

**DVD Player****DVP3124****Service****DVP3124/55****Service****Service**

# Service Manual

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Version 1.0

**CLASS 1  
LASER PRODUCT**



3139 785 33470

**PHILIPS**

## Technical Specifications

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<b>TV standard</b>	<b>(PAL/50Hz)</b>	<b>(NTSC/60Hz)</b>	<b>Audio performance</b>
Number of lines	625	525	
Playback	Multi standard	(PAL/NTSC)	
<b>Video performance</b>			
Video DAC	12 bit, 108MHz		
YPbPr	0.7Vpp ---- 75 ohm		
Video output	1Vpp ----- 75 ohm		
RGB (SCART)	0.7Vpp ---- 75 ohm (For Europe Version )		
<b>Video format</b>			
Digital Compression	MPEG 2 for DVD,SVCD		
	MPEG 1 for VCD		
<b>DVD</b>			
	<b>50Hz</b>	<b>60Hz</b>	
Horiz resolution	720 pixels	720 pixels	
Vertical resolution	576lines	480 lines	
<b>VCD</b>			
	<b>50Hz</b>	<b>60Hz</b>	
Horiz. resolution	352 pixels	352 pixels	
Vertical resolution	288lines	240 lines	
<b>Audio format</b>			
Digital	<b>MPEG/AC-3/ PCM</b>	<b>Compressed Digital 16, 20, 24bits fs, 44.1, 48, 96kHz MP3(ISO 9660)</b>	
		& variable bit rate fs,32, 44.1,48 kHz	
Analogue Sound Stereo			
Dolby surround compatible downmix from Dolby Digital multi-channel sound			
<b>Connections</b>			
YPbPr output	Cinch 3x		
Video output	Cinch( yellow)		
Audio output (L+R )	Cinch (white/red)		
Digital output	1 coaxial IEC60958 for CDDA/ LPCM IEC61937 for MPEG1/2, Dolby Digital		
<b>Cabinet</b>			
Dimensions (w X h X d)	360 x 37 x 209 mm		
Weight	Approximately 2 kg		
<b>Power consumption</b>			
Power supply Rating	110V-240V; 50/60HZ		
Power consumption	<10W		
Power consumption in standby mode	<1W		

*Specifications subject to change without prior notice.*

# Safety instruction, Warning & Notes

## Safety instruction

### 1. General safety

Safety regulations require that during a repair:

- . Connect the unit to the mains via an isolation transformer.
- . Replace safety components indicated by the symbol , only by components identical to the original ones. Any other component substitution (other than original type) may increase risk of fire or electrical shock hazard.

Safety regulations require that after a repair, you must return the unit in its original condition. Pay, in particular, attention to the following points:

- . Route the wires/cables correctly, and fix them with the mounted cable clamps.
- . Check the insulation of the mains lead for external damage.
- . Check the electrical DC resistance between the mains plug and the secondary side:
  - 1) Unplug the mains cord, and connect a wire between the two pins of the mains plug.
  - 2) Set the mains switch the “on” position (keep the mains cord unplug).
  - 3) Measure the resistance value between the mains plug and the front panel, controls, and chassis bottom.
  - 4) Repair or correct unit when the resistance measurement is less than  $1M\Omega$ .
  - 5) Verify this, before you return the unit to the customer/user (ref. UL-standard no. 1492).
  - 6) Switch the unit “off”, and remove the wire between the two pins of the mains plug.

### 2.Laser safety

This unit employs a laser. Only qualified service personnel may remove the cover, or attempt to service this device (due to possible eye injury).

#### Laser device unit

Type	: Semiconductor laser GaAlAs
Wavelength	: 650nm (DVD)
	: 780nm (VCD/CD)
Output power	: 7mW (DVD)
	: 10mW (DVD /CD)

Beam divergence: 60 degree

Note: Use of controls or adjustments or performance of procedure other than those specified herein, may result in hazardous radiation exposure. Avoid direct exposure to beam.

## Warning

---

### 1. General

. All ICs and many other semiconductors are susceptible to electrostatic discharges (ESD). Careless handing during repair can reduce life drastically. Make sure that, during repair, you are at the same potential as the mass of the set by a wristband with resistance. Keep components and tools at this same potential. Available ESD protection equipment:

1) Complete kit ESD3 (small tablemat, wristband, connection box, extension cable and earth cable)  
4822 310 10671.

2) Wristband tester 4822 344 13999.

. Be careful during measurements in the live voltage section. The primary side of the power supply , including the heat sink, carries live mains voltage when you connect the player to the mains (even when the player is "off"!). It is possible to touch copper tracks and/or components in this unshielded primary area, when you service the player. Service personnel must take precautions to prevent touching this area or components in this area. A "lightning stroke" and a stripe-marked printing on the printed wiring board, indicate the primary side of the power supply.

. Never replace modules, or components, while the unit is "on".

### 2. Laser

- . The use of optical instruments with this product, will increase eye hazard.
- . Only qualified service personnel may remove the cover or attempt to service this device, due to possible eye injury.
- . Repair handing should take place as much as possible with a disc loaded inside the player.
- . Text below is placed inside the unit, on the laser cover shield:

**CAUTION: VISIBLE AND INVISIBLE LASER RADIATION WHEN OPEN, AVOID EXPOSURE TO BEAM.**

Notes: Manufactured under licence from Dolby Laboratories. The double-D symbol is trademarks of Dolby Laboratories, Inc. All rights reserved.

## Notes

### Lead-Free requirement for service

#### IDENTIFICATION:

Regardless of special logo (not always indicated) 

One must treat all sets from **1.1.2005** onwards, according next rules.

**Important note:** *In fact also products a little older can also be treated in this way as long as you avoid mixing solder-alloys (leaded/ lead-free). So best to always use SAC305 and the higher temperatures belong to this.*

Due to lead-free technology some rules have to be respected by the workshop during a repair:

- Use only lead-free solder alloy Philips SAC305 with order code 0622 149 00106. If lead-free solder-paste is required, please contact the manufacturer of your solder-equipment. In general use of solder-paste within workshops should be avoided because paste is not easy to store and to handle.
- Use only adequate solder tools applicable for lead-free solder alloy. The solder tool must be able
  - To reach at least a solder-temperature of 400°C,
  - To stabilize the adjusted temperature at the solder-tip
  - To exchange solder-tips for different applications.
- Adjust your solder tool so that a temperature around 360°C – 380°C is reached and stabilized at the solder joint. Heating-time of the solder-joint should not exceed ~ 4 sec. Avoid temperatures above 400°C otherwise wear-out of tips will rise drastically and flux-fluid will be destroyed. To avoid wear-out of tips switch off un-used equipment, or reduce heat.
- Mix of lead-free solder alloy / parts with leaded solder alloy / parts is possible but PHILIPS recommends strongly to avoid mixed solder alloy types (leaded and lead-free). If one cannot avoid, clean carefully the solder-joint from old solder alloy and re-solder with new solder alloy (SAC305).

- Use only original spare-parts listed in the Service-Manuals. Not listed standard-material (commodities) has to be purchased at external companies.
- Special information for BGA-ICs:
  - always use the 12nc-recognizable soldering temperature profile of the specific BGA (for de-soldering always use highest lead-free temperature profile, in case of doubt)
  - lead free BGA-ICs will be delivered in so-called 'dry-packaging' (sealed pack including a silica gel pack) to protect the IC against moisture. After opening, dependent of MSL-level seen on indicator-label in the bag, the BGA-IC possibly still has to be baked dry. This will be communicated via AYS-website.
- Do not re-use BGAs at all.
- For sets produced before 1.1.2005, containing leaded soldering-tin and components, all needed spare-parts will be available till the end of the service-period. For repair of such sets nothing changes.
- On our website:

[www.atyourservice.ce.Philips.com](http://www.atyourservice.ce.Philips.com)

You find more information to:

BGA-de-/soldering (+ baking instructions)  
Heating-profiles of BGAs and other ICs used in  
Philips-sets

You will find this and more technical information within the "magazine", chapter "workshop news".

For additional questions please contact your local repair-helpdesk.

## Mechanical and Dismantling Instructions

### Dismantling Instruction

The following guideline is a general instruction for how to dismantle the player. Detailed operation done according the set unit.

**Step1:** Remove 5 screws around the Top Cover, then remove the Top Cover (Figure 1).



Figure 1

**Step2:** If it is necessary to dismantle Loader or Front Panel, It should remove the Front door assembly first. (Figure 2)

Note: Make sure to operate gently otherwise the guider would be damaged.



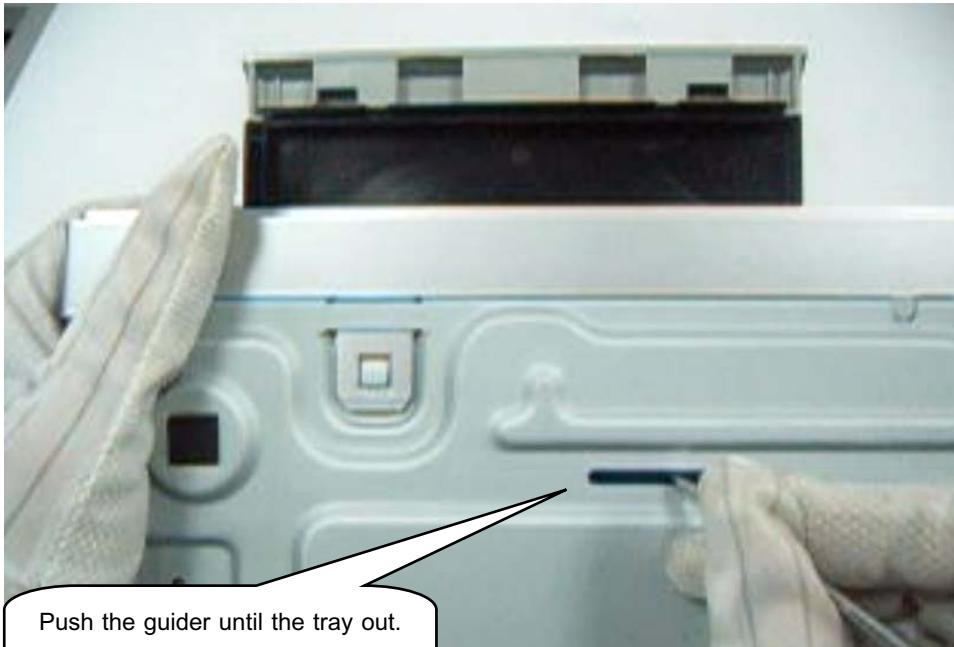
Figure 2

Please kindly note that dismantle the front door assembly carefully to avoid damage tray and the front door assembly.

## Mechanical and Dismantling Instructions

### Dismantling Instruction

**Step3:** If the tray can't open in normal way, you can make it through the instruction as below (Figure 3).  
 Note: Make sure to operate gently otherwise the guider would be damaged.



Push the guider until the tray out.  
 Make sure to operate gently to  
 avoid damage happening.

Figure 3

**Step4:** Dismantling Loader, disconnect the 3 connectors aiming in the below figure, and remove 1 screw around the Loader. (Figure 4)

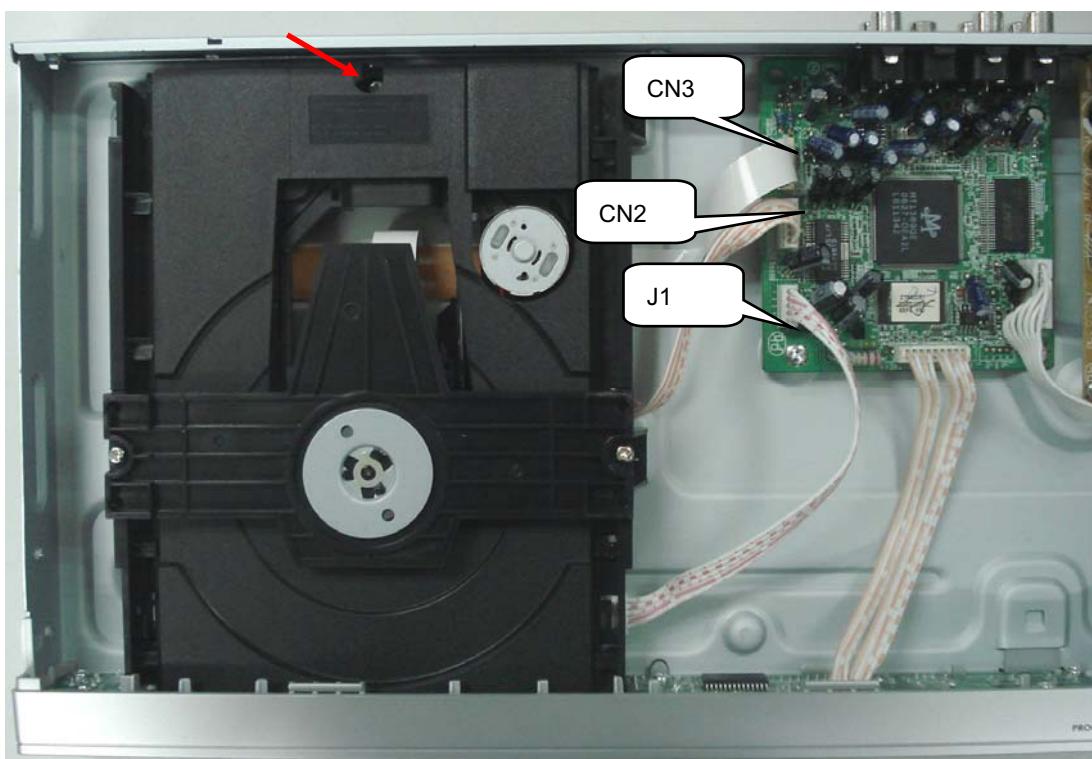


Figure 4

## Mechanical and Dismantling Instructions

### Dismantling Instruction

**Step5:** Dismantling Front Panel, disconnect the 3 connector, then release the snaps on the both sides of Front Panel and bottom cabinet , then gently pull the Panel out from the set. (Figure 5 & 6 & 7)

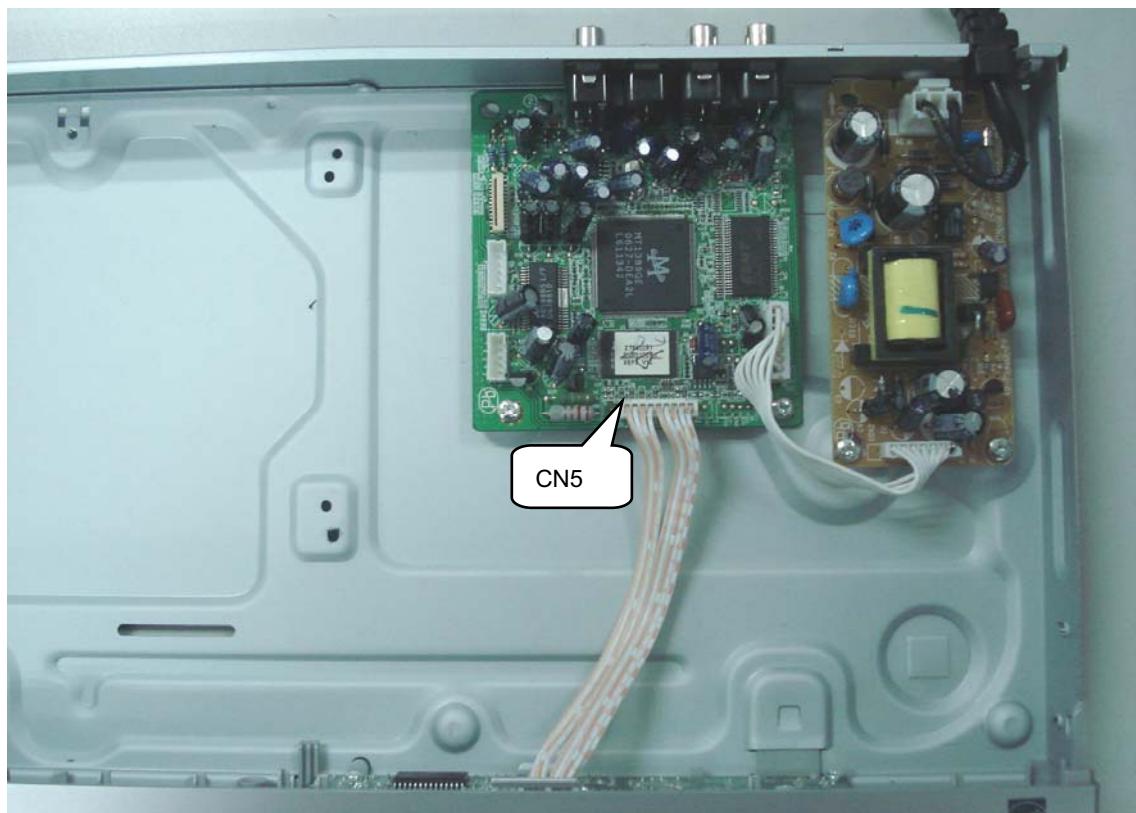


Figure 5

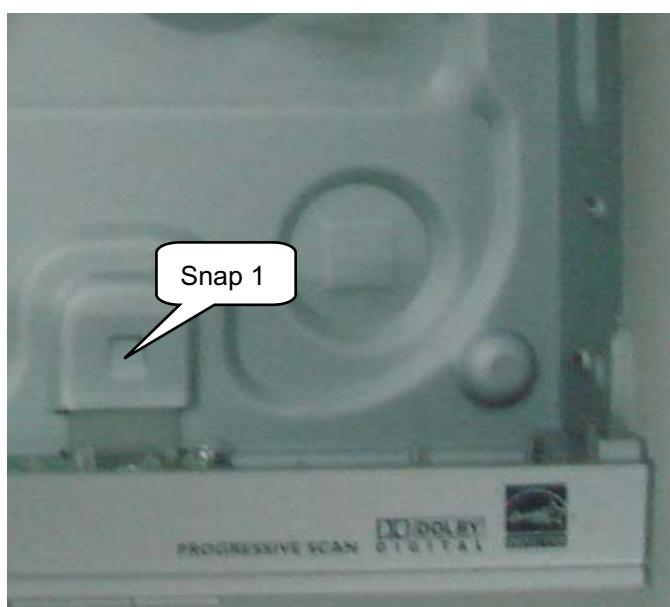


Figure 6

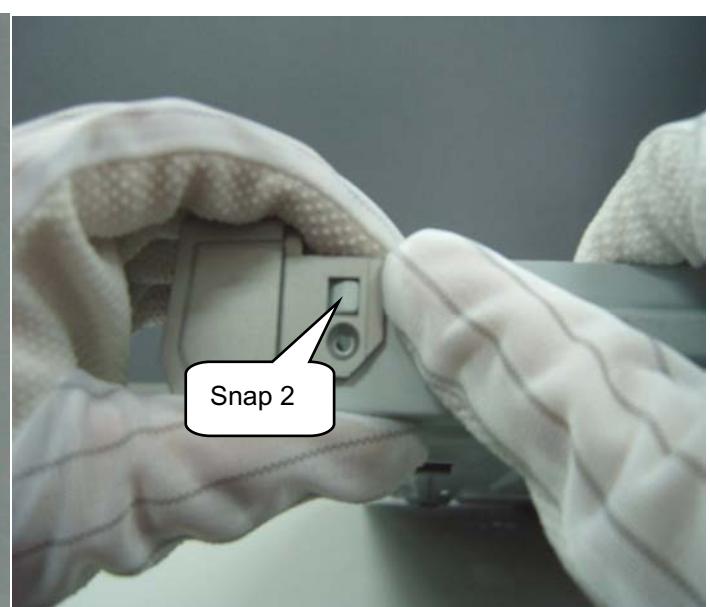


Figure 7

## Mechanical and Dismantling Instructions

### Dismantling Instruction

**Step6:** Dismantling Main Board, first disconnect the 1 connector, then remove 4 screws to remove the Main board. (Figure 8)

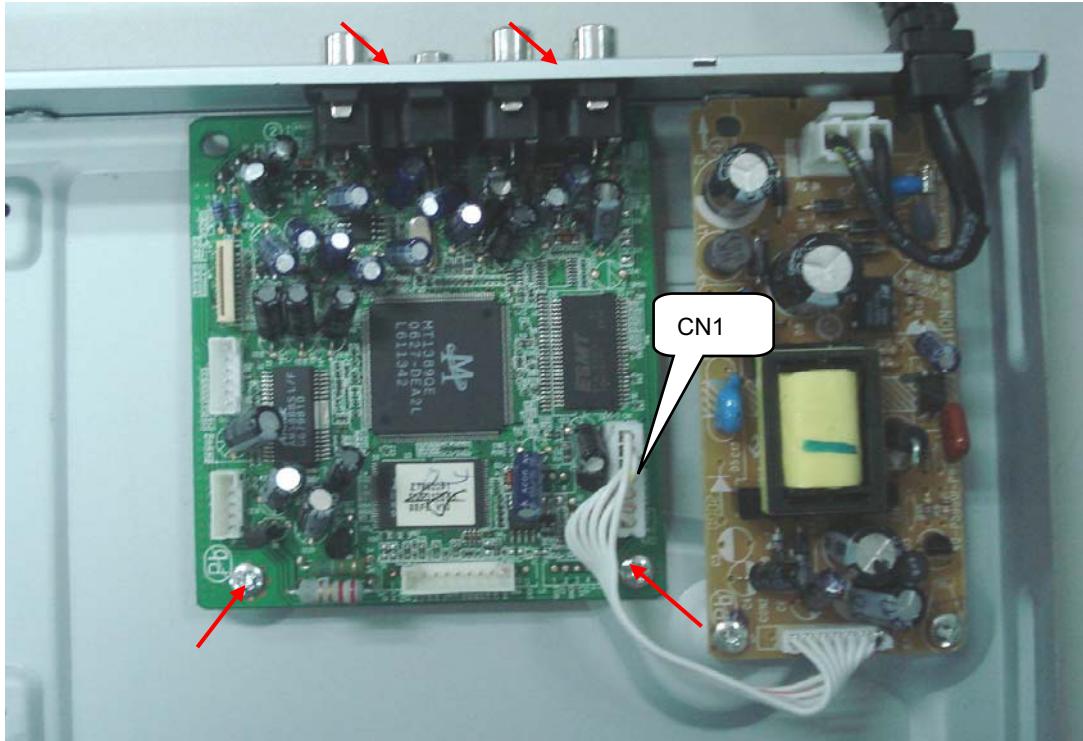


Figure 8

**Step7:** Remove the 2 screws on Power Board to dismantle the Power Board. (Figure 9)

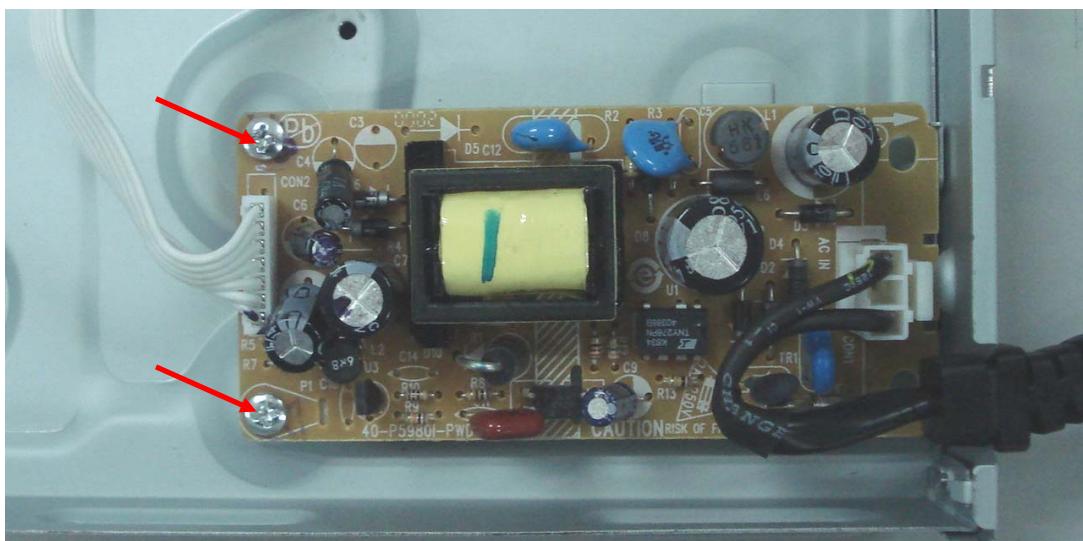


Figure 9

## Software upgrade

### Preparation to upgrade software

- 1) Start the CD Burning software and create a new CD project (Data Disc) with the following setting:  
 Label: DVP5XXX (No need the label name)  
 File Name: **DVPXXXX\_XX.BIN**  
 Power on the set and open the tray, then press <5><5> to check the File Name.

**Note: It is required capital letter for the File System name**

- 2) Burn the data onto a blank CDR

### B. Read out the software versions to confirm upgrading

- 1) Power on the set and press <Setup> button on the remote control.
- 2) Press <1><3><7><9>button to check the software information.

The software version and other information are display on the TV screen as follows:

Version	XX.XX.XX.XX (Main version)
SUB-VER	XX.XX.XX.XX (software version of application software)
8032	XX.XX.XX.XX
Servo	XX.XX.XX.XX (software version of Servo)
RISC	XX.XX.XX.XX
DSP	XX.XX.XX.XX
Region Code	X

### A. Procedure for software upgrade:

- 1) Power on the set and insert the prepared Upgrade CDR.
- 2) The set will starts reading disc & response with the following display TV screen:  
 Upgrade File DETECTED  
 Upgrade?  
 Press Play TO START.
- 3) Press <OK> button to confirm, then screen will display :  
 Files coping...  
 UPGRADING...
- 4) The upgraded disc will automatically out when files coping complete, then take out the disc.
- 5) About 1 minute later, the trace will automatically close when upgrading complete.

**Caution:** The set must not be power off during upgrading, Otherwise the Main board will be damaged entirely.

## How to select the right language

---

If the language is not right, it can be corrected by the following operation:

1. Power on the set and open the tray.  
Press “6” “6” “6” “6” and “Audio” button on the remote control.

After that on the screen it shows:

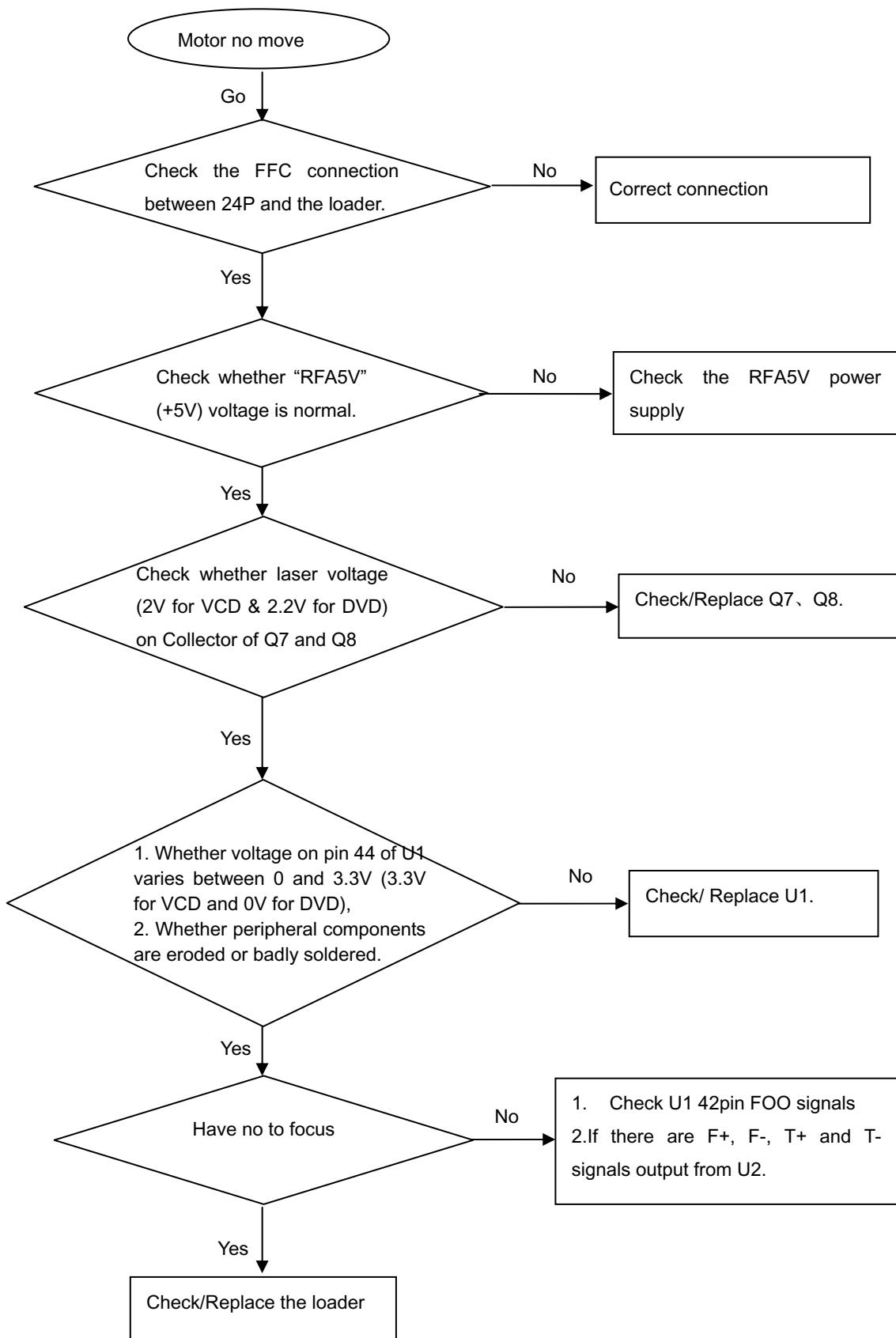
PLS INPUT MODEL CODE:

2. Then input the related MODEL CODE “1”.

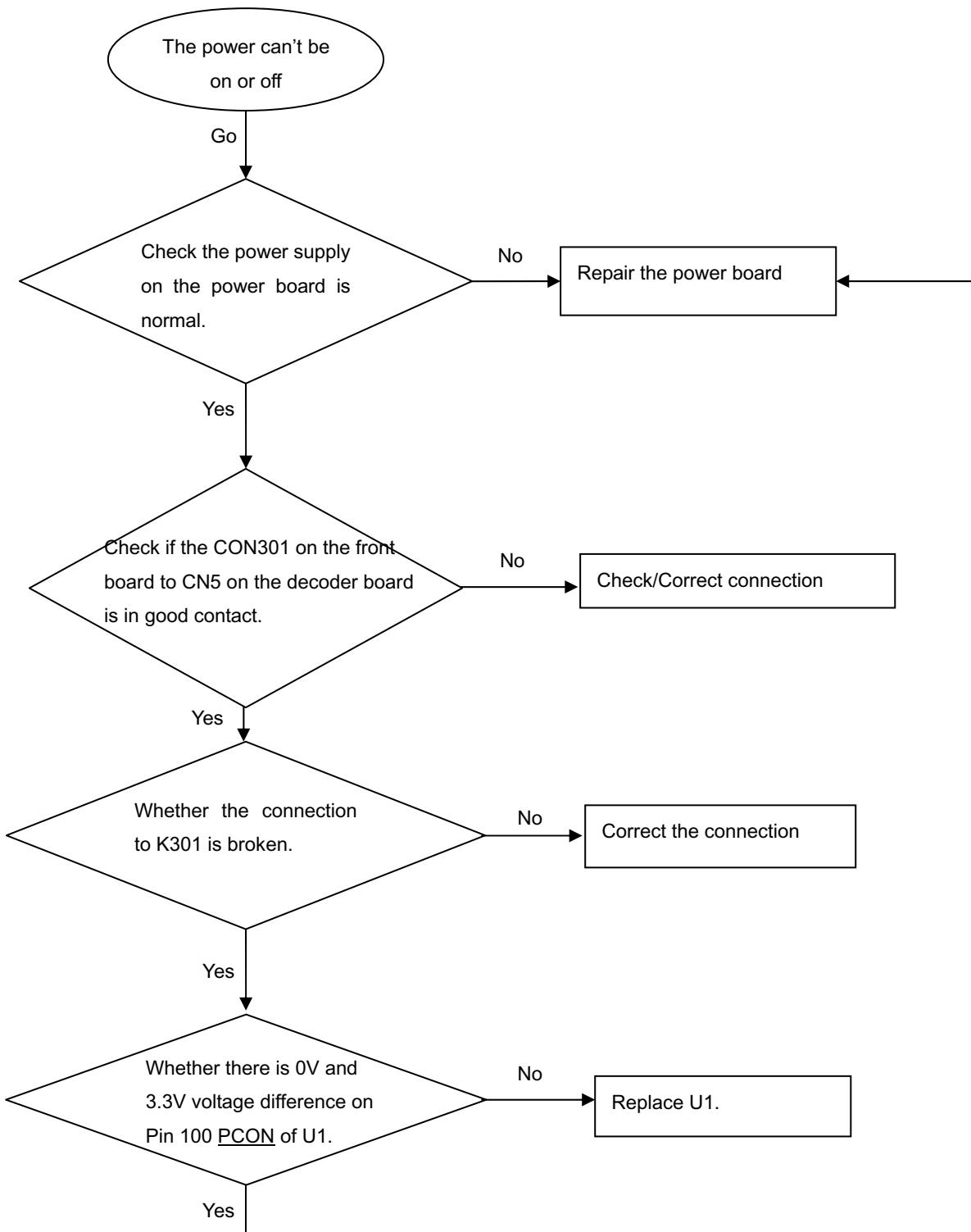
After that on the screen it shows:

DVP×××× REGION × OK

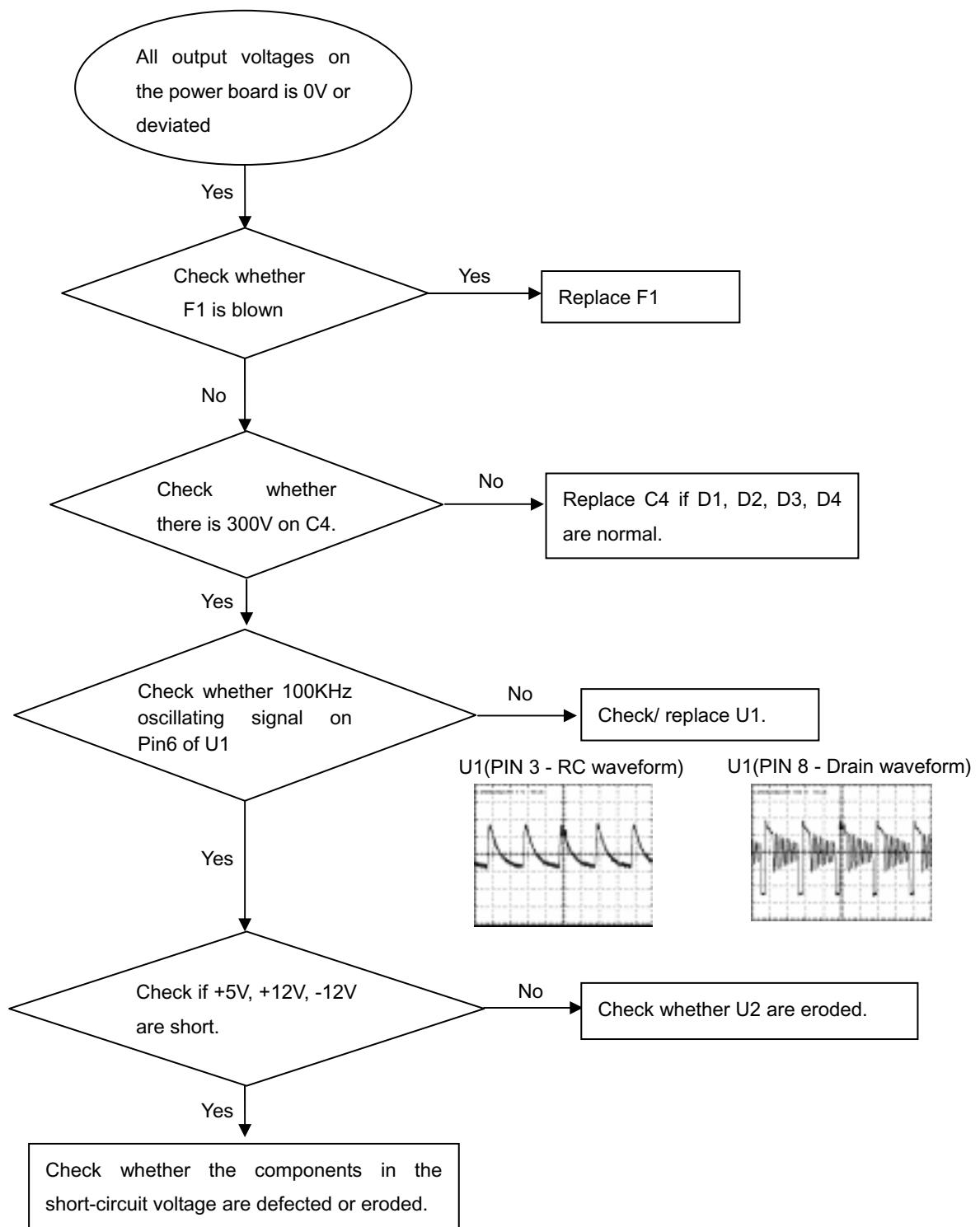
(It means the language has been corrected and the player will be power off automatically.)

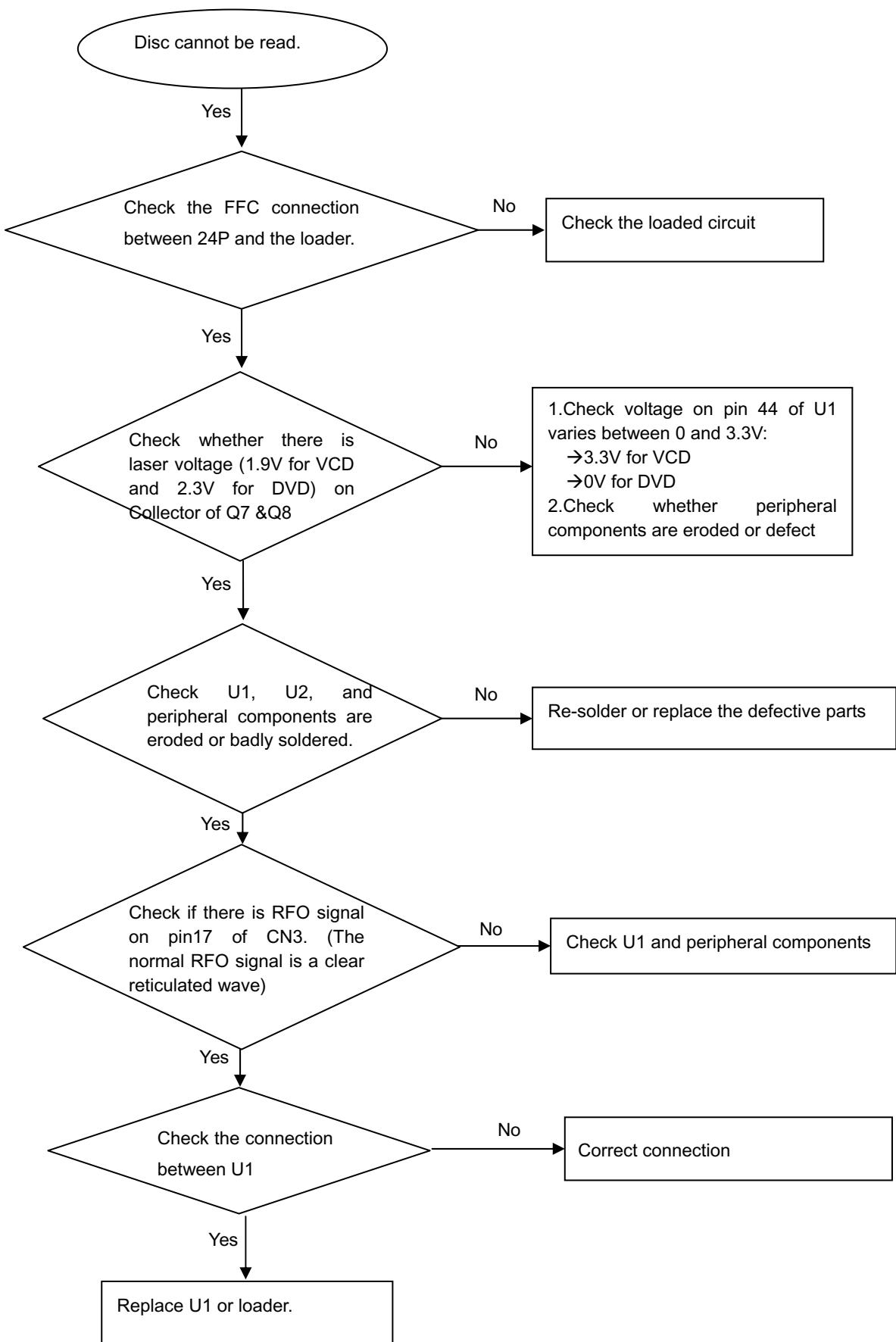
**Spindle motor does not move**

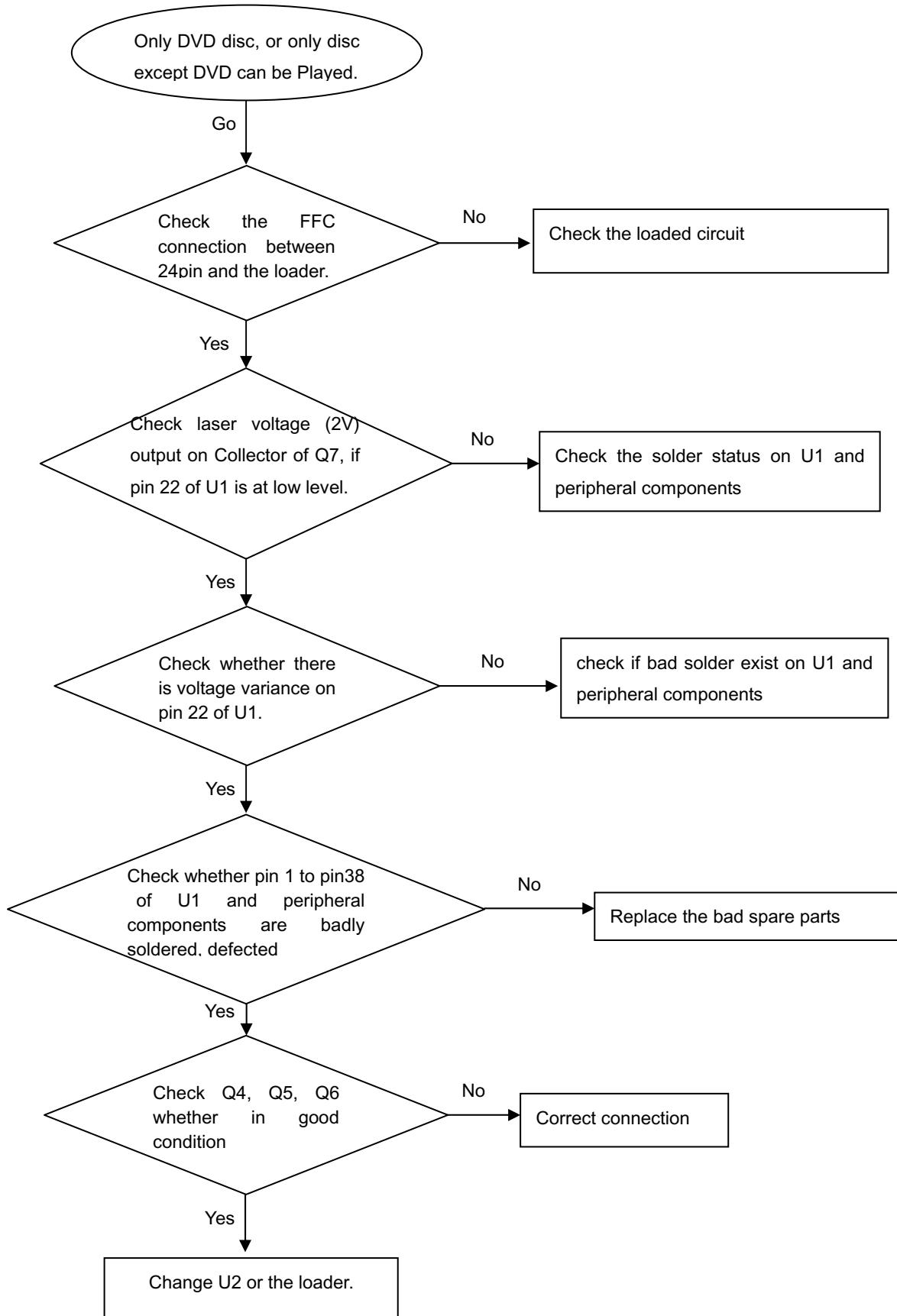
**The power can not be on or off**

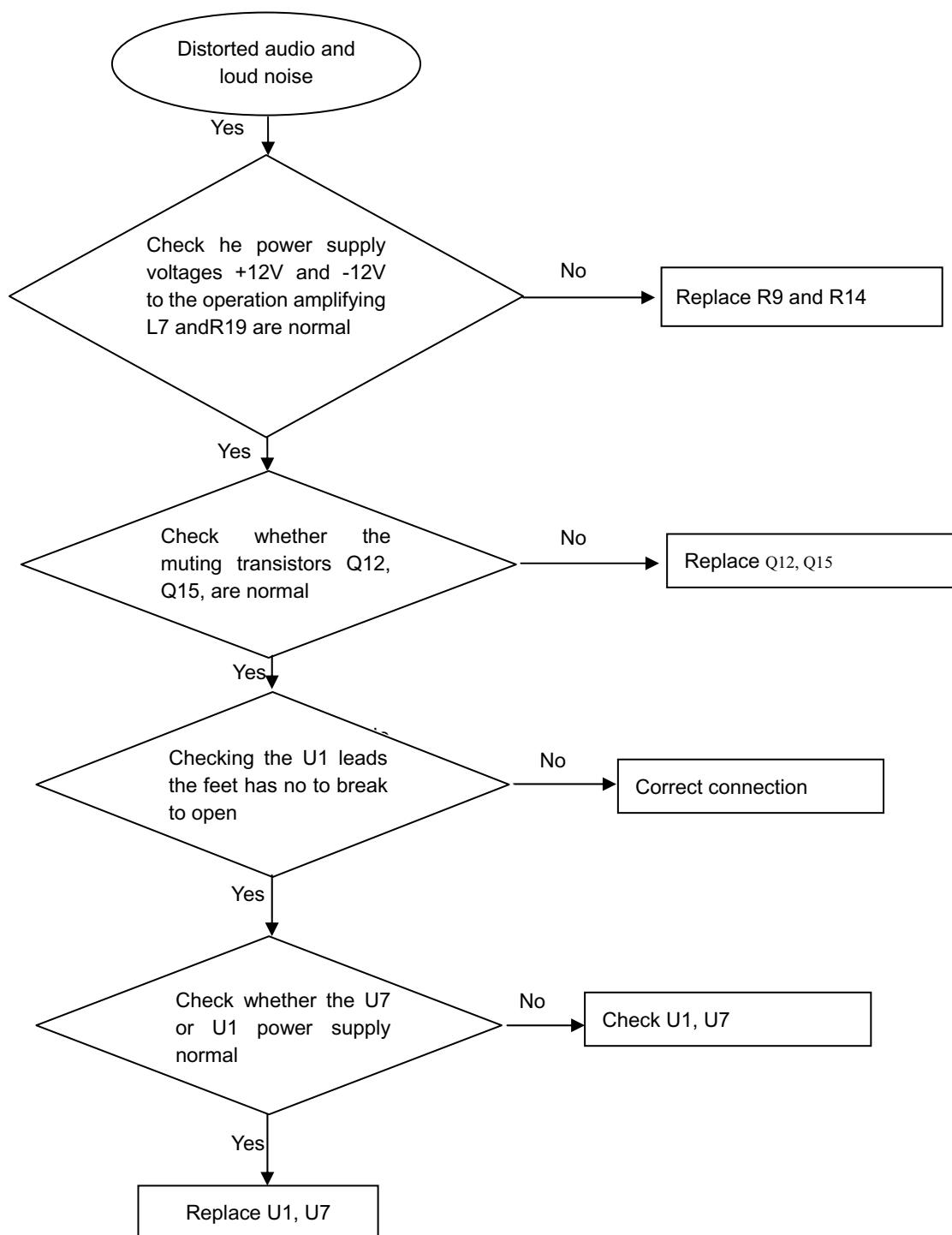


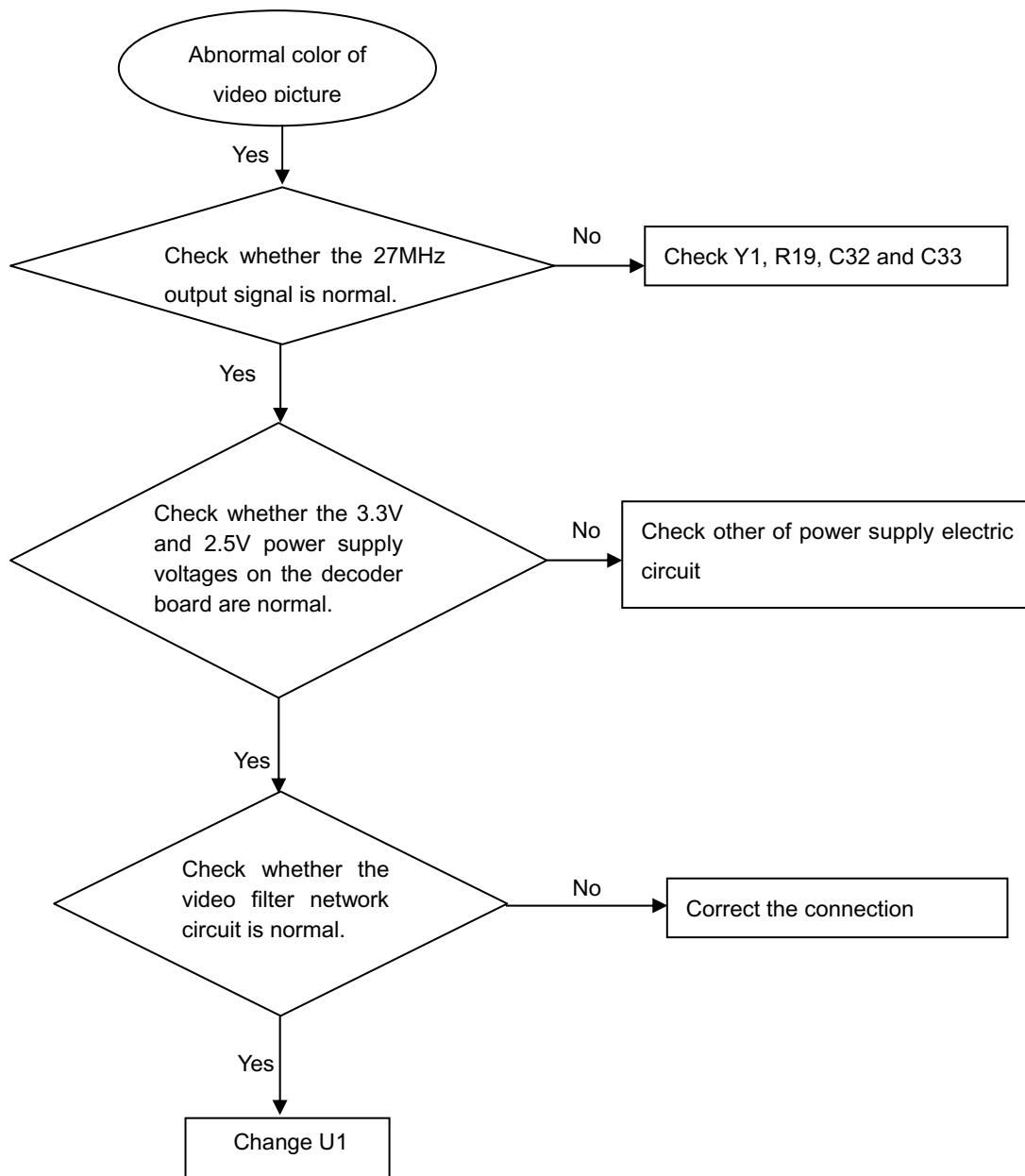
All output voltages on the power board is 0V or deviated.



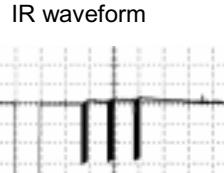
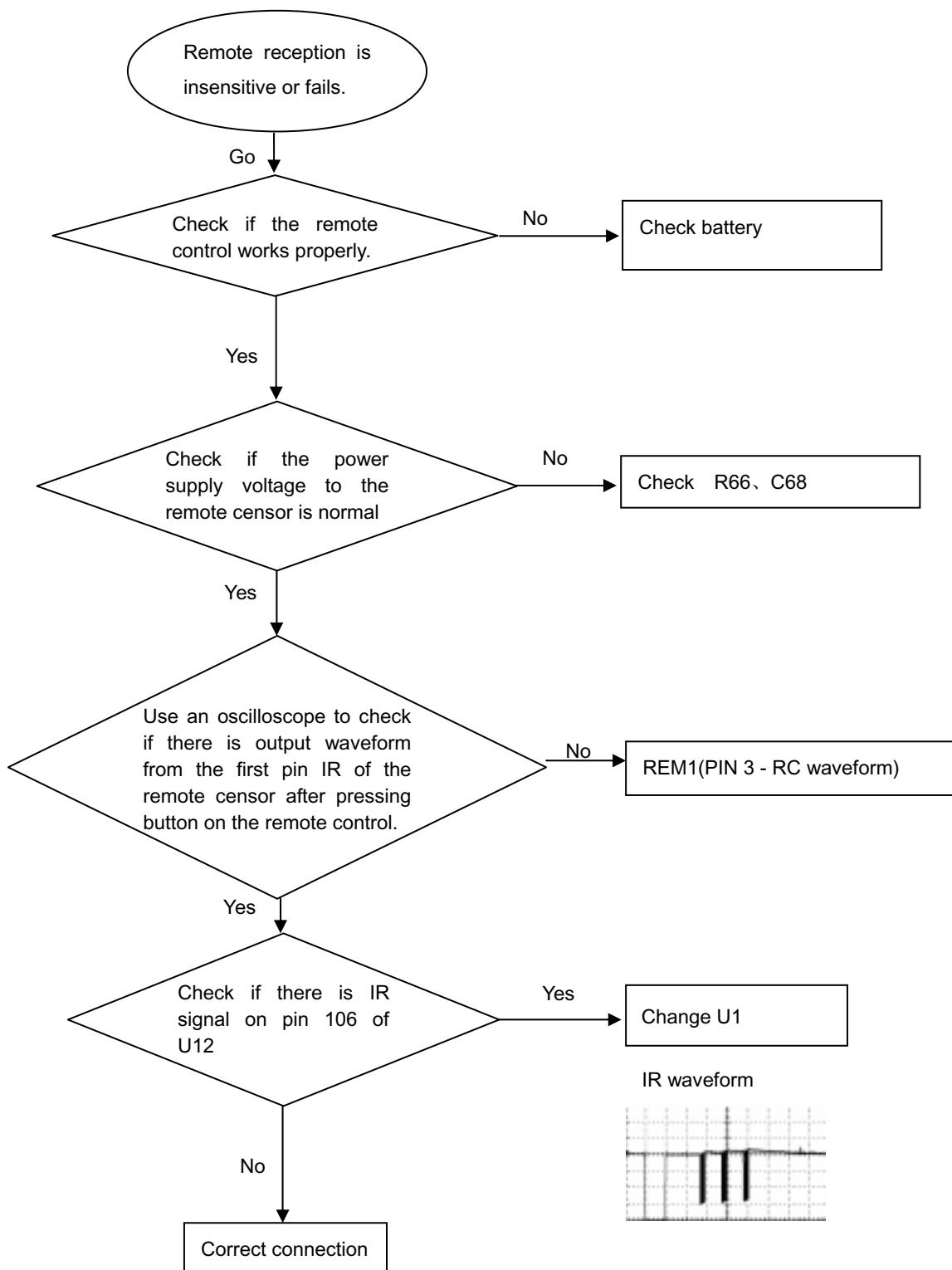
**Disc cannot be read.**

**Only DVD disc or only disc except DVD can be played**


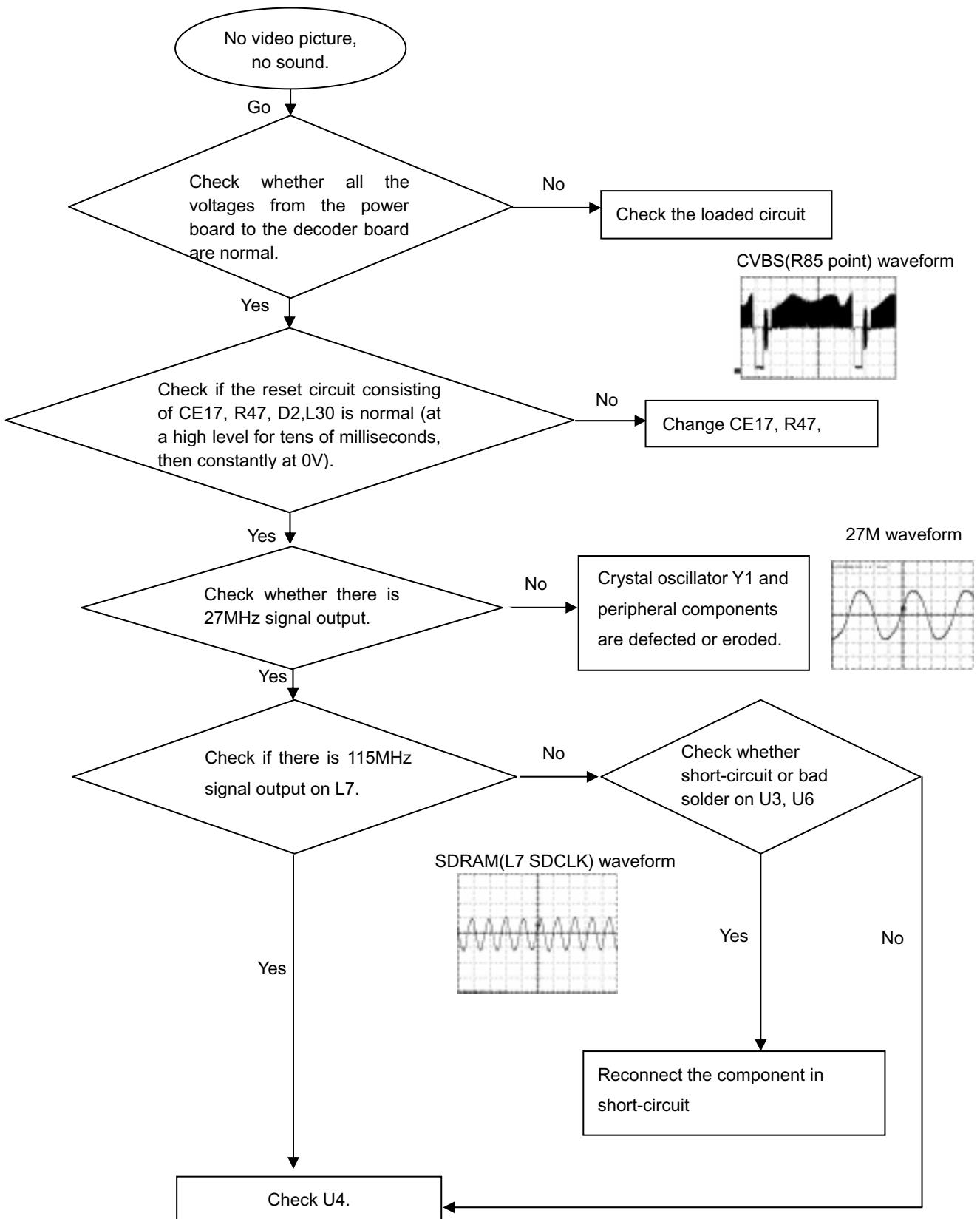
**Distorted audio and loud noise**

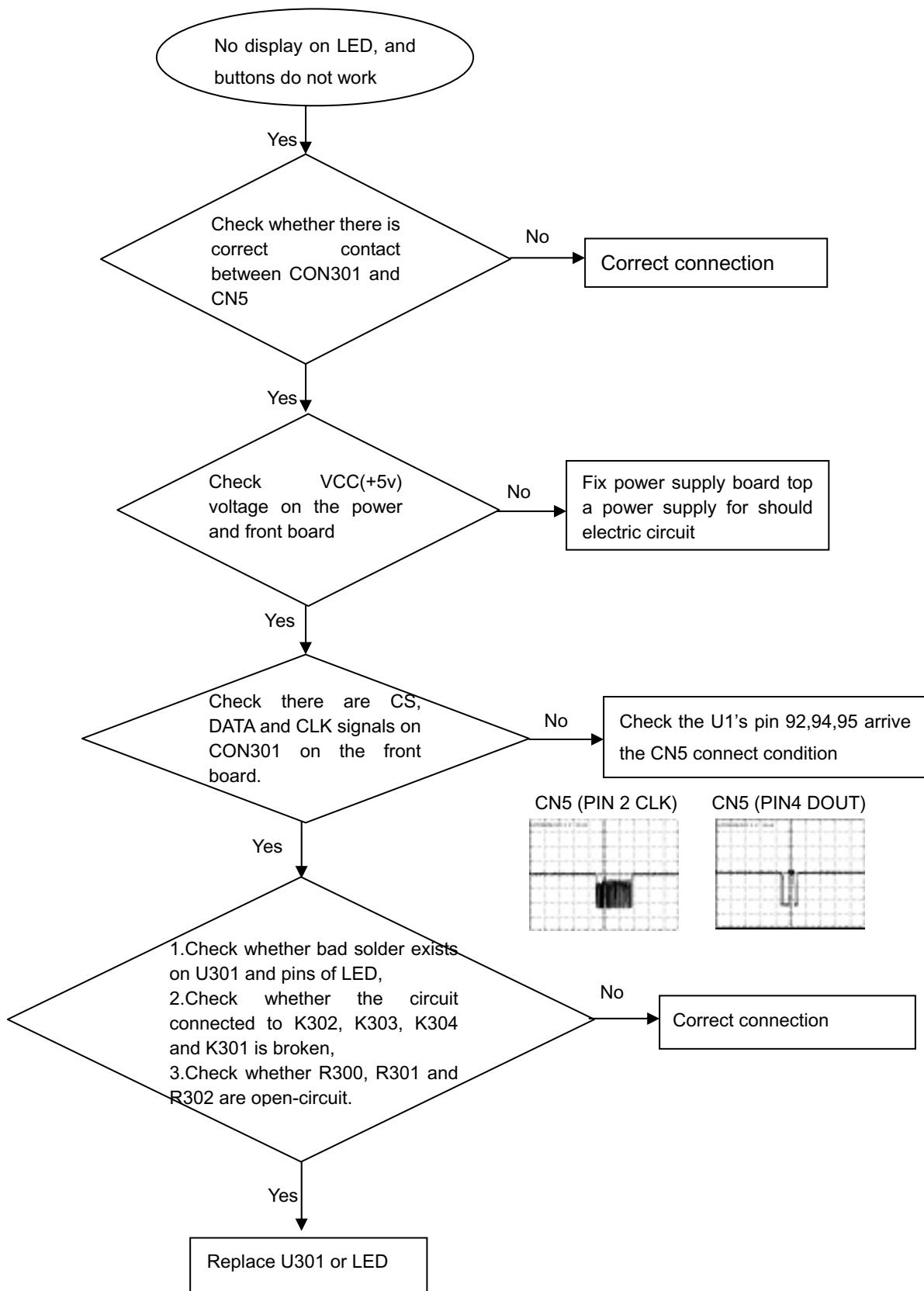
**Abnormal color of video picture**

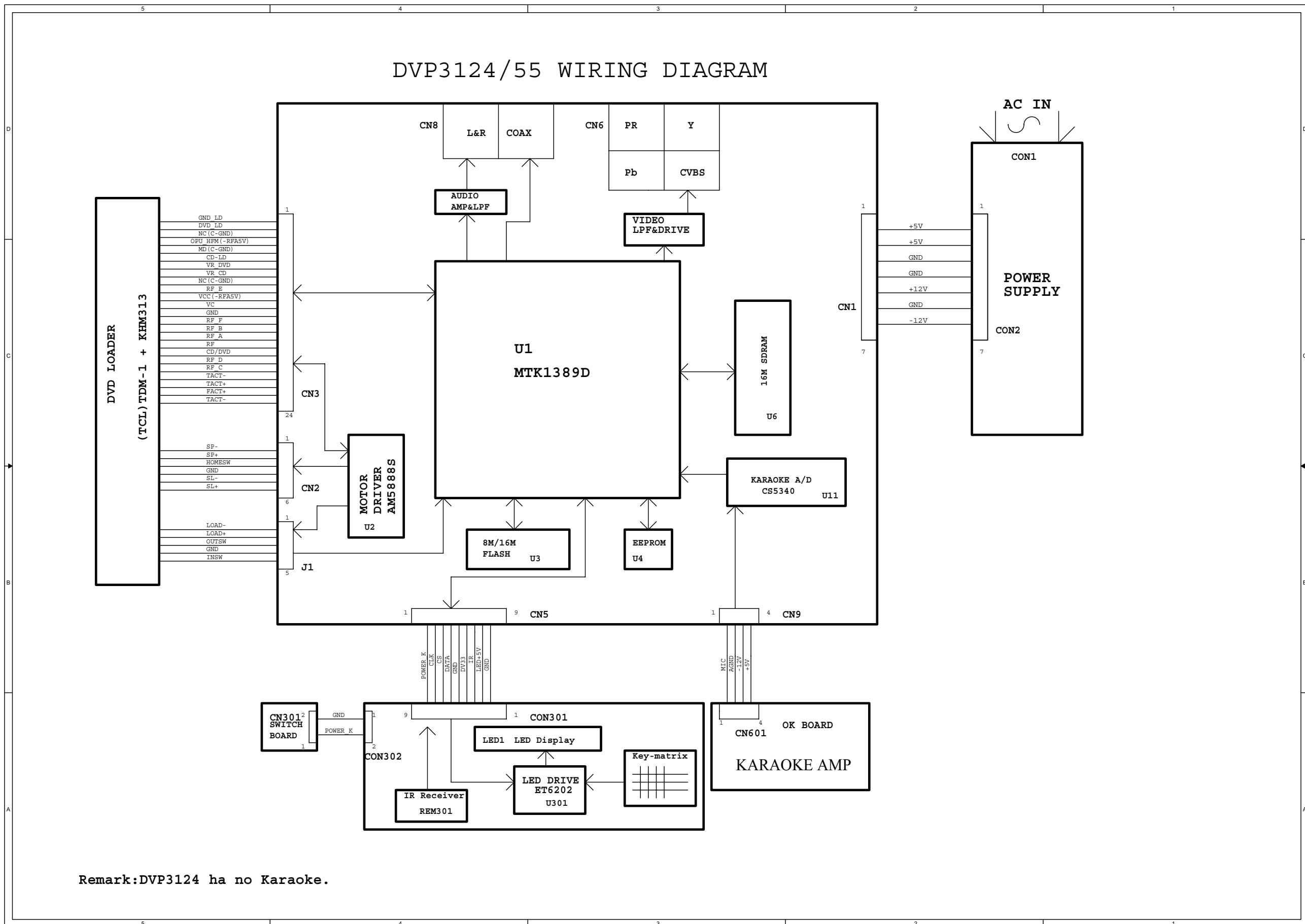
**Remote reception is insensitive or fails.**

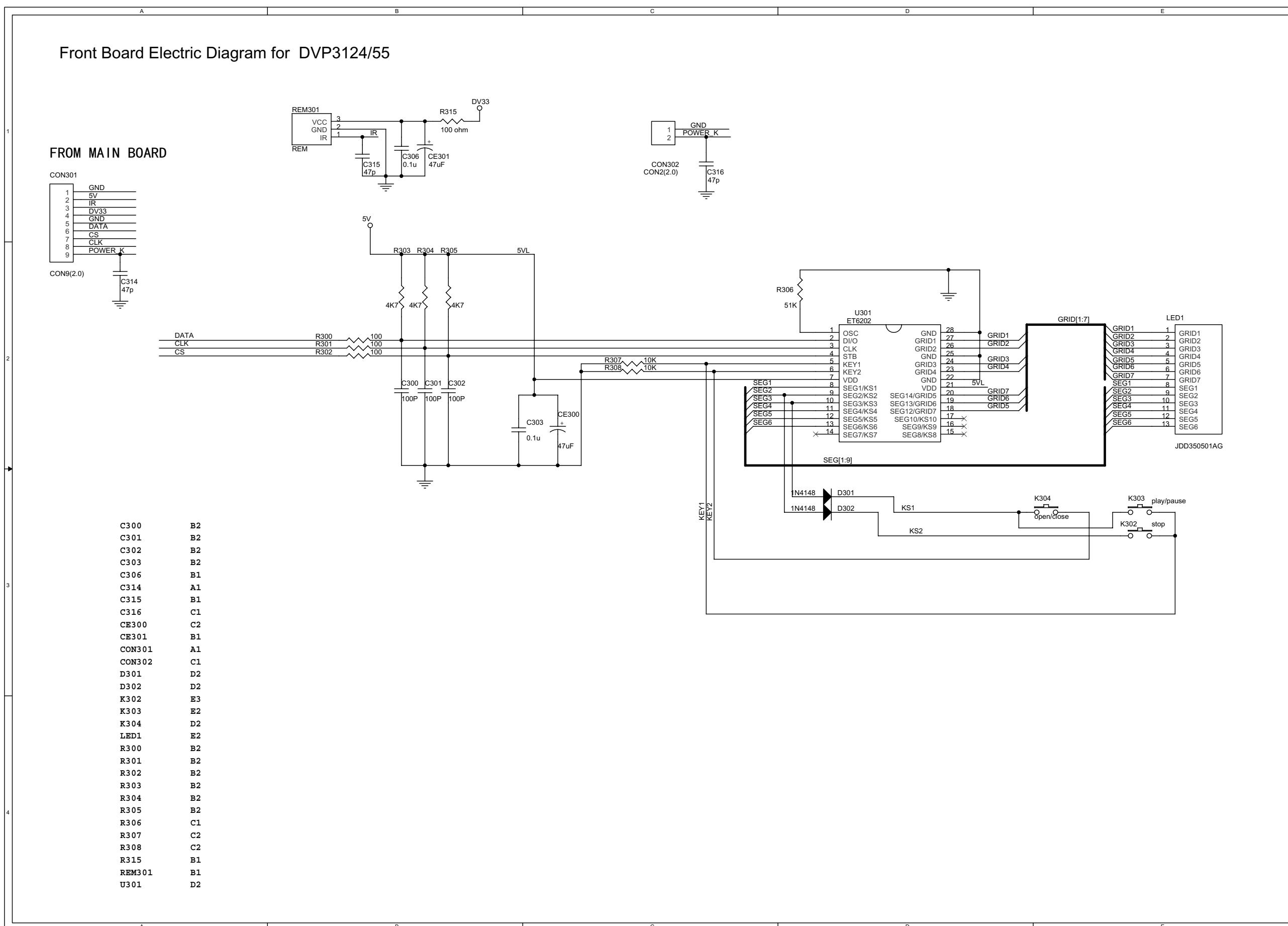


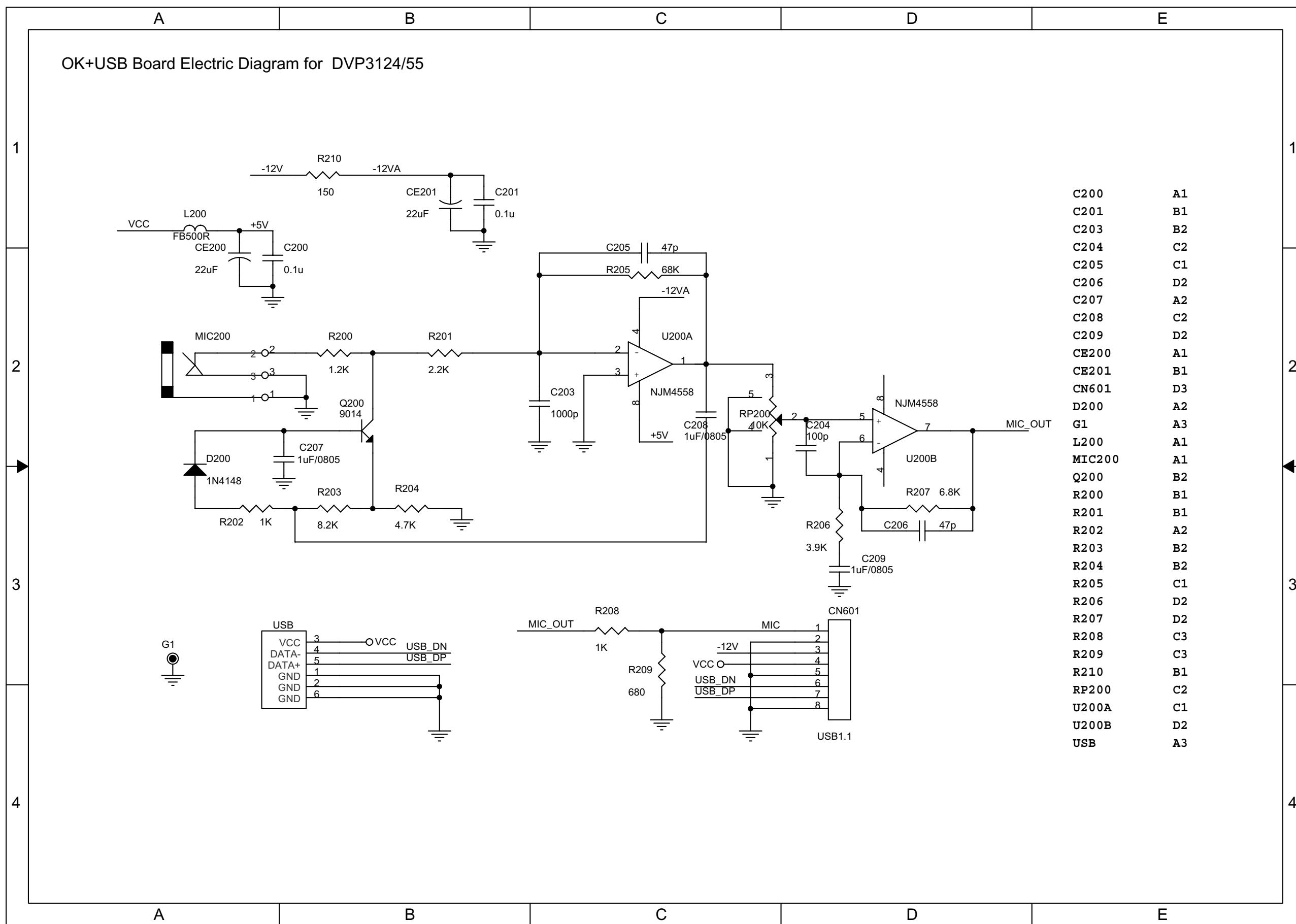
**No video picture, no sound.**



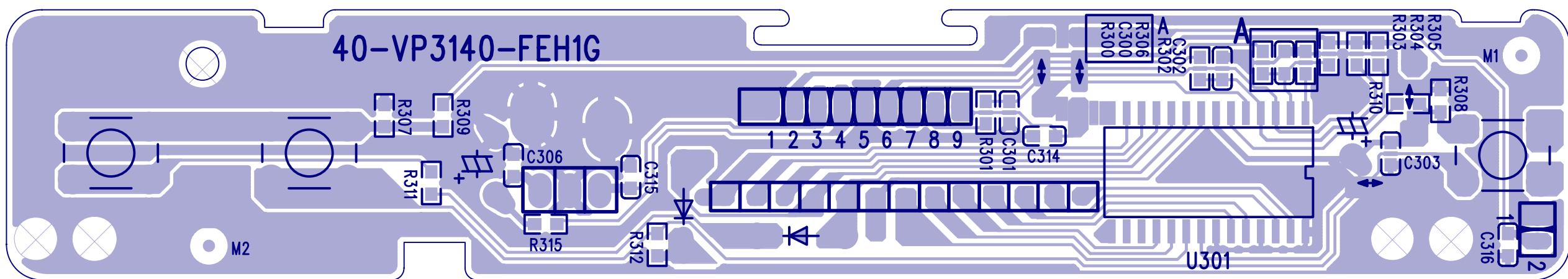
**No display on LED, and buttons do not work**



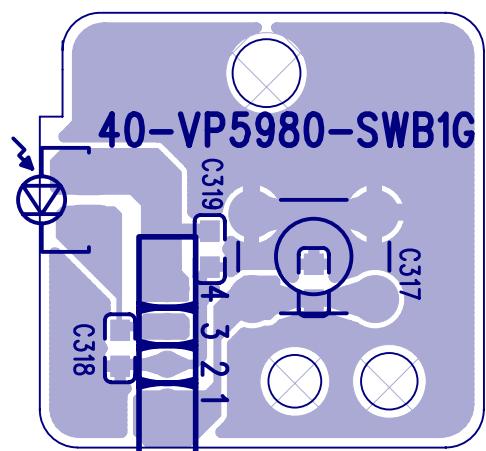


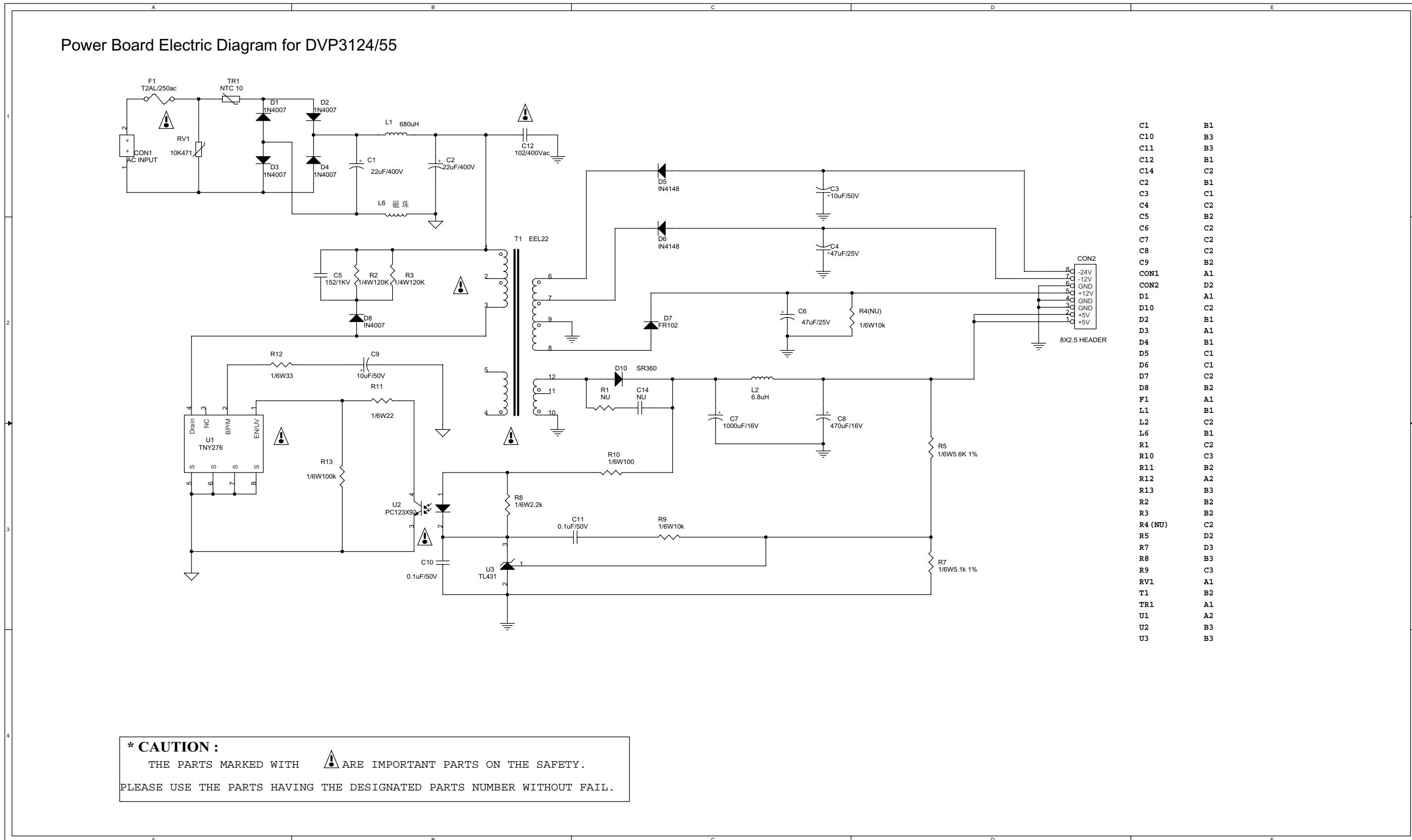


Front Board Print-Layout (Bottom Side) for DVP3124/55

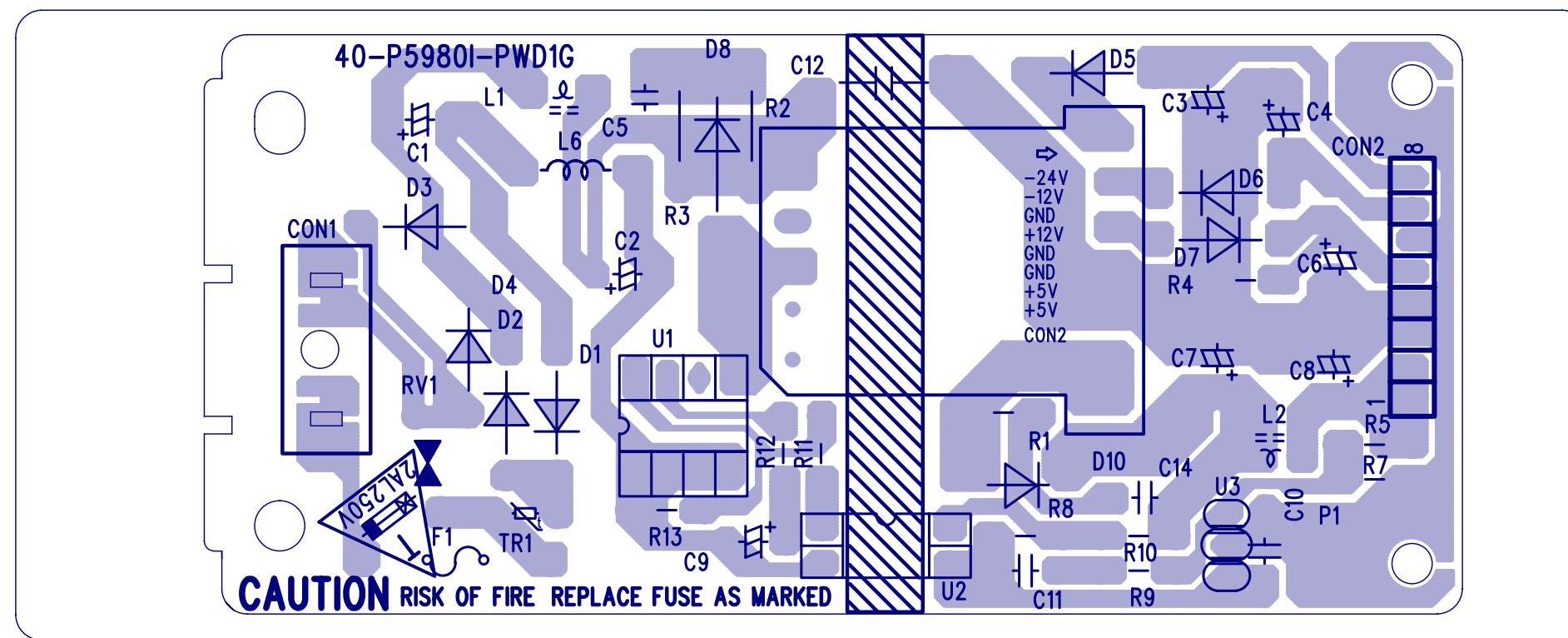


Switch Board Print-Layout (Bottom Side) for DVP3124/55





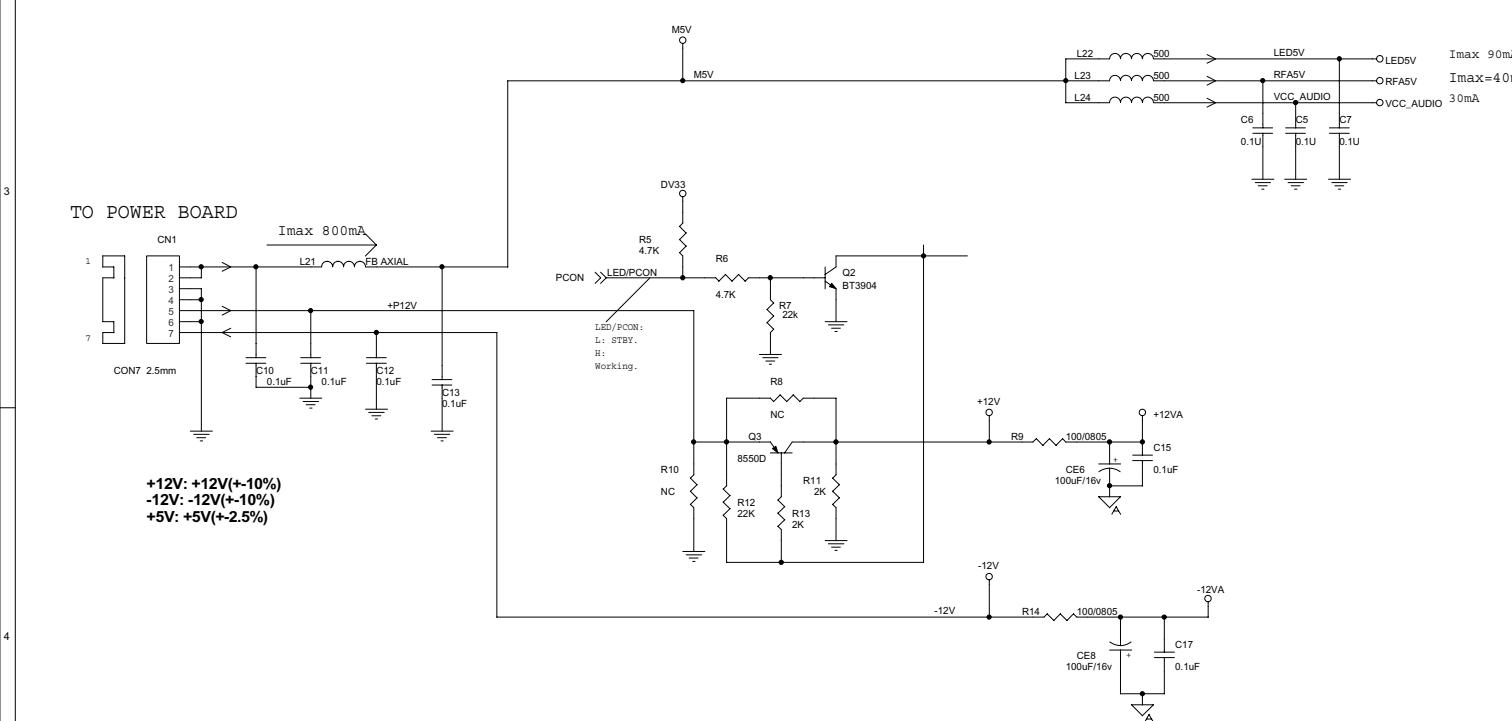
Power Board Print-Layout (Bottom Side) for DVP3124/55

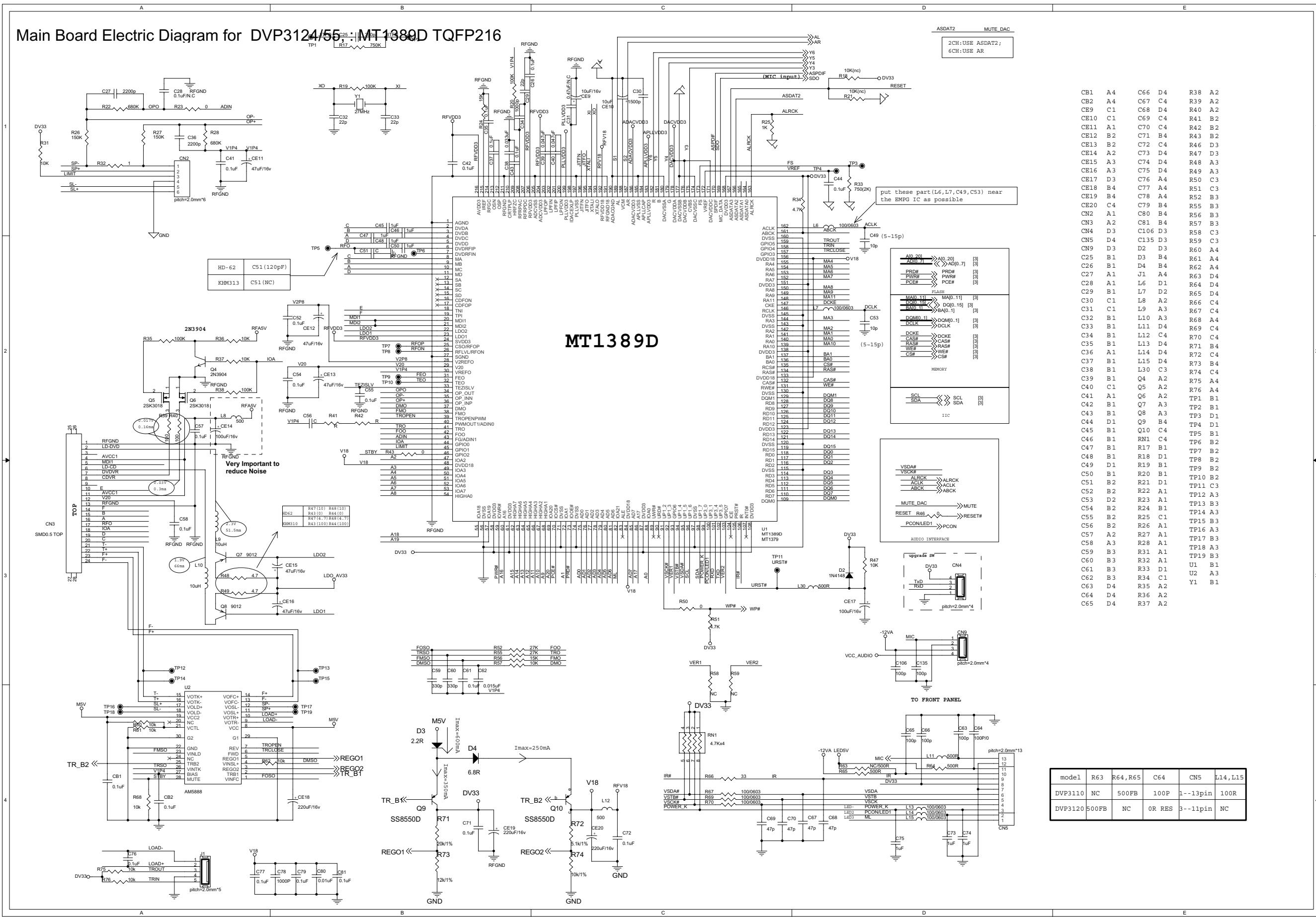


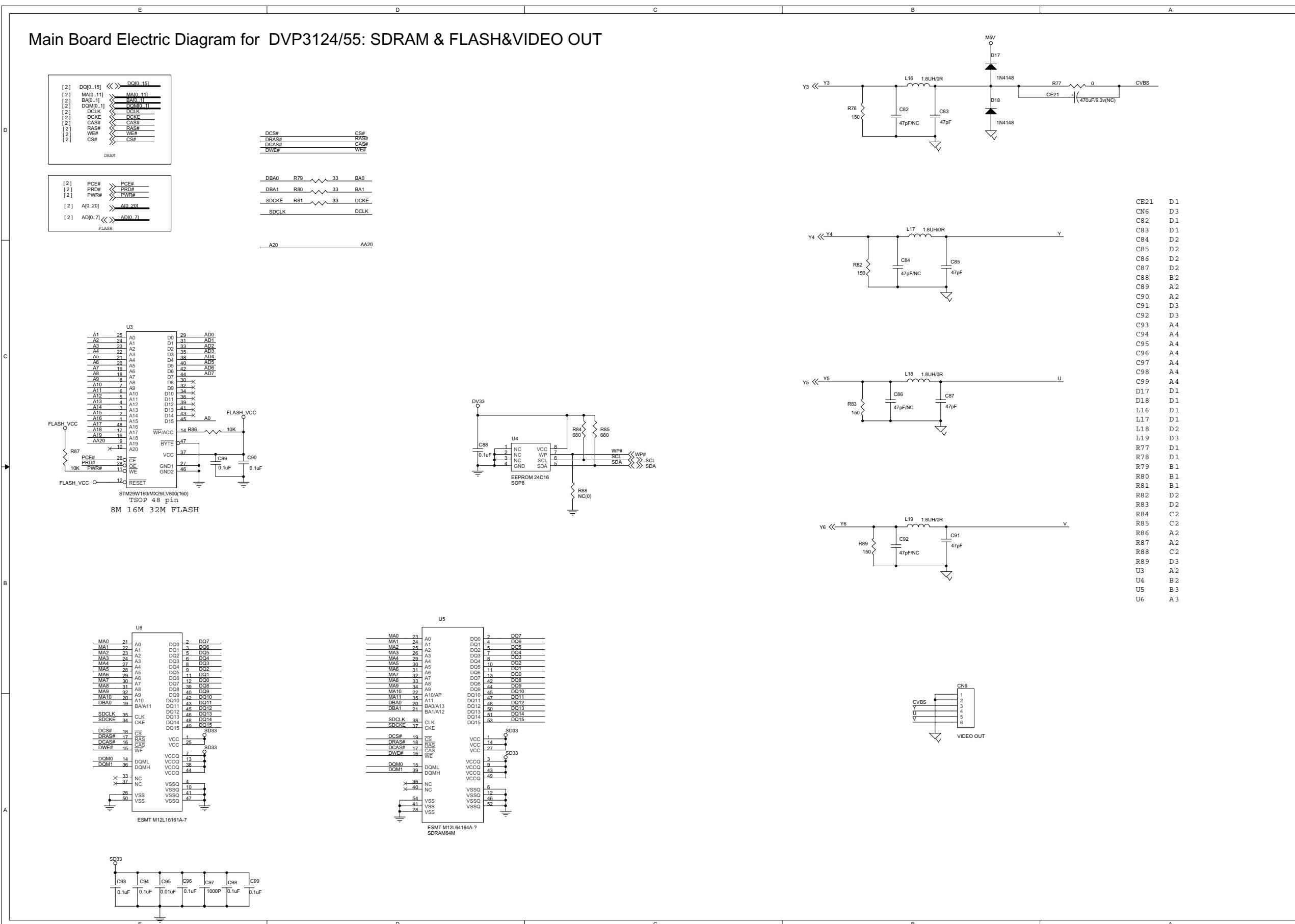
### n Board Electric Diagram for DVP3124/55: INDEX

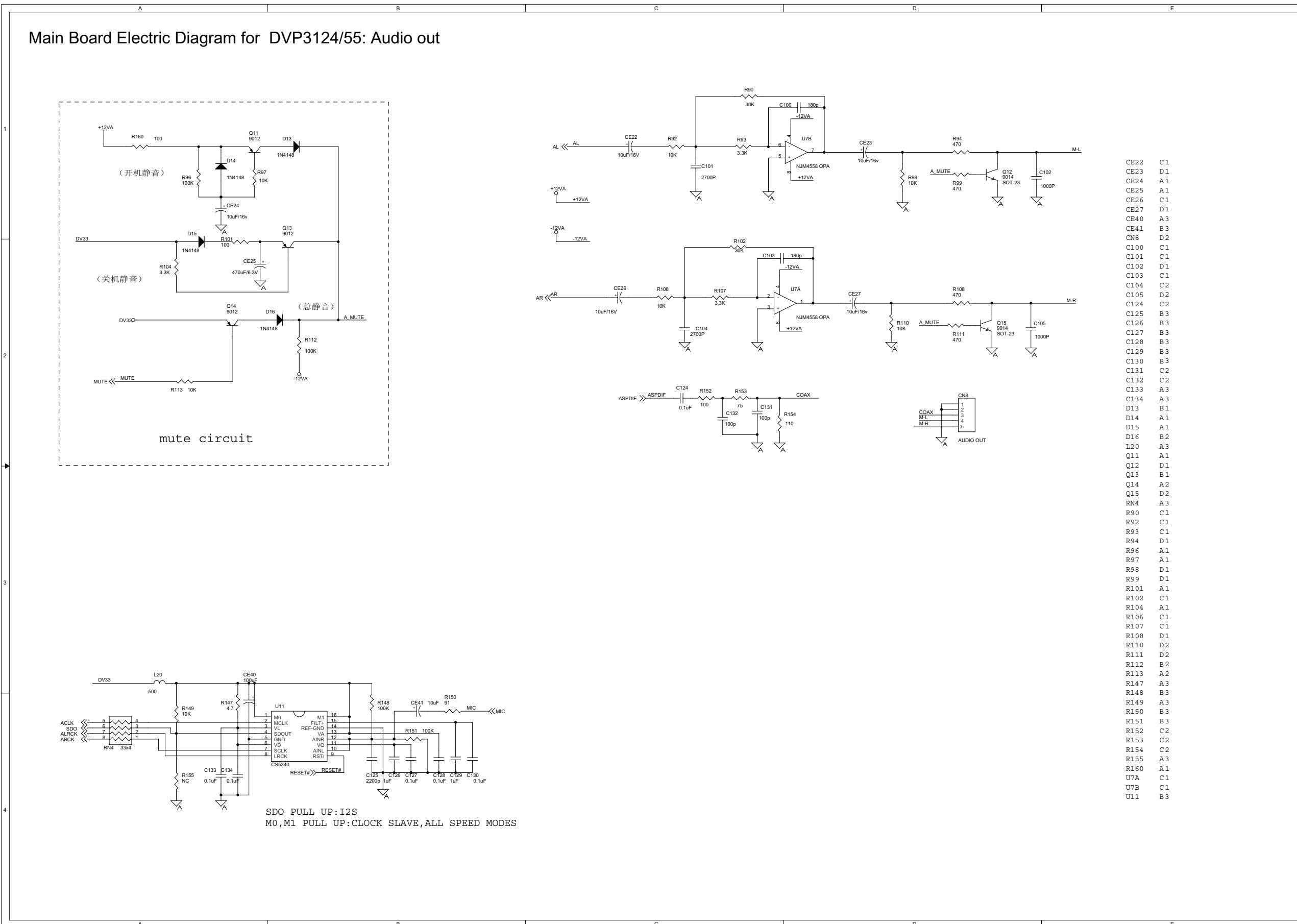
- 1 INDEX & POWER
- 2 RF, SERVO & MPEG - MT1389D
- 3 MEMORY /VIDEO OUT
- 4 AUDIO OUT

NAME	TYPE	DEVICE
VCC	Digital 5V	SUPPLY
DV33	Digital 3.3V	MT1389D
RFV33	Servo 3.3V	MT1389D
LDO_AV33	Laser Diode 3.3V	
AVCC	RF 5V	PICKUP HEADER
V18	Digital 1.8V	MT1389D
SD33	Digital 3.3V	SDRAM
+12V	Audio +12V	OP AMP.
-12V	Audio -12V	OP AMP.
AVDD	Audio 5V	VCC_AUDIO
DVDD	Audio 3V3	VCC3_AUDIO

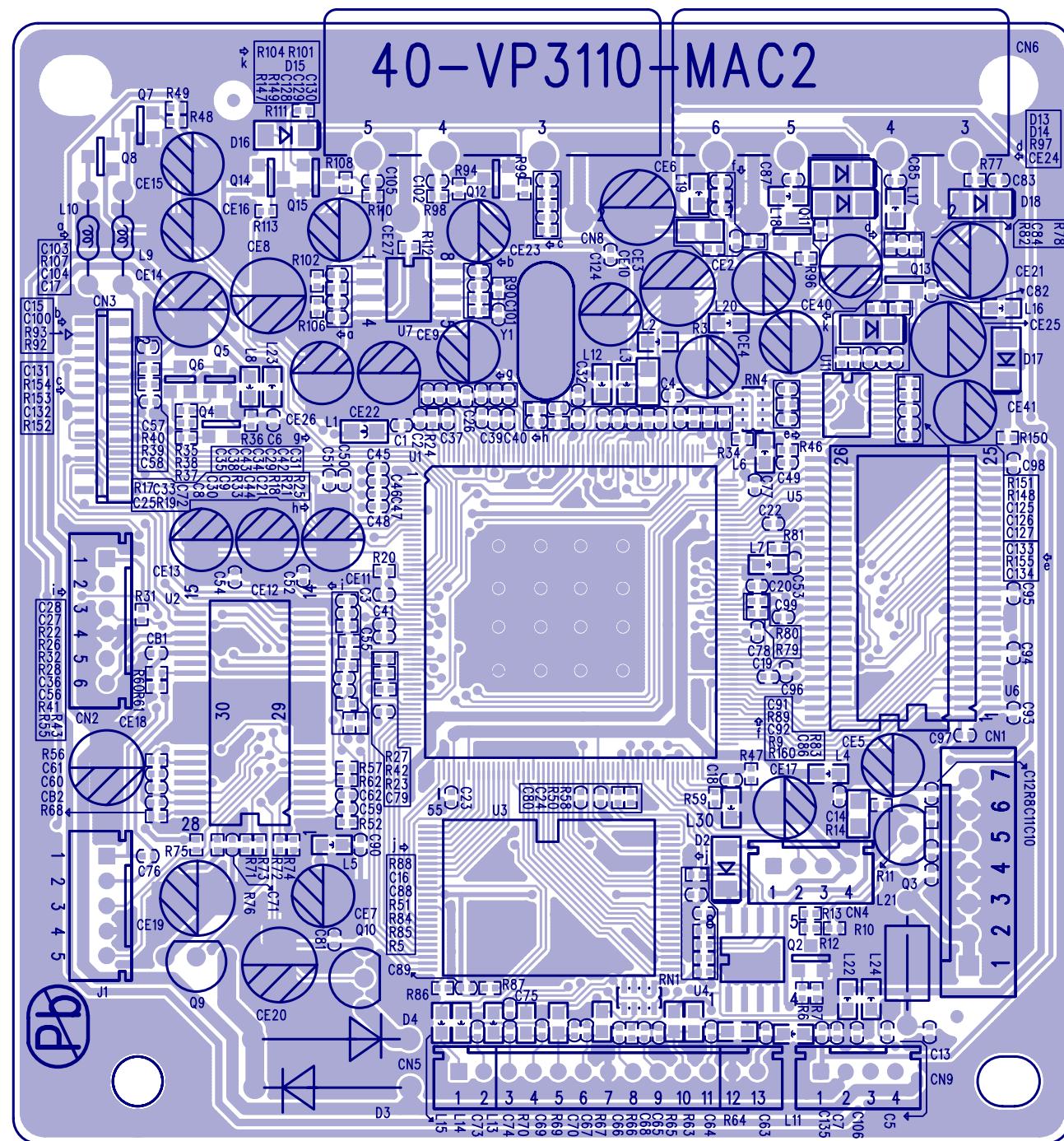




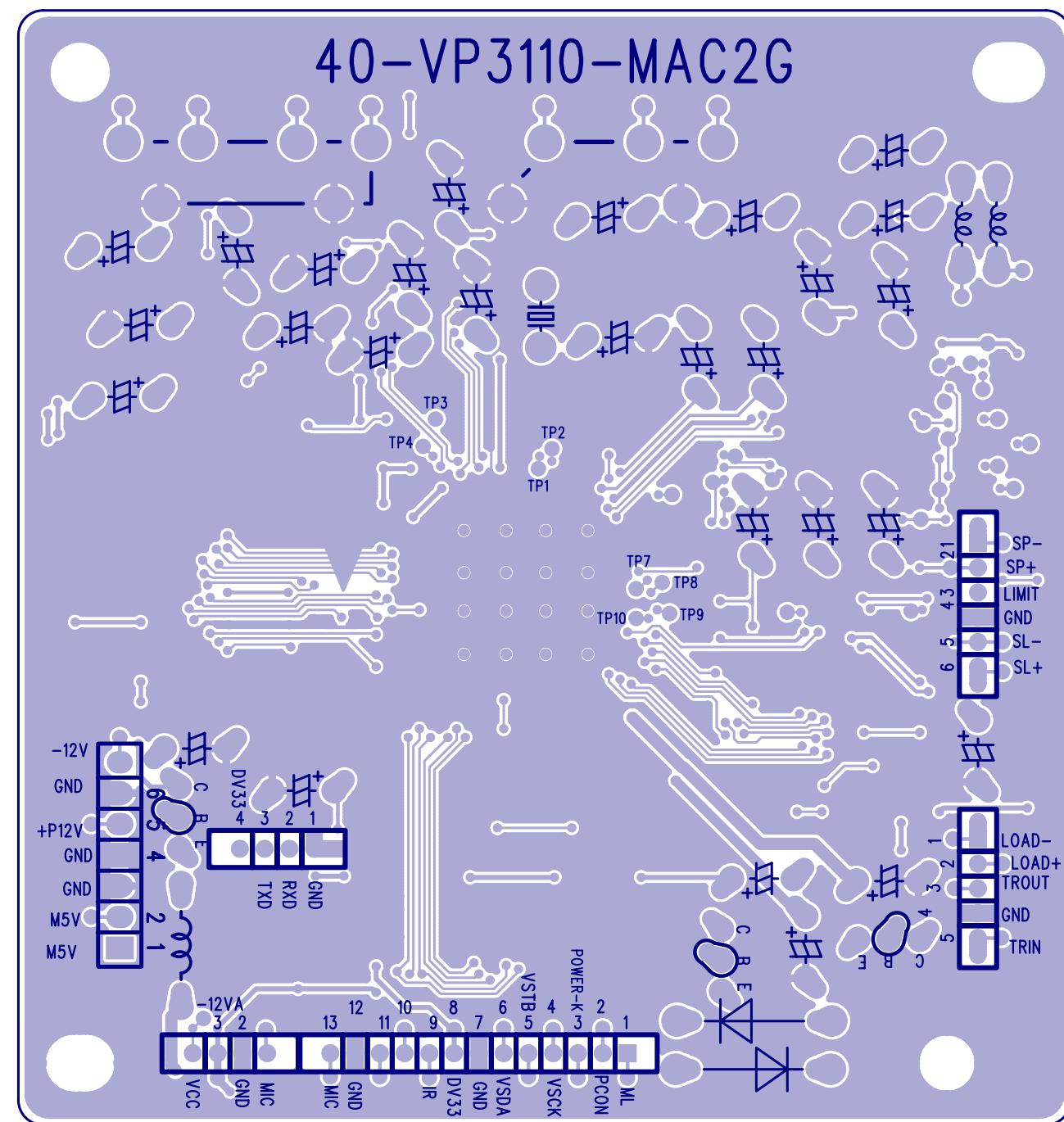




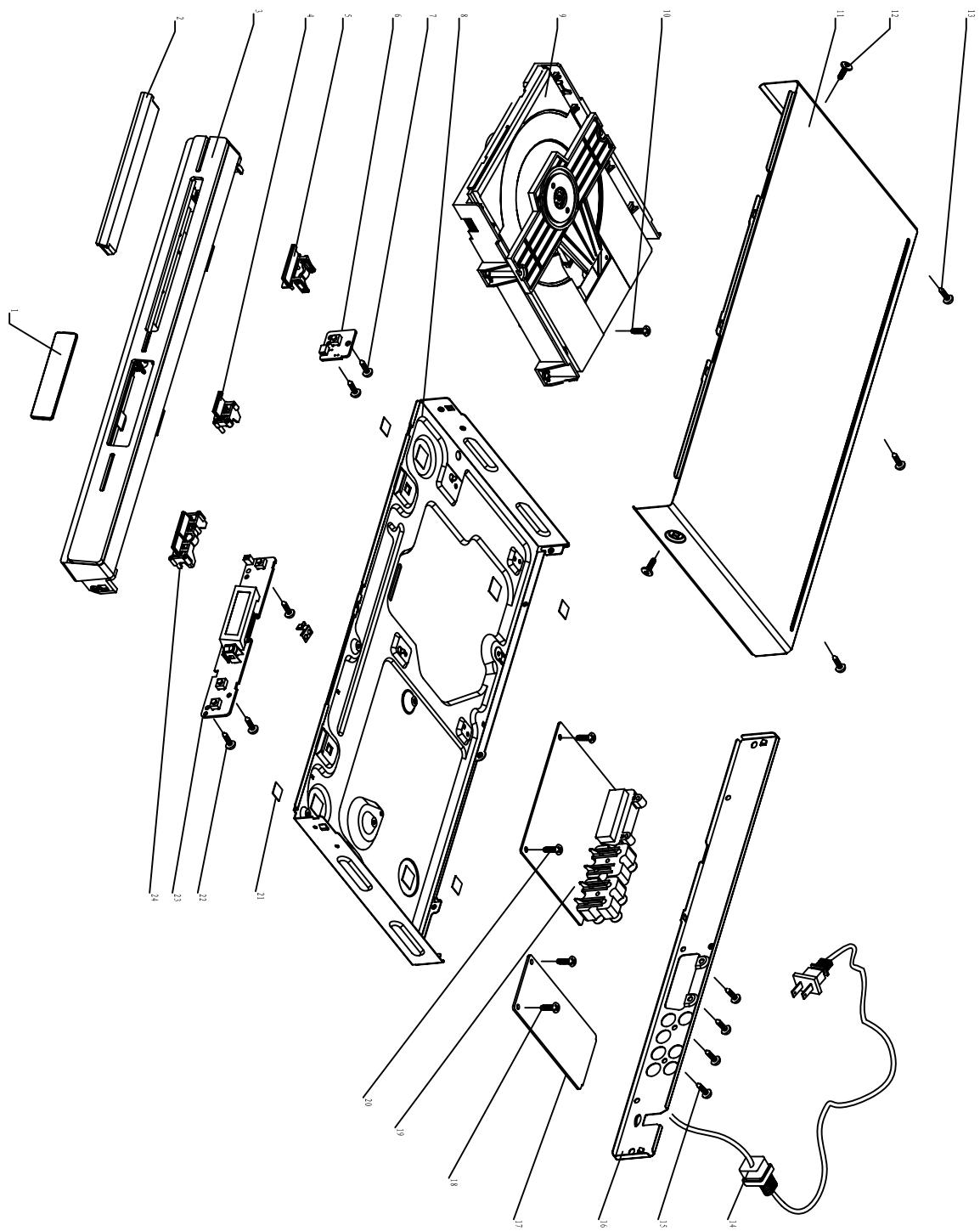
Main Board Print-Layout (Top Side) for DVP3124/55



Main Board Print-Layout (Bottom Side) for DVP3124/55



## DVP3124/55 Mechanical Exploded View



Remark: It's a general Mechanical Exploded View for DVP3124/55, Detailed information  
please refer to Model set.

Ass'y1 is the assembled component for location 1,3,4,5,24

**Electrical PARTS LIST**

No	12NC No.	Part Name	Q'ty
△ 17	996510002667	ASS'Y-PW BD	1
D1	996510011047	DIODE IN4007	1
D10	996510010902	SR240	1
D2	996510011047	DIODE IN4007	1
D3	996510011047	DIODE IN4007	1
D4	996510011047	DIODE IN4007	1
D6	996500014043	DIODE FR102 (FAST RECOVERY)	1
D7	996500014043	DIODE FR102 (FAST RECOVERY)	1
D8	996510011047	DIODE IN4007	1
D9	996510011047	DIODE IN4007	1
L1	996510009942	COIL WIDTH	1
L2	996500032509	COIL SL0811-6R8K2R4	1
T1	996510009662	TRANSFORMER CONV	1
U1	996510009660	FSDH321	1
U2	996500024838	PC123X9YFZ	1
U3	996510009661	adjustable shunt regulator	1
19	996510001804	ASS'Y- MAIN BD	1
D30	996510009859	SCHOTTKY DIODES BAT54S SOP-23	1
D31	996510009859	SCHOTTKY DIODES BAT54S SOP-23	1
D32	996510009859	SCHOTTKY DIODES BAT54S SOP-23	1
D33	996510009859	SCHOTTKY DIODES BAT54S SOP-23	1
L10	996500014082	COIL CHOKE 10UH +/-10%	1
L9	996500014082	COIL CHOKE 10UH +/-10%	1
Q10	996510009671	TRANSISTOR	1
Q11	996510009670	TRANSISTOR SMT 3CG9012M	1
Q12	996510009669	SMD.TRANSISTOR MMBT3904LT1 NPN	1
Q13	996510009670	TRANSISTOR SMT 3CG9012M	1
Q14	996510009670	TRANSISTOR SMT 3CG9012M	1
Q15	996510009669	SMD.TRANSISTOR MMBT3904LT1 NPN	1
Q2	996510009669	SMD.TRANSISTOR MMBT3904LT1 NPN	1
Q3	996510009671	TRANSISTOR	1
Q4	996510009669	SMD.TRANSISTOR MMBT3904LT1 NPN	1
Q5	996510009769	N Channel MOSFET 2SK3108	1
Q6	996510009769	N Channel MOSFET 2SK3108	1
Q7	996510009670	TRANSISTOR SMT 3CG9012M	1
Q8	996510009670	TRANSISTOR SMT 3CG9012M	1
Q9	996510009671	TRANSISTOR	1
U1	996510009862	IC MT1389QE/D	1
U2	996510009674	IC AM5888IC	1
U3	996510009841	3.3V 16MFLASH EN29LV160AT-70TC	1
U4	996500024284	IC EEPROM 8K M24C08	1
U5	996510009863	64M SDRAM TSOP54 M12L64164A-7T	1
U7	996500032494	IC AS4558M	1
Y1	996510009675	27MCL20PF	1
23	996510001164	ASS'Y-FB BD	1
D301	996510009664	DIODE 1N4148 (SWITCHING)	1
D302	996510009664	DIODE 1N4148 (SWITCHING)	1
LED1	996510009666	LED	1
REM301	996510010903	IR RECEIVER MODULE 14MM 5V	1
U301	996510009665	IC ET6202 SOP-2	1
6	996510001163	ASS'Y-SW BD	1
9	996510002887	ASS'Y-LOADER	1
OPU	996510006029	Sony OPU	1

**MECHANICAL & ACCESSORIES PARTS LIST**

No	12NC No.	Part Name	Q'ty
△ 11	996510007452	TOP COVER	1
△ 14	996510001175	POWER CORD	1
△ 16	996510011724	BACK PANEL	1
△ 2	996510008404	FRONT DOOR	1
△ 21	996510006463	PAD	1
△ 8	996510001229	BOTTOM CABINET	1
A1	996510011723	ASS'Y - FRONT CABINET	1
AVCAB	996510001106	VIDEO CABLE 1500mm	1
CN1	996510001904	CABLE HS 7P 2468#26 60	1
CN2	996510001222	HS 6P PH-6Y/PH-6Y	1
CN3	996510001108	24PIN FLAT WIRE	1
CN5	996510001172	HS 9PIN	1
FUSE	996510001780	FUSE 2A 250V 5X20MM	1
J1	996510004063	CABLE PH-5Y/PH-5Y L=130MM	1
RC	996510001806	REMOTE CONTROL	1

## REVISION LIST

Version 1.0

\* Initial release