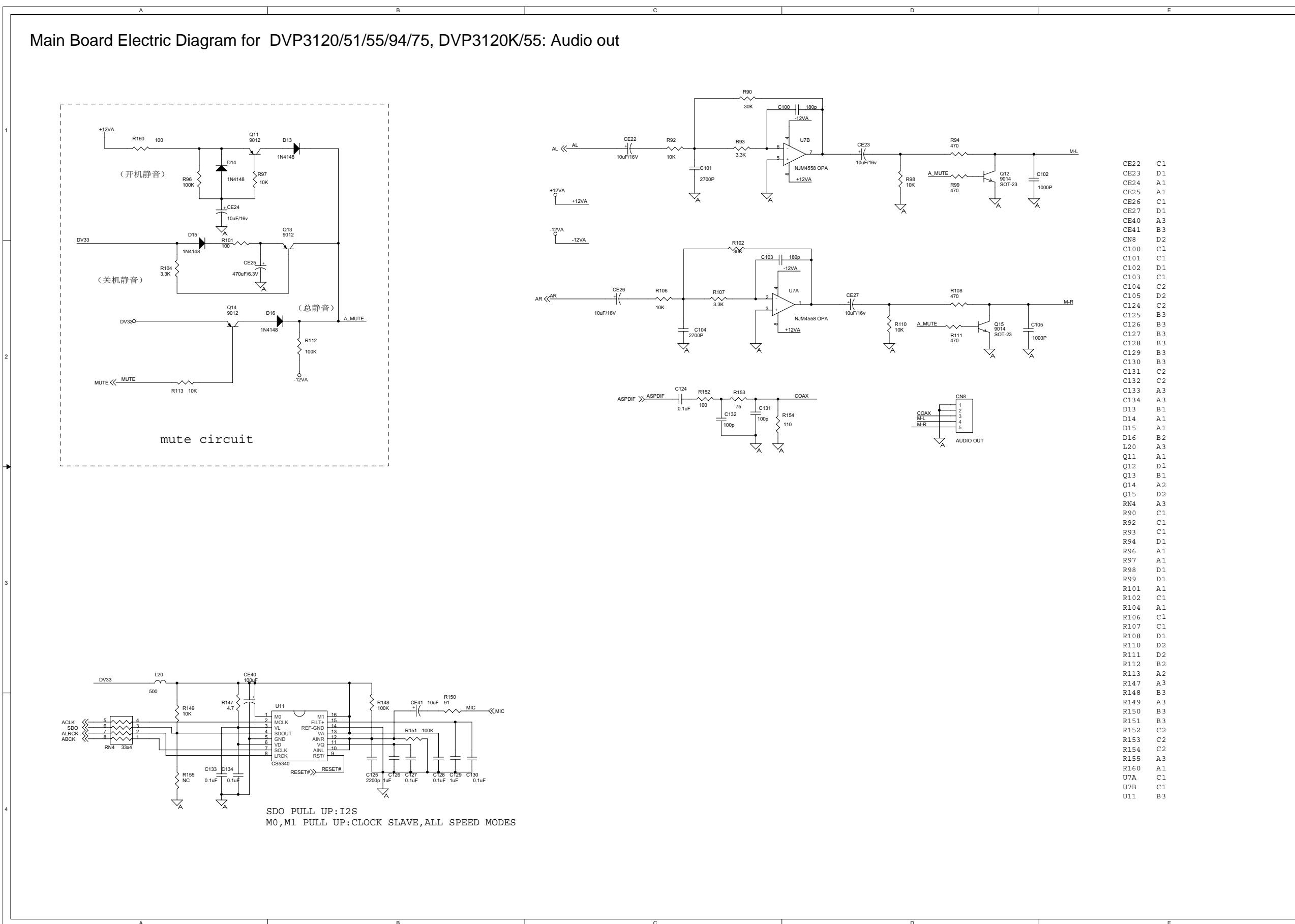
Power Board Print-Layout (Bottom Side) for DVP3120/05/12,DVP3120K/55



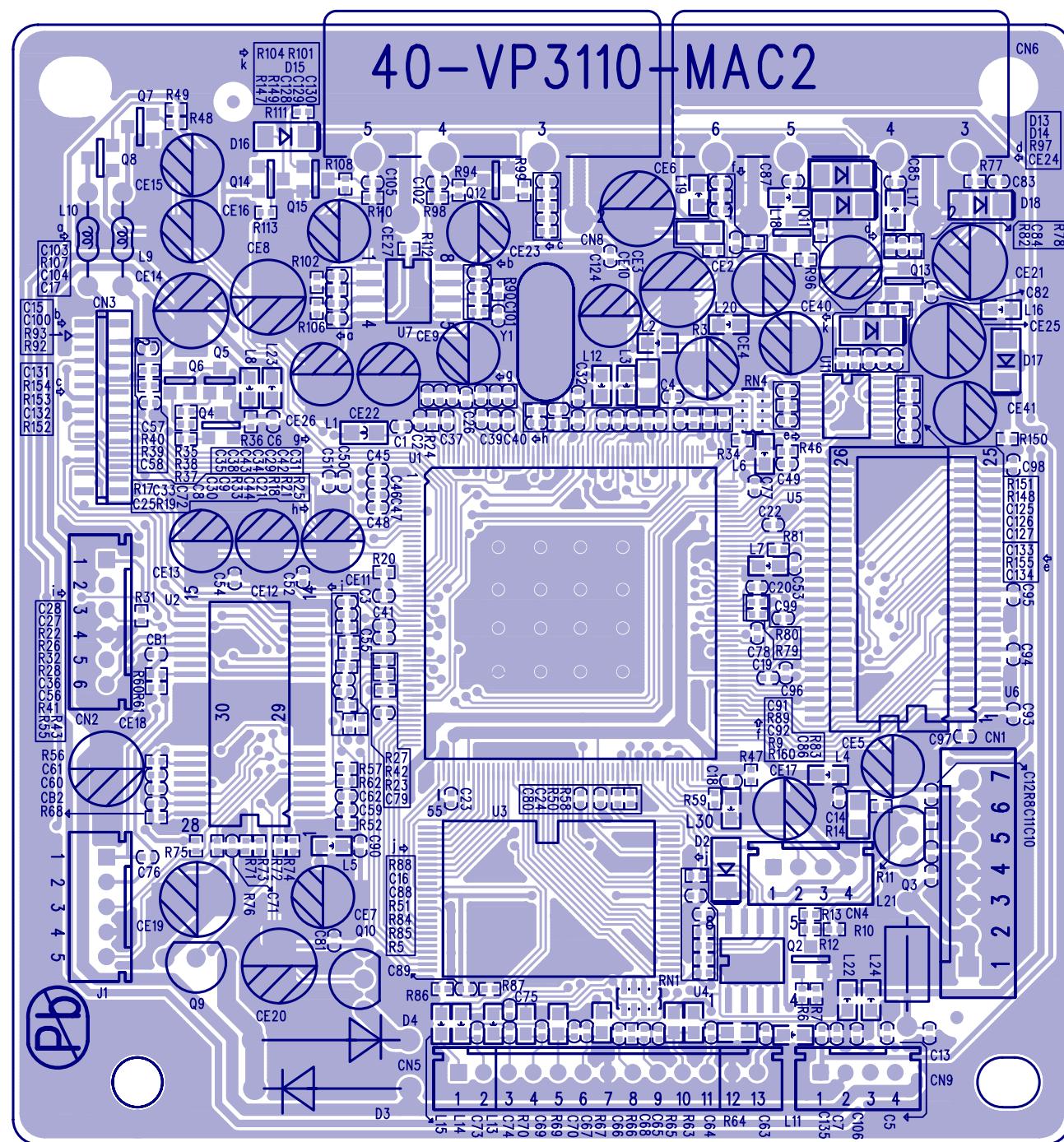




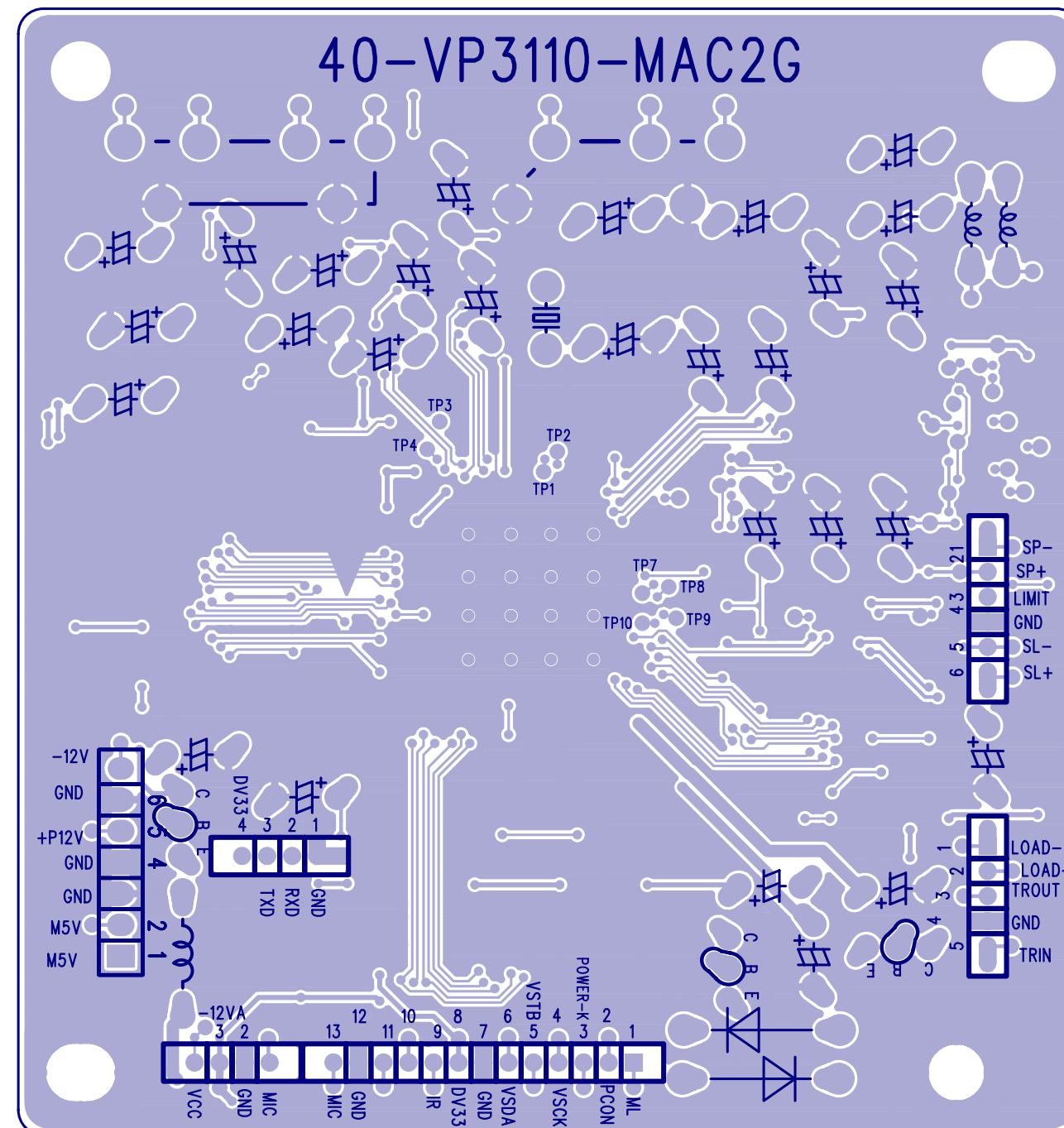


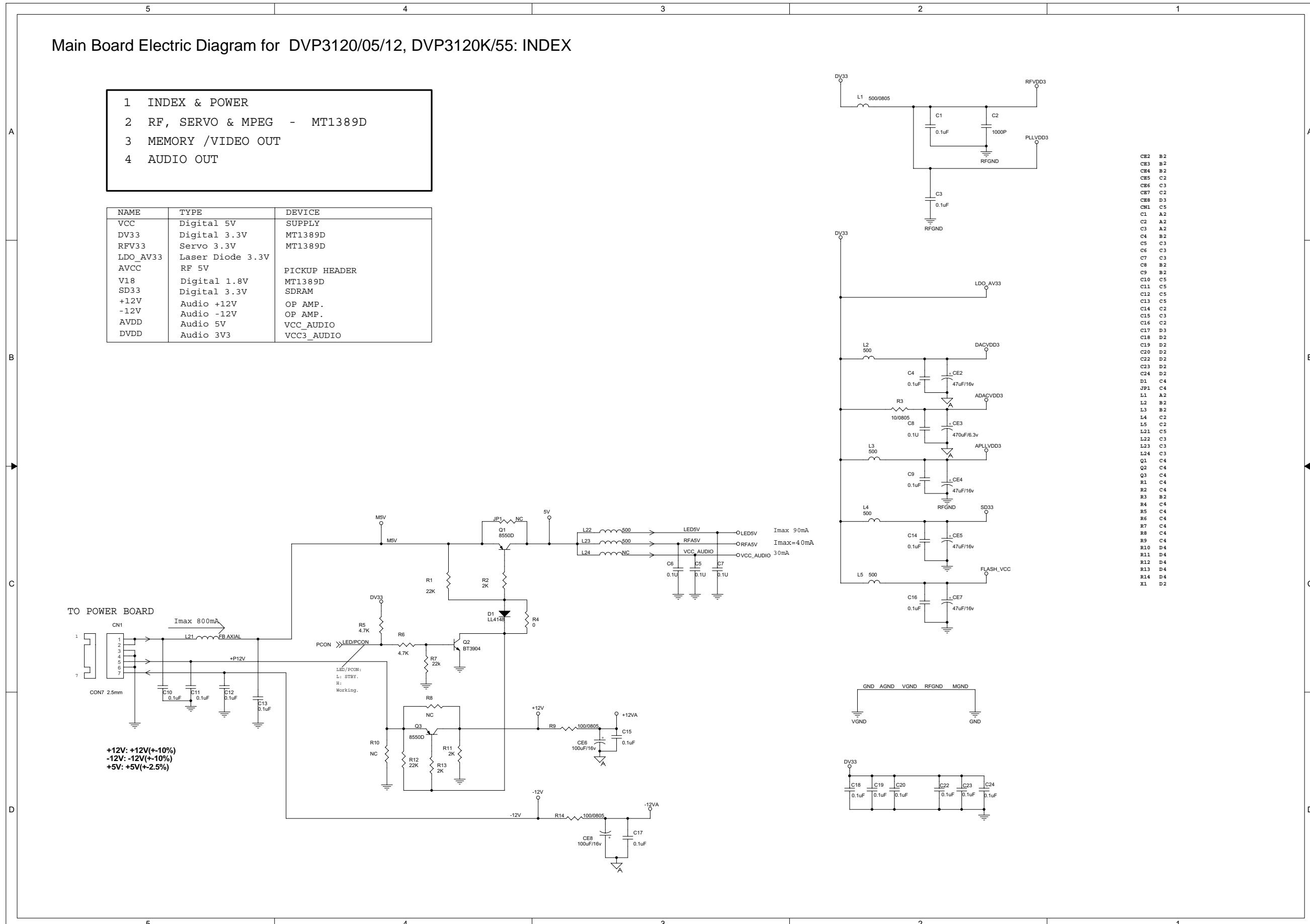


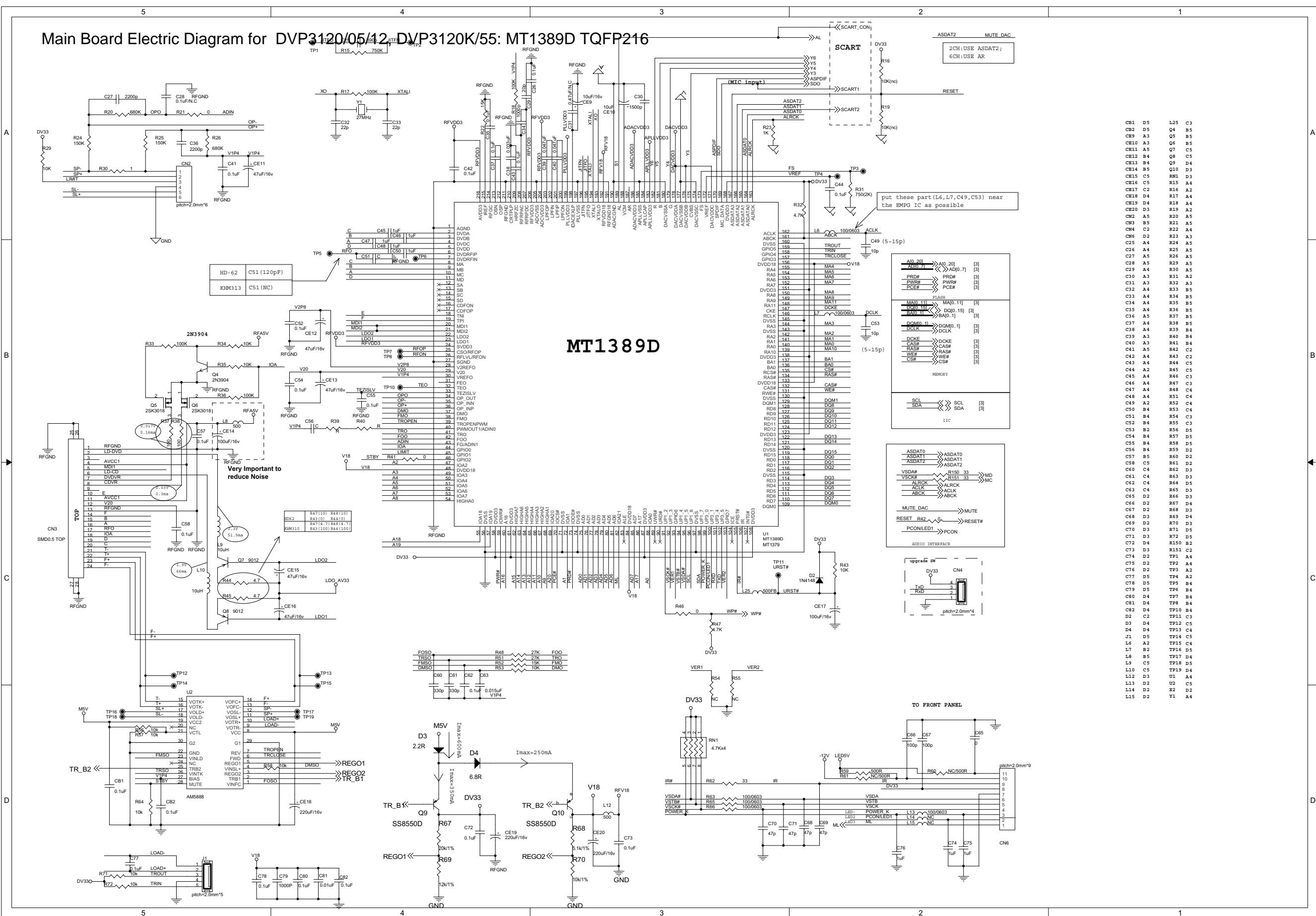
Main Board Print-Layout (Top Side) for DVP3120/51/55/94/75, DVP3120K/55

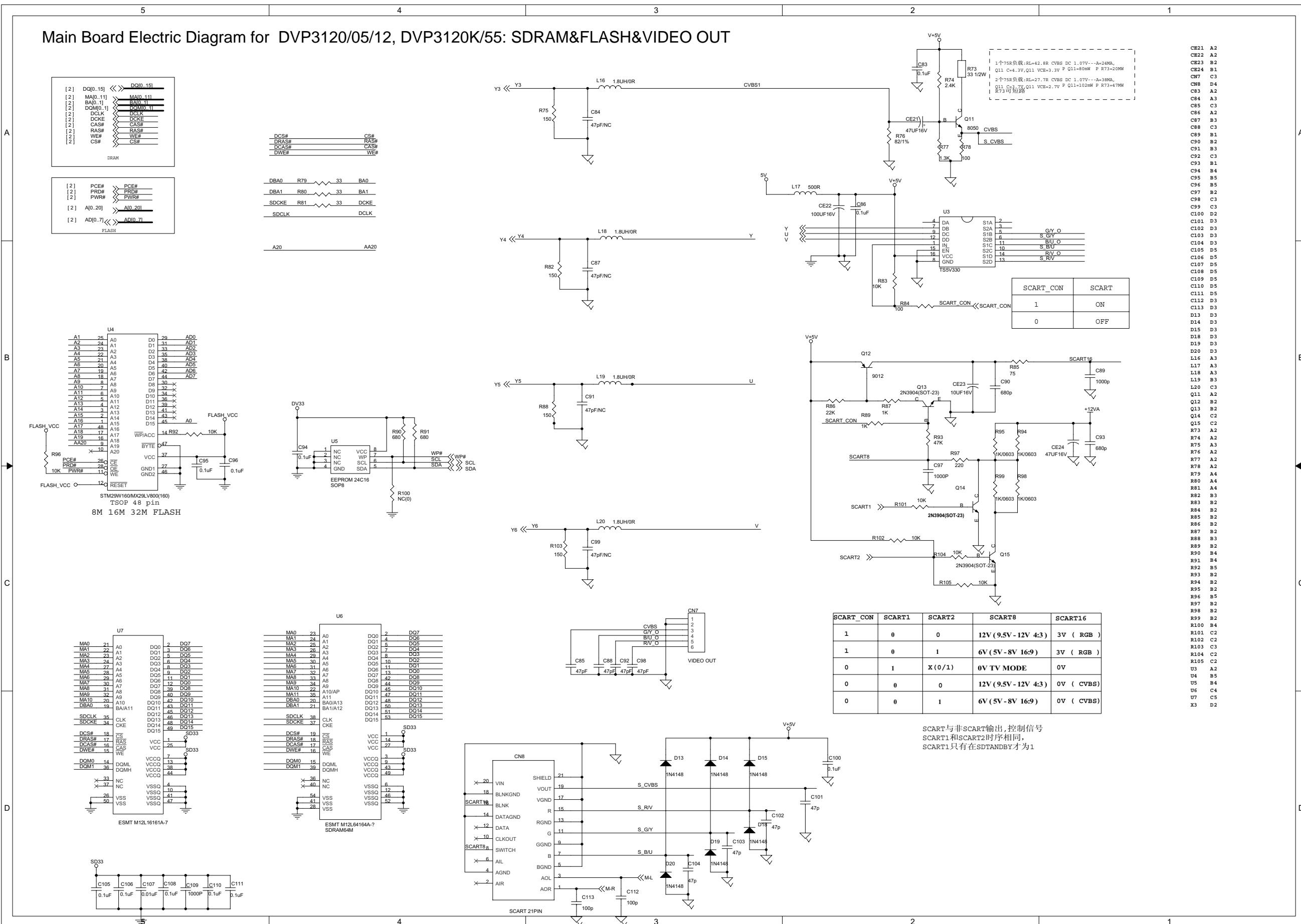


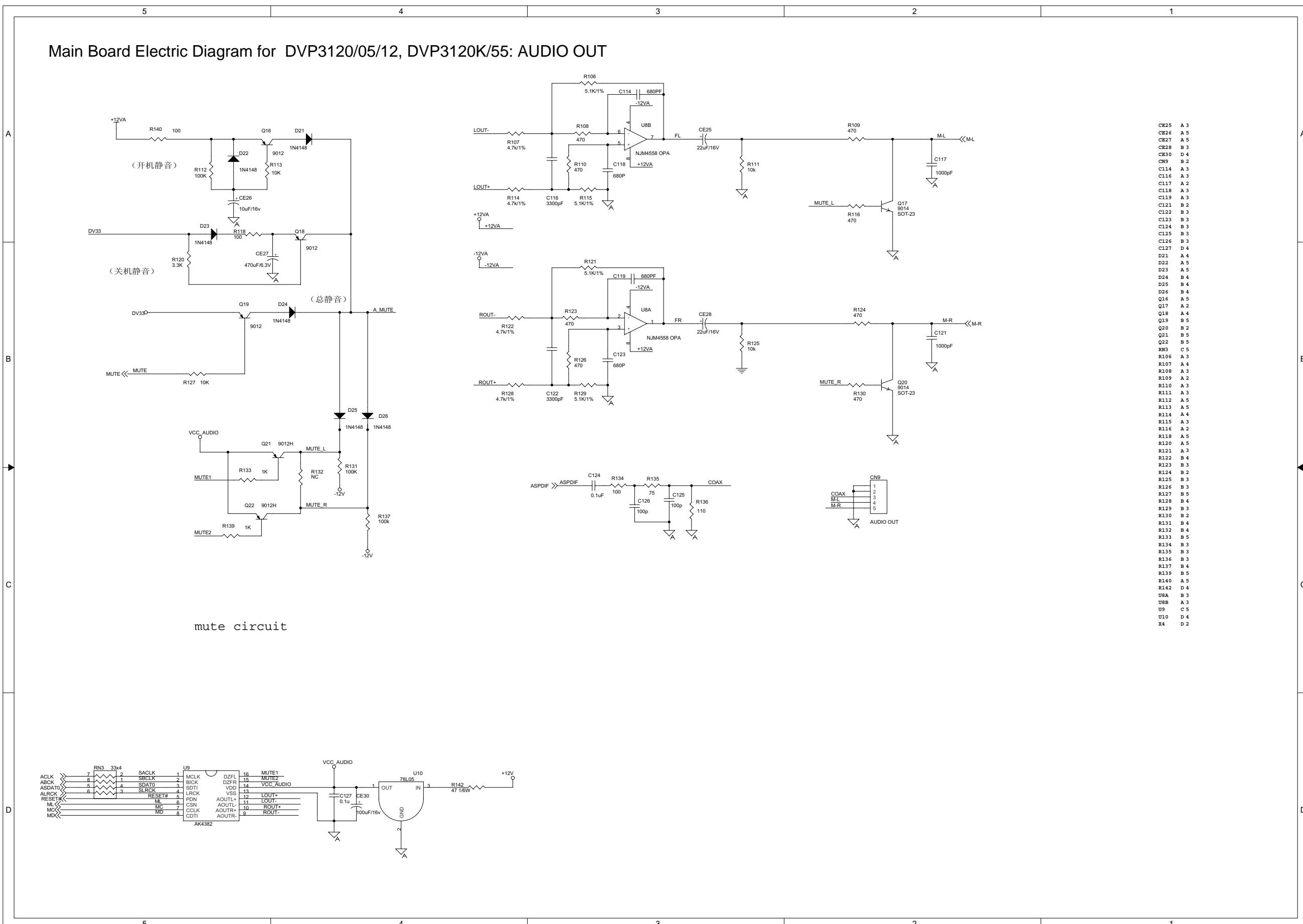
Main Board Print-Layout (Bottom Side) for DVP3120/51/55/94/75, DVP3120K/55



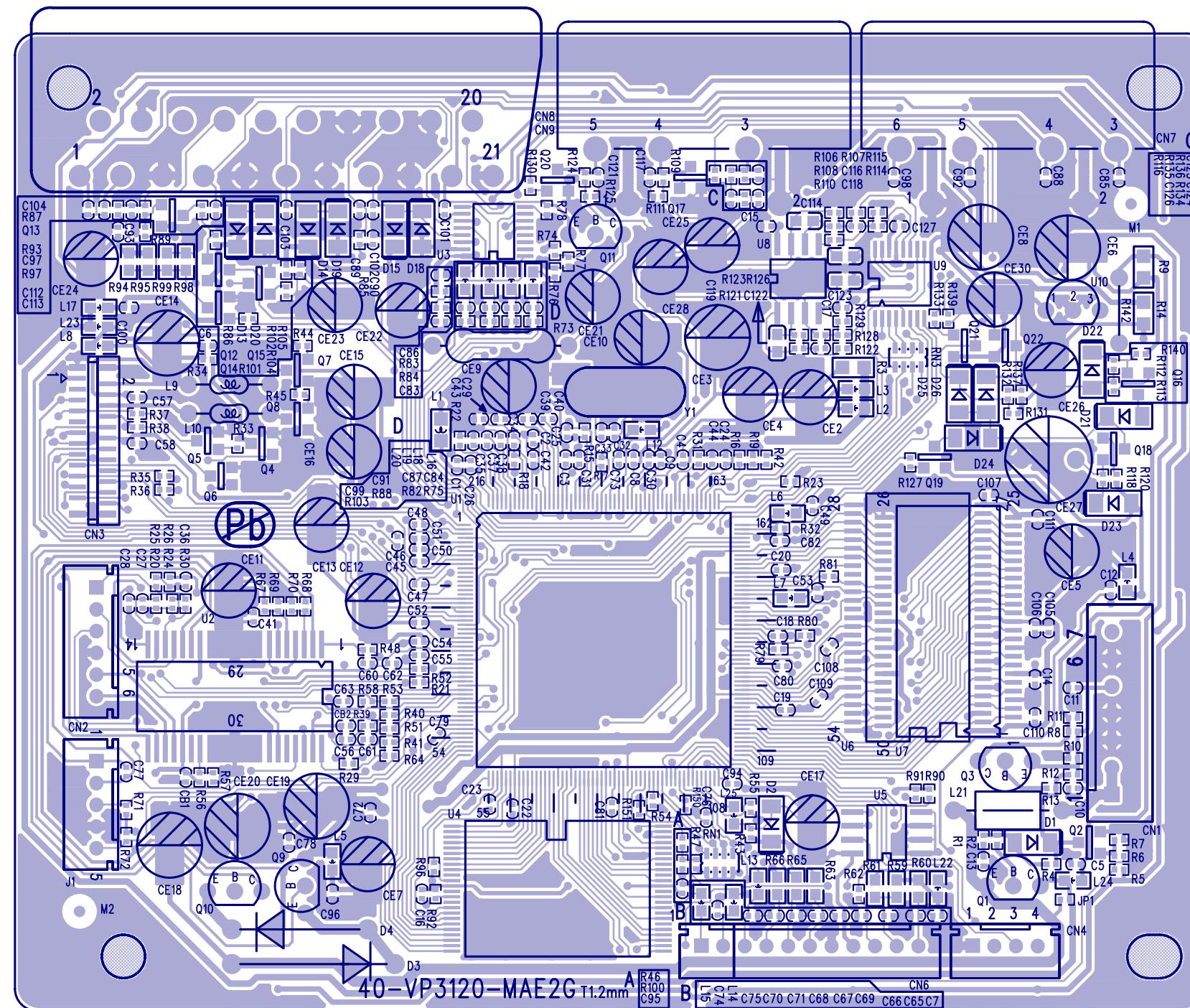




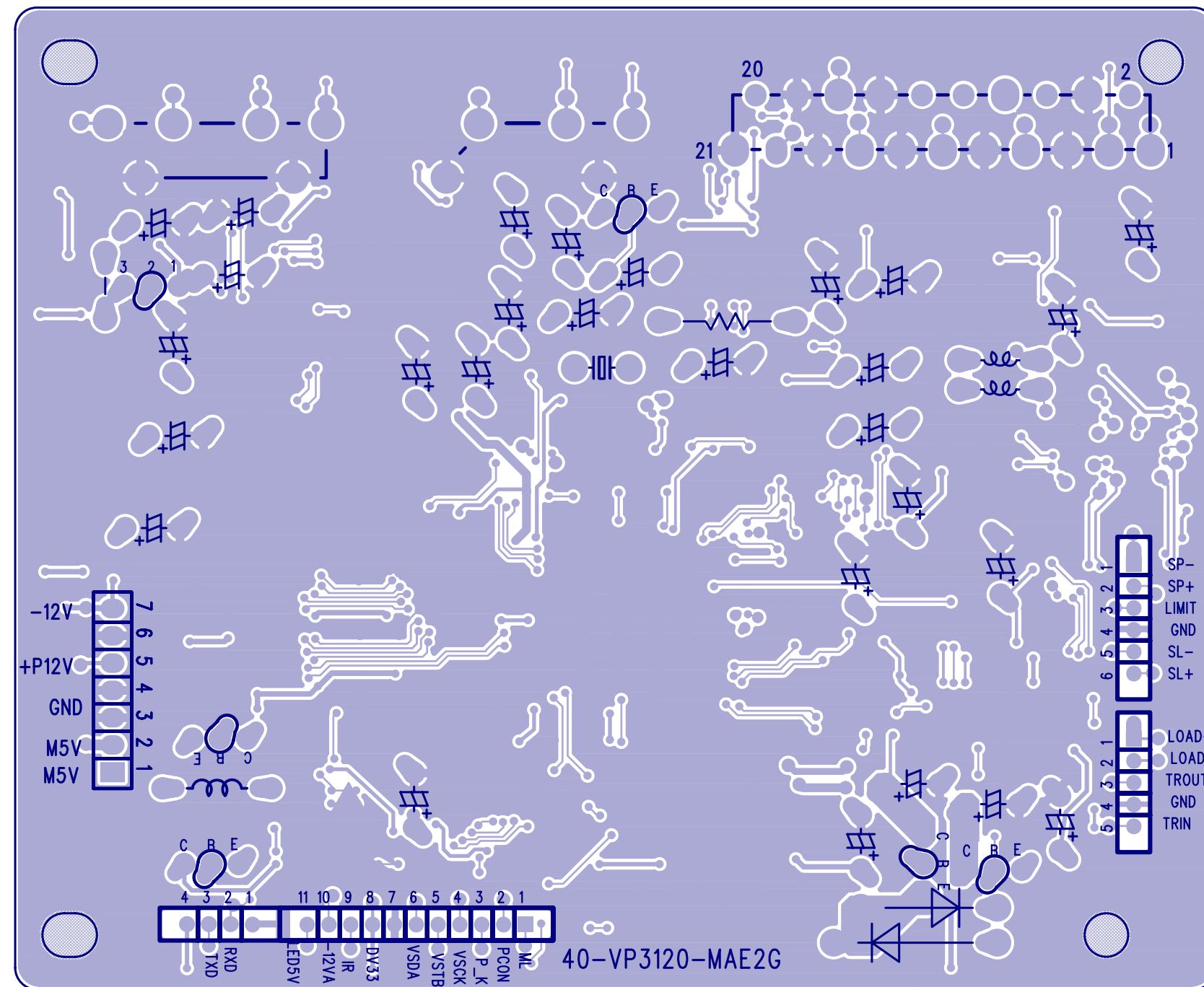




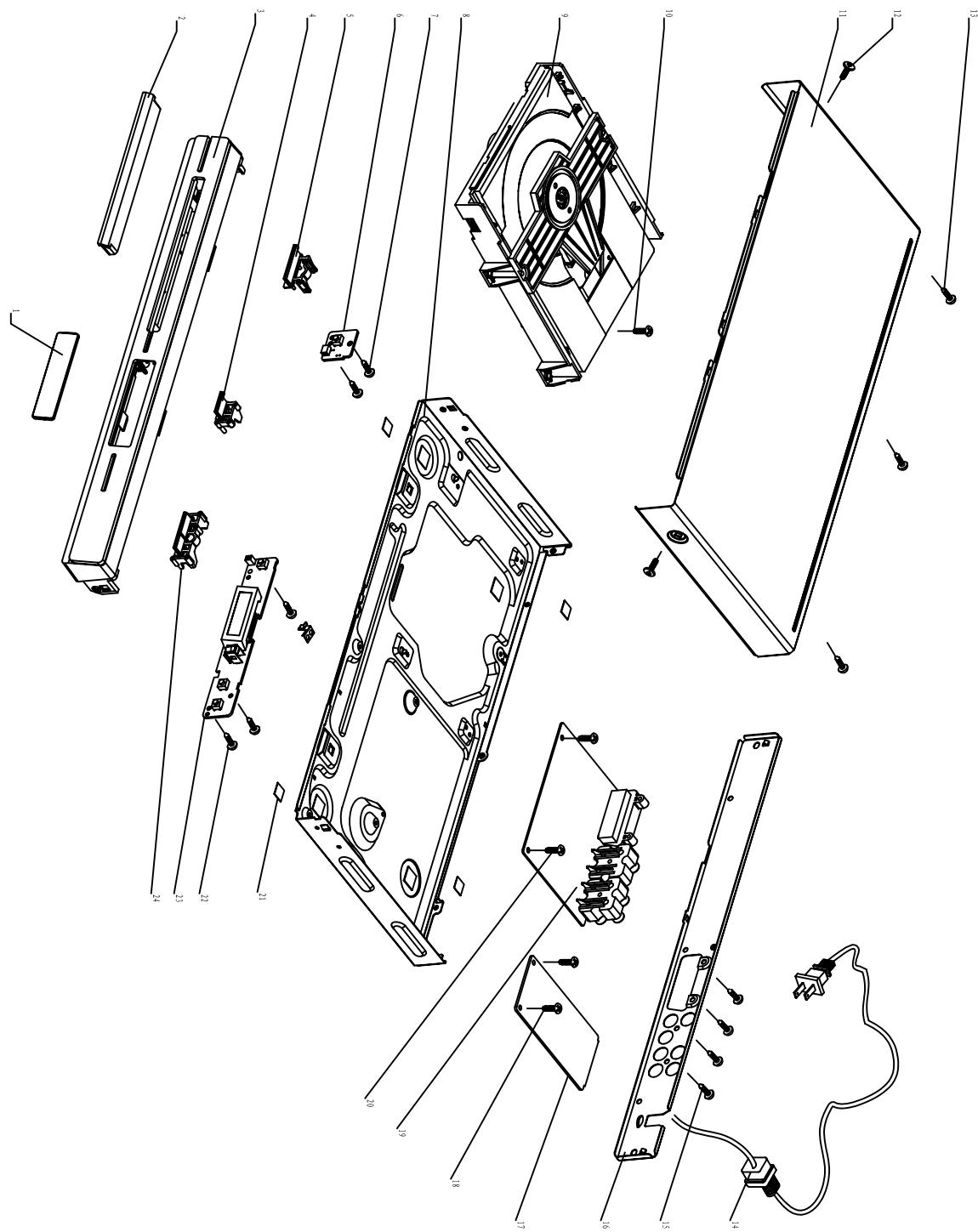
Main Board Print-Layout (Top Side) for DVP3120/05/12



Main Board Print-Layout (Bottom Side) for DVP3120/05/12



DVP3120/XX Mechanical Exploded View



Remark: It's a general Mechanical Exploded View for DVP3120/XX, Detailed information
please refer to Model set.

Ass'y1 is the assembled component for location 1,3,4,5,24

ENCASING & ACCESSORIES PARTS LIST

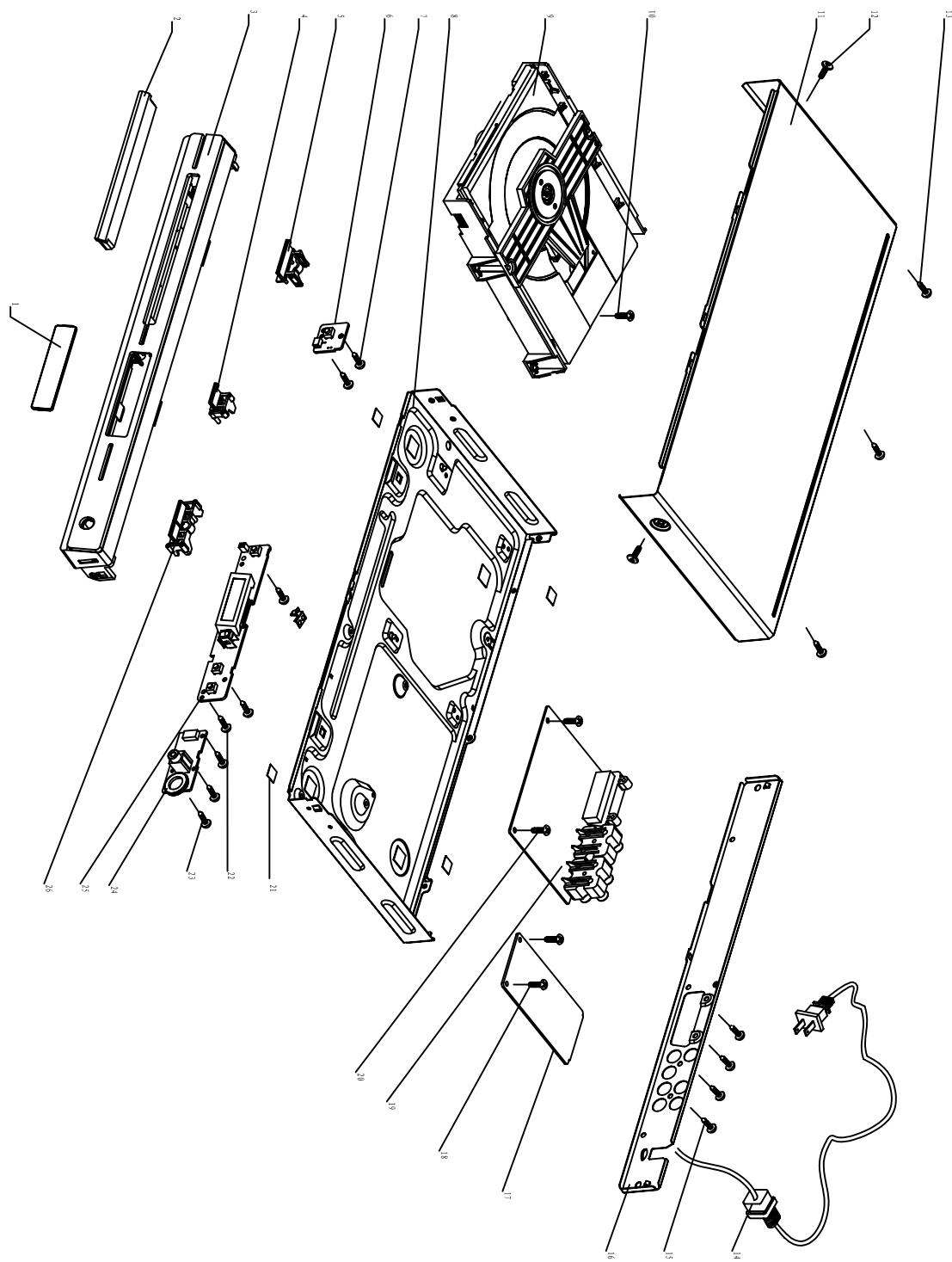
No	12NC No.	Part Name	Q'ty
Ass'y1	996510001808	Front Panel Ass'y for DVP3120/05/12/51/55/78	1
	996510001823	Front Panel Ass'y for DVP3120/94	
2	996510001807	Front Door Ass'y	1
6	996510001163	Ass'y-Switch Board	1
8	/	Bottom Cabinet for DVP3120/05/12	1
	996510001229	Bottom Cabinet for DVP3120/51/55/94	
9	996510001805	Loader for DVP3120/05/12/51/55/78	1
	996510001821	Loader for DVP3120/94	
11	996510001682	Top cover for DVP3120/05/12/51/55/94	1
14	/	Power Cord for DVP3120/05	1
	996510001179	Power Cord for DVP3120/12/51/94	
	996510001175	Power Cord for DVP3120/55	
16	/	Rear Cabinet for DVP3120/05/12	1
	/	Rear Cabinet for DVP3120/51/94	
	/	Rear Cabinet for DVP3120/55	
	/	Rear Cabinet for DVP3120/78	
17	996510001165	Ass'y-Power Board for DVP3120/05/12	1
	996510001200	Ass'y-Power Board for DVP3120/51	
	996510001190	Ass'y-Power Board for DVP3120/55	
	/	Ass'y-Power Board for DVP3120/78	
	996510001820	Ass'y-Power Board for DVP3120/94	
19	/	Ass'y-Main Board for DVP3120/05/12	1
	/	Ass'y-Main Board for DVP3120/51	
	/	Ass'y-Main Board for DVP3120/78	
	996510001819	Ass'y-Main Board for DVP3120/94	
	996510001804	Ass'y-Main Board for DVP3120/55	
21	996510001680	Pad	4
23	996510001164	Ass'y-Front Board for DVP3120/05/12/51/55/94	1

SCREW LIST

No	12NC No.	Part Name	Q'ty
7	/	S/T Screw B2.6X8 BF	2
10	/	Machine Screw	1
12	/	Triangle M/C Screw 3*6	2
13	/	Triangle M/C Screw B3*6	3
15	/	S/T Screw B 3 X 8 BF	4
18	/	Triangle M/C Screw B3*6	2
20	/	Triangle M/C Screw B3*6	2
22	/	S/T Screw B2.6X8 BF	3
Accessory			
	RC	996510001822 REMOTE CONTROL for DVP3120/94	1
	RC	996510001806 REMOTE CONTROL for DVP3120/55/12/51/	1
	AV Cable	996510001106 VIDEO CABLE 1500mm for DVP3120/51/55/	1
		78/94	
Cable			
	CON301	996510001172 HS 9PIN	1
	CON302	996510001171 2P HS	1
	CN1	996510001169 TJC3-7Y/SCN-7P L=80MM	1
	CN3	996510001108 46-39912C-24XGA	1
	J1	996510001192 PH-5Y/PH-5Y L=130MM	1

Note:Only the parts mentioned in this list are normal service spare parts

DVP3120K/XX Mechanical Exploded View



Remark: It's a general Mechanical Exploded View for DVP3120K/XX, Detailed information
please refer to Model set.

Ass'y1 is the assembled component for location 1,3,4,5,26

ENCASING & ACCESSORIES PARTS LIST**SCREW LIST**

No	12NC No.	Part Name	Q'ty	No	12NC No.	Part Name	Q'ty
Ass'y1	/	Front Panel Ass'y	1	7	/	S/T Screw B2.6X8 BF	2
2	/	Front Door Ass'y	1	10	/	Machine Screw	1
6	996510001163	Ass'y-Switch Board	1	12	/	Triangle M/C Screw 3*6	2
8	996510001229	Bottom Cabinet	1	13	/	Triangle M/C Screw B3*6	3
9	/	Loader	1	15	/	S/T Screw B 3 X 8 BF	4
				18	/	Triangle M/C Screw B3*6	2
11	996510001682	Top cover	1	20	/	Triangle M/C Screw B3*6	2
14	996510001175	Power Cord	1	22	/	S/T Screw B2.6X8 BF	3
16	/	Rear Cabine	1	23	/	S/T Screw B2.6X8 BF	3
17	/	Ass'y-Power Board	1				
19	/	Ass'y-Main Board	1				
21	996510001680	Pad	4				
24	/	Ass'y-OK Board	1				
25	996510001164	Ass'y-Front Board	1				

Note: Only the parts mentioned in this list are normal service spare parts

REVISION LIST

Version 1.0

* Initial release

Remark: This Service manual only for Philips Service repairment, Please Don't transmitte or forward it to others.