

Service Service Service



Service Manual

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3141 785 30972

1.0 TECHNICAL SPECIFICATION

General

| | |
|--------------------------|---|
| Dimensions (WxLxH) : | 19.4 x 17.1 x 3.2 cm 7.6 x 6.77 x 1.3 inches |
| Weight : | 0.86 kg / 1.89 lb |
| Power supply : | DC 9V 2.2A |
| Power consumption : | 30W |
| Operating temp. range : | 0 - 50°C (32 ~ 122°F) |
| Laser wavelength: | 650nm |
| Video system : | NTSC / PAL / AUTO |
| Frequency response : | 20Hz ~ 20KHz ± 1dB |
| Signal/noise ratio | ≥85dB |
| Audio distortion + noise | ≤ 80(1KHz) |
| Channel separation: | ≥85dB |
| Dynamic range | ≥80dB |
| Output | |
| Audio out (analog audio) | Output level: 2V ± 10% |
| Load impedance: | 10KΩ |
| Video out Output level: | 1Vp - p ± 20% |
| Load impedance: | 75Ω |

Current consumption

| DC-IN SUPPLY (9.0V) | |
|--------------------------|------------|
| Battery Charging Current | 1.2A typ. |
| BATT. SUPPLY (7.2V) | |
| Power Off | 0A |
| Playback with TFT on | <1.2A typ. |
| Playback without TFT on | <600mA |
| Battery playtime | >2.5hrs |

Headphone out (headphone output load 2x16 ohm)

| | |
|---------------------------------|--------------|
| Maximum output power : | >10Mw |
| Frequency response : | 20Hz - 20kHz |
| SNR (A-wght) : | 80dB typ. |
| THD (1kHz) : | <1% |
| Left-Right Channel Separation : | 32dB typ. |
| Left-Right Channel Balance : | 1dB |

Supported disc type

DVD video discs:



Video CD:



Audio CD :



In addition, this unit can play DVD+R & DVD+RW and CD-R & CD-RW that contains audio titles or MP3 or JPEG files.

You cannot play disc other than the above listed.
(CVD, CD-ROM, CD-Extra, CD-G and CD-I discs cannot be played on this DVD player)

Software upgrades

For the best performance of your DVD Portable. Check www.philips.com/support for latest software upgrades available.

To check the software version of your DVD Portable.

1. Press the SETUP key to enter the setup menu.
2. Press RETURN and then press 1, 2 and 3 on the remote control.
3. The display will show the software version as the date of which the software was built on the bottom of the screen. E.g. 050303

Procedure on how to upgrade the software of the DVD Portable

1. Download the latest software from the Philips support site.
2. Unzipped the files and then burn it onto a CD ROM then playback the CD ROM on the DVD Portable.

Pixel specification

<= 3 (max. 0 bright dots and 3 dark dots)

2.0 SAFETY INSTRUCTIONS

GB WARNING

All ICs and many other semi-conductors are susceptible to electrostatic discharges (ESD). Careless handling during repair can reduce life drastically. When repairing, make sure that you are connected with the same potential as the mass of the set via a wrist wrap with resistance. Keep components and tools also at this potential.

F ATTENTION

Tous les IC et beaucoup d'autres semi-conducteurs sont sensibles aux décharges statiques (ESD). Leur longévité pourrait être considérablement écourtée par le fait qu'aucune précaution n'est prise à leur manipulation. Lors de réparations, s'assurer de bien être relié au même potentiel que la masse de l'appareil et enfiler le bracelet serti d'une résistance de sécurité. Veiller à ce que les composants ainsi que les outils que l'on utilise soient également à ce potentiel.

GB

Safety regulations require that the set be restored to its original condition and that parts which are identical with those specified, be used.

NL

Veiligheidsbepalingen vereisen, dat het apparaat bij reparatie in zijn oorspronkelijke toestand wordt teruggebracht en dat onderdelen, identiek aan de gespecificeerde, worden toegepast.

F

Les normes de sécurité exigent que l'appareil soit remis à l'état d'origine et que soient utilisées les pièces de rechange identiques à celles spécifiées.

D

Bei jeder Reparatur sind die geltenden Sicherheitsvorschriften zu beachten. Der Original zustand des Geräts darf nicht verändert werden; für Reparaturen sind Original-Ersatzteile zu verwenden.

I

Le norme di sicurezza esigono che l'apparecchio venga rimesso nelle condizioni originali e che siano utilizzati i pezzi di ricambio identici a quelli specificati.

"After servicing and before returning set to customer perform a leakage current measurement test from all exposed metal parts to earth ground to assure no shock hazard exist. The leakage current must not exceed 0.5mA."

ESD



NL WAARSCHUWING

Alle IC's en vele andere halfgeleiders zijn gevoelig voor electrostatische ontladingen (ESD). Onzorgvuldig behandelen tijdens reparatie kan de levensduur drastisch doen verminderen. Zorg ervoor dat u tijdens reparatie via een polsband met weerstand verbonden bent met hetzelfde potentiaal als de massa van het apparaat. Houd componenten en hulpmiddelen ook op ditzelfde potentiaal.

I AVVERTIMENTO

Tutti IC e parecchi semi-conduttori sono sensibili alle scariche statiche (ESD). La loro longevità potrebbe essere fortemente ridotta in caso di non osservazione della più grande cauzione alla loro manipolazione. Durante le riparazioni occorre quindi essere collegato allo stesso potenziale che quello della massa dell'apparecchio tramite un braccialetto a resistenza. Assicurarsi che i componenti e anche gli utensili con quali si lavora siano anche a questo potenziale.

"Pour votre sécurité, ces documents doivent être utilisés par des spécialistes agréés, seuls habilités à réparer votre appareil en panne".



CLASS 1
LASER PRODUCT

3122.110.03420

GB Warning !

Invisible laser radiation when open.
Avoid direct exposure to beam.

S Varning !

Osynlig laserstrålning när apparaten är öppnad och spärren är urkopplad. Betrakta ej strålen.

SF Varoitus !

Avatussa laitteessa ja suojalukituksen ohittaaessa olet alittina näkymättömälle laserisäteilylle. Älä katso sääteenseen!

DK Advarse !

Usynlig laserstrålning ved åbning når sikkerhedsafbrydere er ude af funktion. Undgå udsættelse for stråling.

2.1 ESD PROTECTION

- レンズには絶対に触れないでください。
- DO NOT TOUCH THE LENS.
- LINSE NICHT BRÜHREN.
- NE PAS TOUCHER LA LENTILLE.

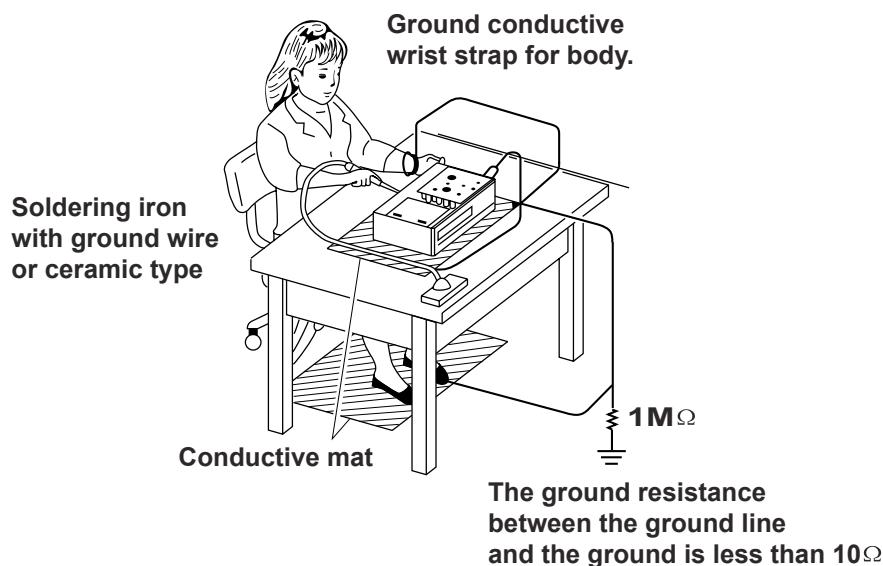
When the power supply is being turned on, you may not remove this laser cautions label. If it removes, radiation of laser may be received.

PREPARATION OF SERVICING

Pickup Head consists of a laser diode that is very susceptible to external static electricity.

Although it operates properly after replacement, if it was subject to electrostatic discharge during replacement, its life might be shortened. When replacing, use a conductive mat, soldering iron with ground wire,etc. to protect the laser diode from damage by static electricity.

And also, the LSI and IC are same as above.



SAFTY NOTICE

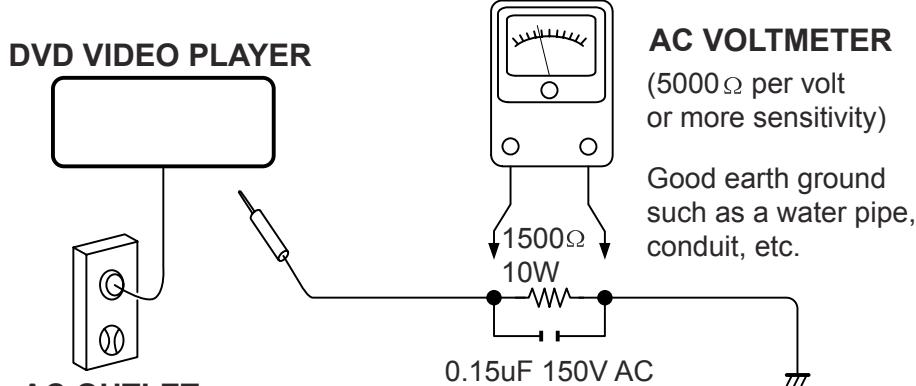
SAFTY PRECAUTIONS

LEAKAGE CURRENT CHECK

Plug the AC line cord directly into a 120V AC outlet (do not use an isolation transformer for this check). Use an AC voltmeter, having 5000Ω per volt or more sensitivity. Connect a 1500Ω 10W resistor, paralleled by a $0.15\mu F$ 150V AC capacitor between a known good earth ground (water pipe, conduit, etc.) and all exposed metal parts of cabinet (antennas, handle bracket, metal cabinet screwheads, metal overlays, control shafts, etc.).

Measure the AC voltage across the 1500Ω resistor. The test must be conducted with the AC switch on and then repeated with the AC switch off. The AC voltage indicated by the meter may not exceed 0.3V. A reading exceeding 0.3V indicates that a dangerous potential exists, the fault must be located and corrected. Repeat the above test with the DVD VIDEO PLAYER power plug reversed. NEVER RETURN A DVD VIDEO PLAYER TO THE CUSTOMER WITHOUT TAKING NECESSARY CORRECTIVE ACTION.

READING SHOULD NOT EXCEED 0.3V



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

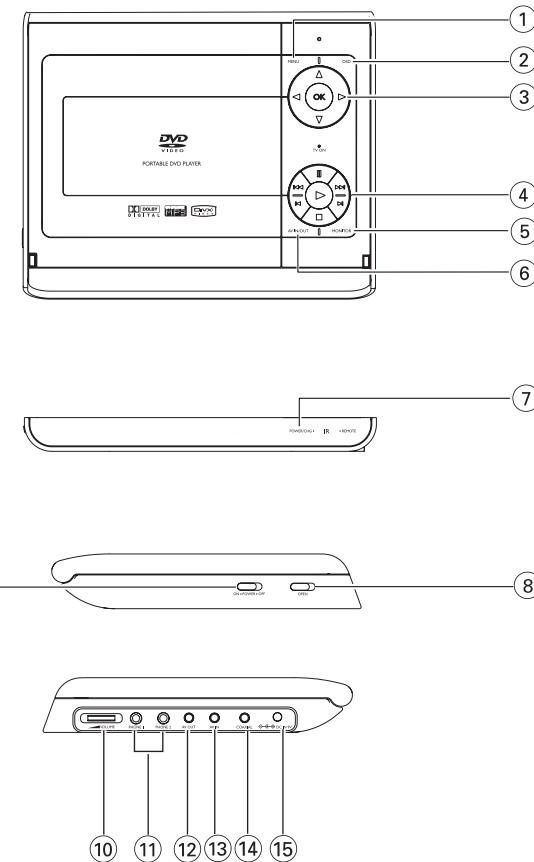
3.0 INSTRUCTIONS FOR USE

- | | |
|---|--|
| (1) MENU | (7) POWER/CHG |
| Displays MENU page | Power and charging indicator |
| (2) OSD | IR |
| On Screen Display on / off | Remote sensor |
| (3) ▲, ▼, ▶, ▶ | △ OPEN |
| Up / down / left / right cursor | Opens disc door to insert or remove disc |
| OK | (9) ON · POWER · OFF |
| Confirms selection | Switches the player on / off |
| (4) II | (10) VOLUME |
| Pause playback | Volume control |
| ▶ | (11) PHONES 1 & 2 |
| Starts / resumes playback | Headphones jack |
| ■ | (12) AV OUT |
| Press twice to stop playback | Audio/video output jack |
| ◀ / ▶▶ | (13) AV IN |
| For previous (◀) or next (▶) | Audio/video input jack |
| chapters, tracks or titles | (14) COAXIAL |
| ◀ / ▶▶ | Digital Audio output jack |
| Search backward (◀) or search forward (▶) | (15) DC IN 9V |
| | Power supply socket |
| (5) MONITOR | |
| Selection display | |
| ★ To adjust the brightness with ◀ ▶ | |
| ⌚ To adjust the color with ▲ ▼ | |
| □ To adjust the screen of 16:9 or 4:3 with ▲ ▼ | |
| (6) AV IN/OUT | |
| A/V out | |
| A/V in (AUX) | |

CAUTION

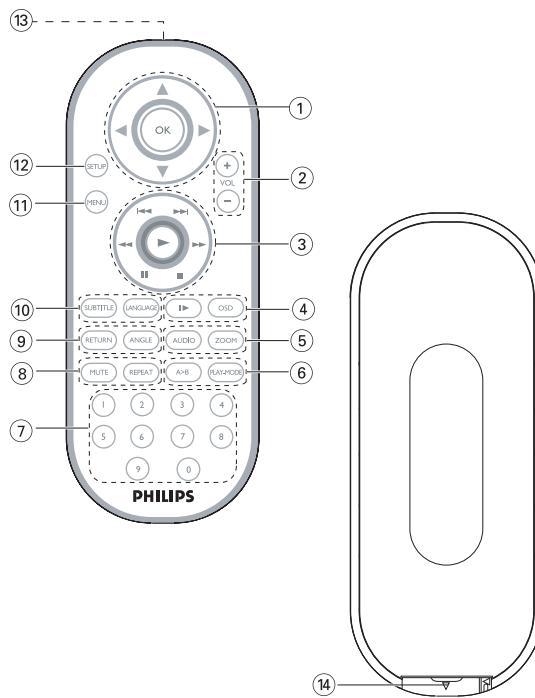
Use of controls or adjustments or performance of procedures other than herein may result in hazardous radiation exposure or other unsafe operation.

DVD PLAYER LAYOUT



Remote Control

- | | |
|--|--|
| <p>① Up / down / left / right cursor</p> <p>OK Confirms selection</p> | <p>⑦ 0 - 9 Numeric keypad</p> |
| <p>② VOLUME Volume control</p> | <p>⑧ MUTE Muting play volume</p> |
| <p>③ For previous () or next () chapters, tracks or titles</p> <p>II Pause playback</p> <p>> Starts / resumes playback</p> <p>■ Press twice to stop playback</p> <p> / Search backward () or search forward ()</p> | <p>⑨ RETURN For VCD menu page</p> <p>ANGLE Selects DVD camera angle</p> |
| <p>④ OSD On Screen Display on / off</p> <p> Slow motion</p> | <p>⑩ SUBTITLE Subtitle language selector</p> <p>LANGUAGE Language selector</p> |
| <p>⑤ AUDIO Audio language selector</p> <p>ZOOM Enlarges video image</p> | <p>⑪ MENU Displays MENU page</p> |
| <p>⑥ A > B To repeat or loop a sequence in a title</p> <p>PLAY-MODE Selects play order options</p> | <p>⑫ SETUP Enters SETUP menu</p> |
| | <p>⑬ INFRA RED PORT</p> |
| | <p>⑭ BATTERY COMPARTMENT</p> |



4.0 MECHANICAL INSTRUCTIONS

1. Back View as Fig.1

Remove screws to remove base



Fig.1

2. Disconnect key control wire and 20 pins harness, Remove screws to dismantle the plate, Soldered short pattern for laser diode as Fig.2

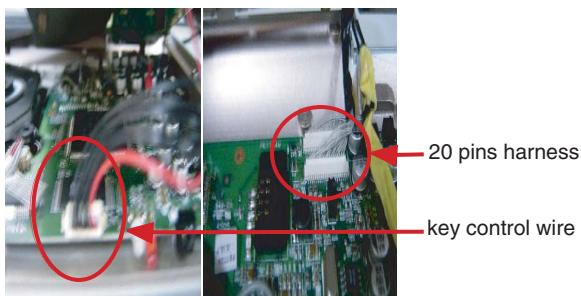


Fig.2

3. Remove DVD driver and main board as Fig.3,4

Disconnect DVD driver and main board



Fig.3

Remove DVD driver and main board

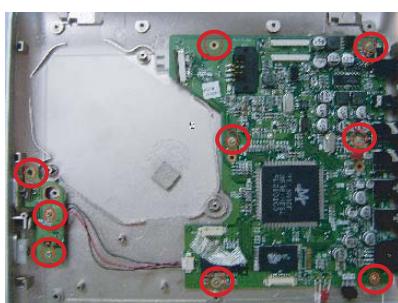


Fig.4

4. Remove key board and other parts as Fig.5

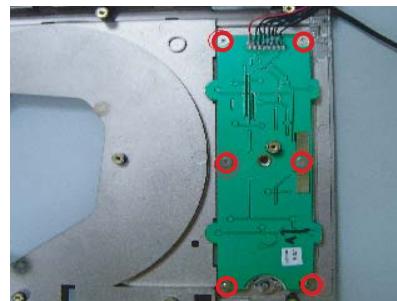


Fig.5

5. Remove top cover as Fig.6



Fig.6

6. Disconnect speakers and IF board Remove IF board as Fig.7

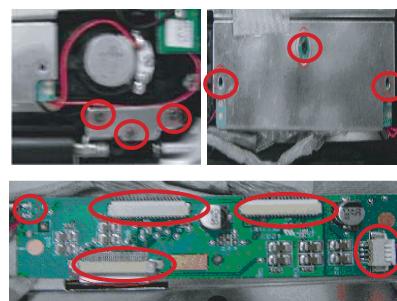


Fig.7

7. Remove TFT shield, HV board and LCD TFT as Fig.8,9.



Fig.8



Fig.9

5.0 TROUBLESHOOTING & SERVICE TIPS

Procedure to change regioncode

1. Power on player and open DVD Door.
2. Press <Set Up> at Remote Control. In <Set Up Menu> select <Preferences>.
3. For PET720 - Press successively 2 1 2 2 2 5.◀.▼.
4. Display will show <Region Code 2> for Europe:
5. Press key to input preference region code (see below table).
6. Switch off and re-switch on the product.
7. Verify Region code change done.

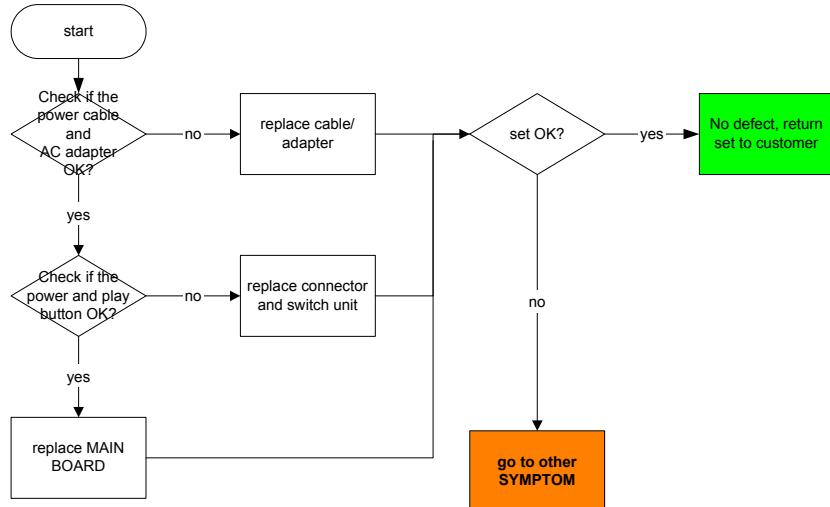
| Region Code | Region |
|-------------|-------------------------------------|
| 1 | USA |
| 2 | EUROPE |
| 3 | ASIA PACIFIC |
| 4 | AUSTRALIA, NEW ZEALAND, LATAM |
| 5 | RUSSIA, INDIA |
| 6 | CHINA |

REMARKS:

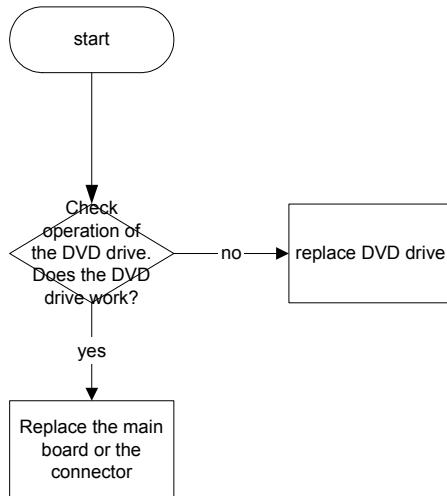
1. Password is CONFIDENTIAL.
2. Region code is printed on product type plate. Due to DVD legislation region codes different to assigned region may not be released.

5.0 TROUBLESHOOTING & SERVICE TIPS

SYMPTOM: NO POWER, NO GREEN LED

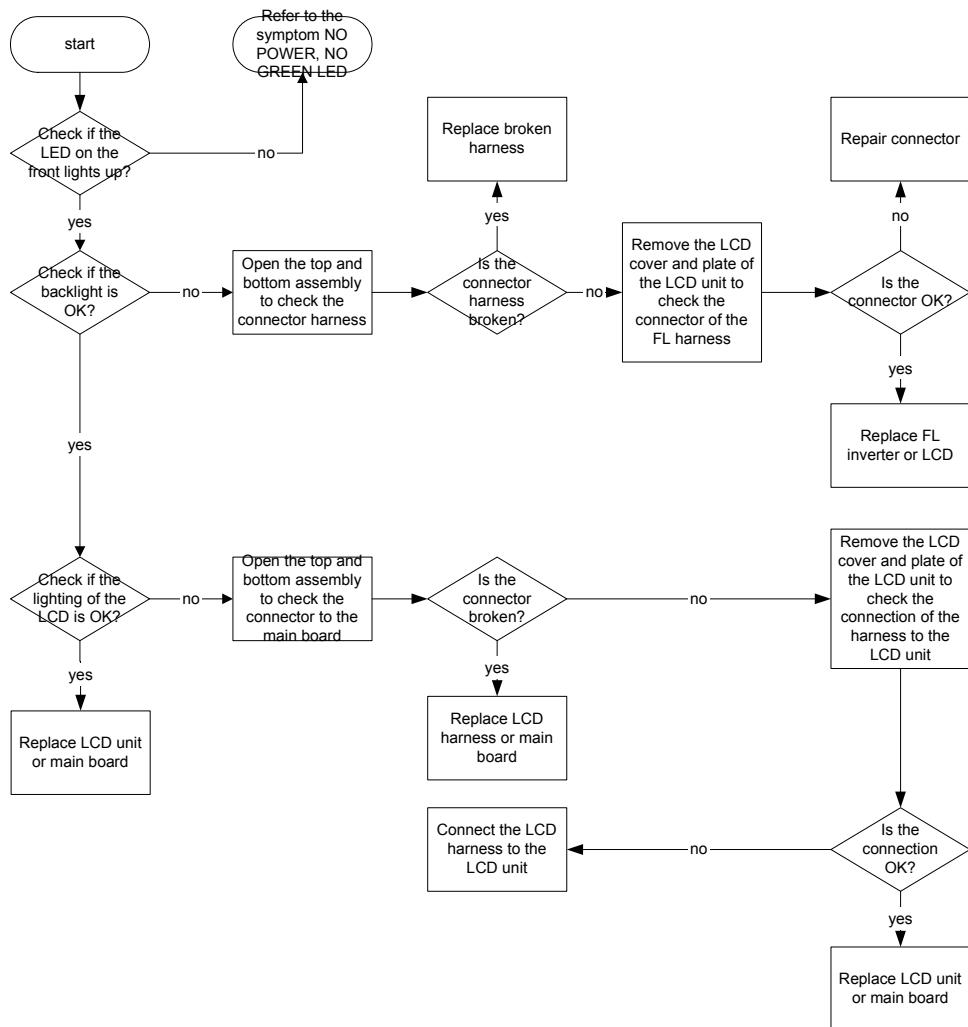


SYMPTOM: NO IMAGE OR SOUND COMES OUT FROM THE EXTERNAL OUTPUT

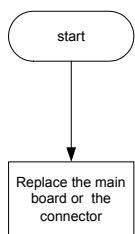


5.0 TROUBLESHOOTING & SERVICE TIPS

SYMPTOM: THE INITIAL SCREEN IS NOT DISPLAYED ON THE LCD

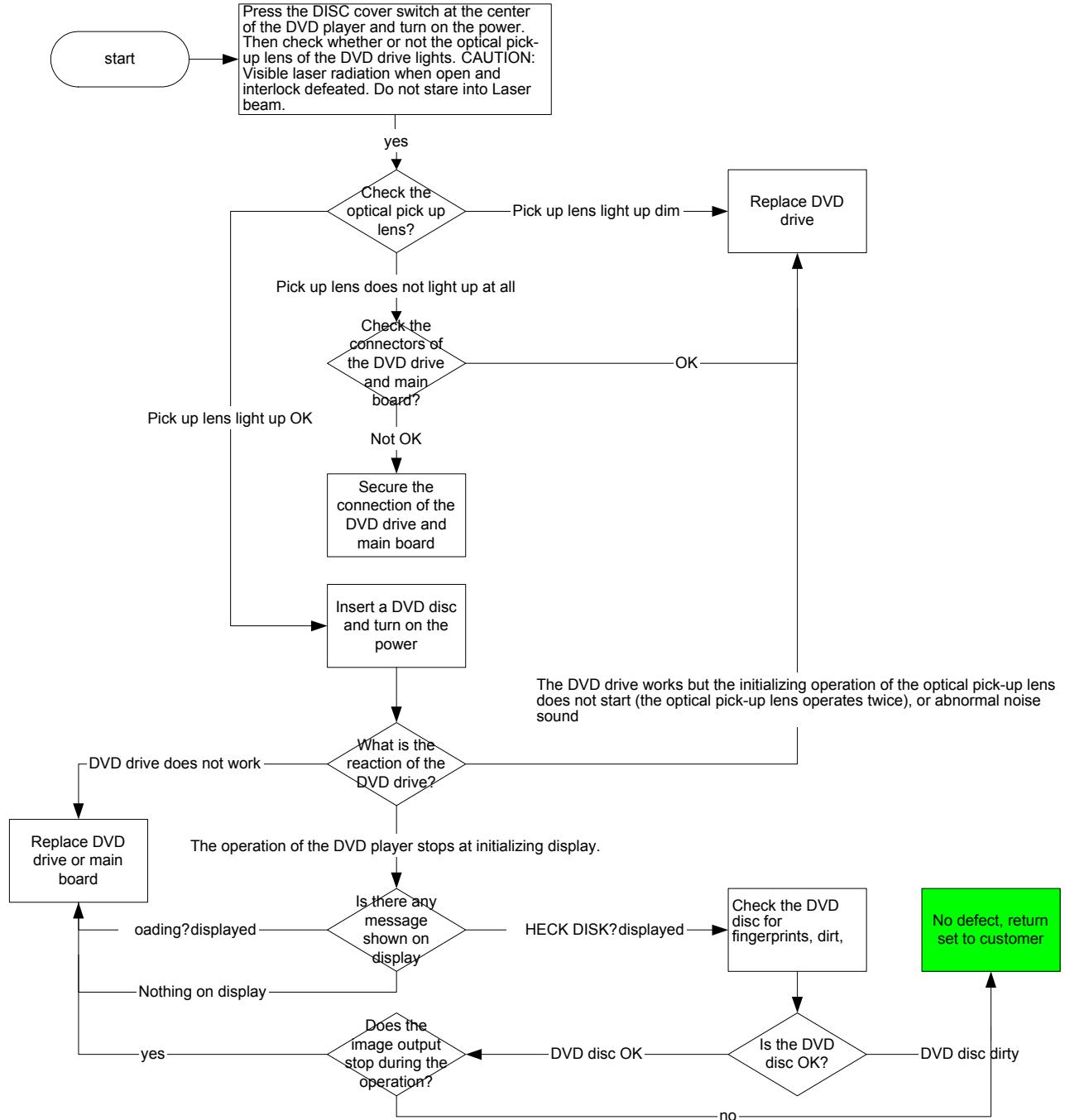


SYMPTOM: NO IMAGE OR SOUND COMES OUT FROM THE EXTERNAL INPUT



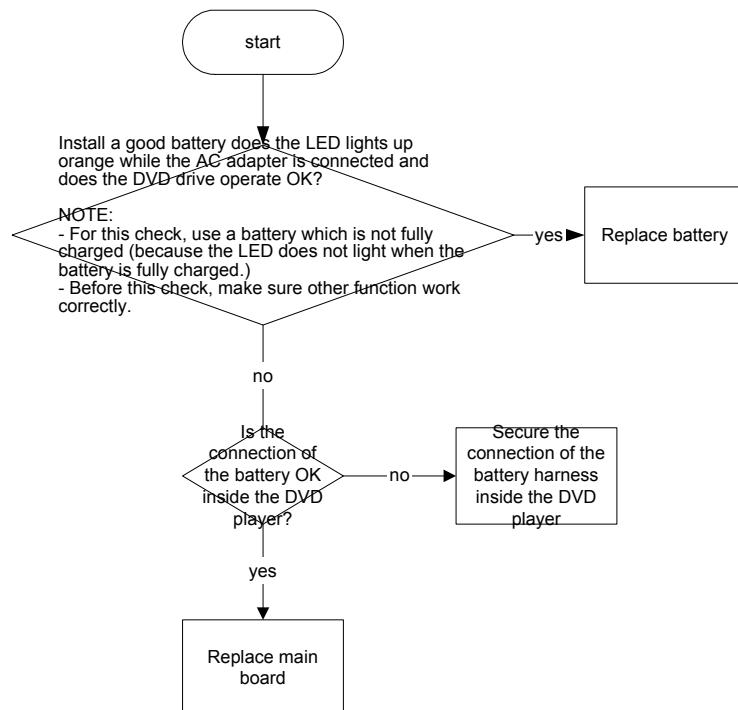
5.0 TROUBLESHOOTING & SERVICE TIPS

SYMPTOM: THE DVD DRIVE DOES NOT WORK

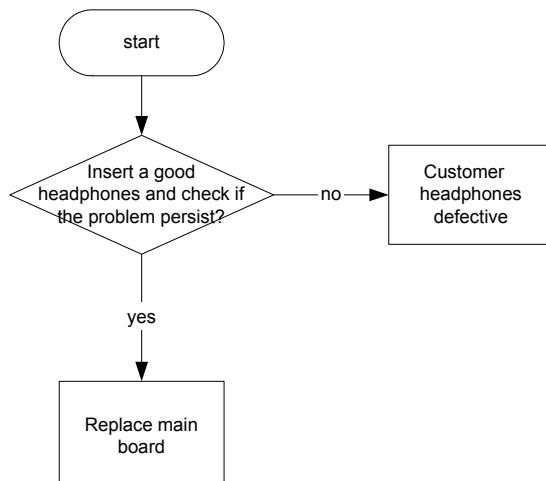


5.0 TROUBLESHOOTING & SERVICE TIPS

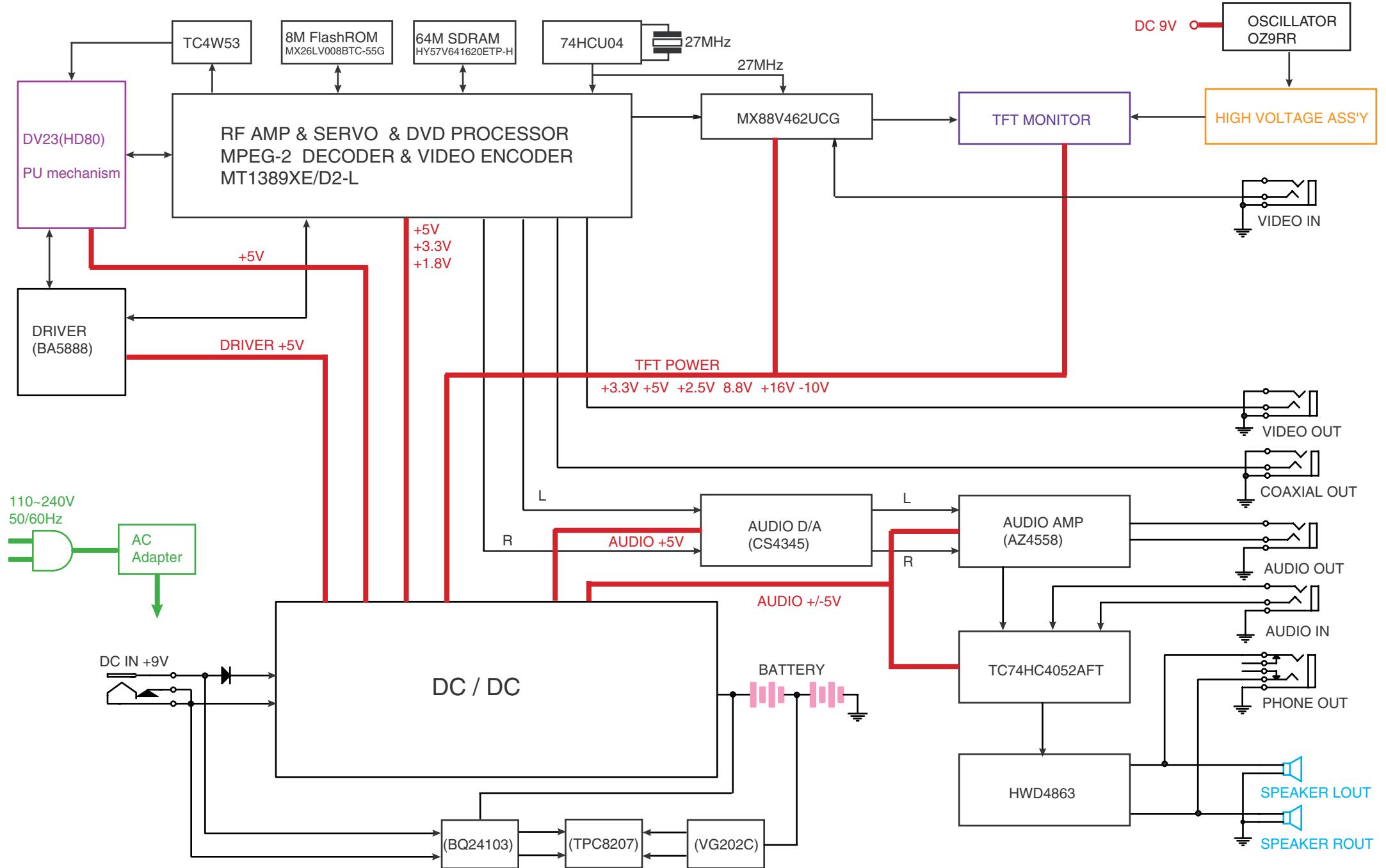
SYMPTOM: THE DVD DRIVE DOES NOT OPERATE WITH BATTERY



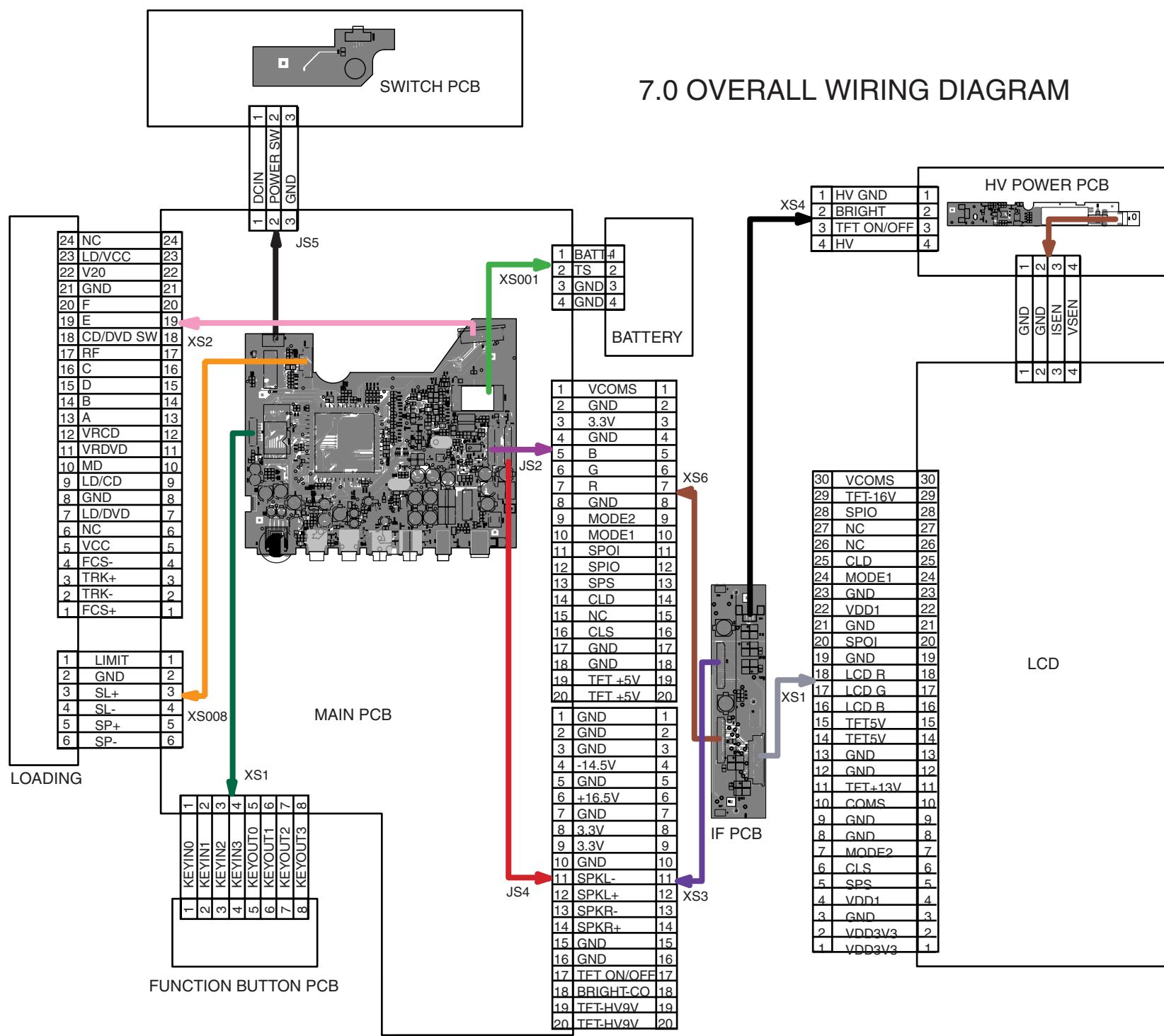
SYMPTOM: NO SOUND COMES FROM THE HEADPHONES



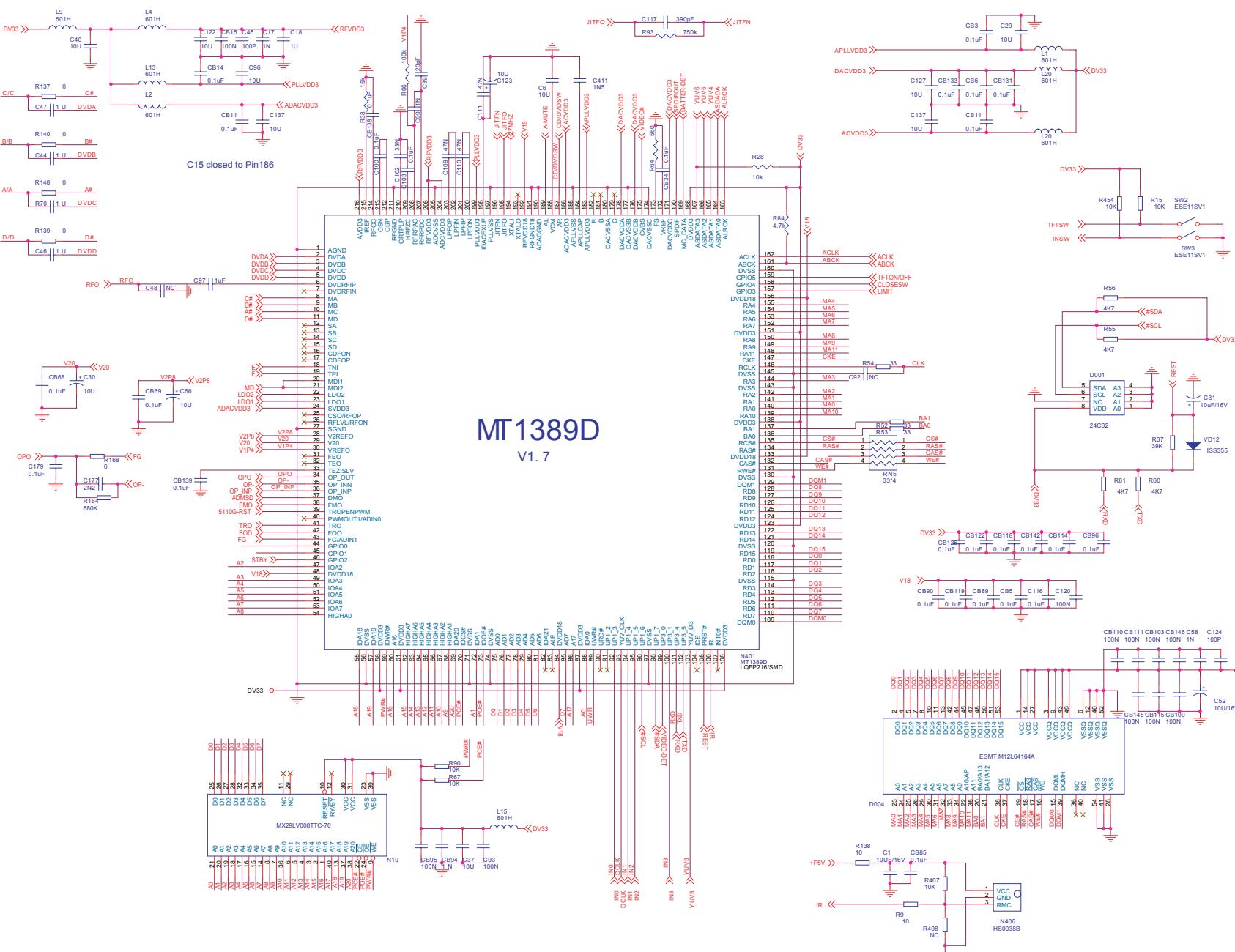
6.0 OVERALL BLOCK DIAGRAM



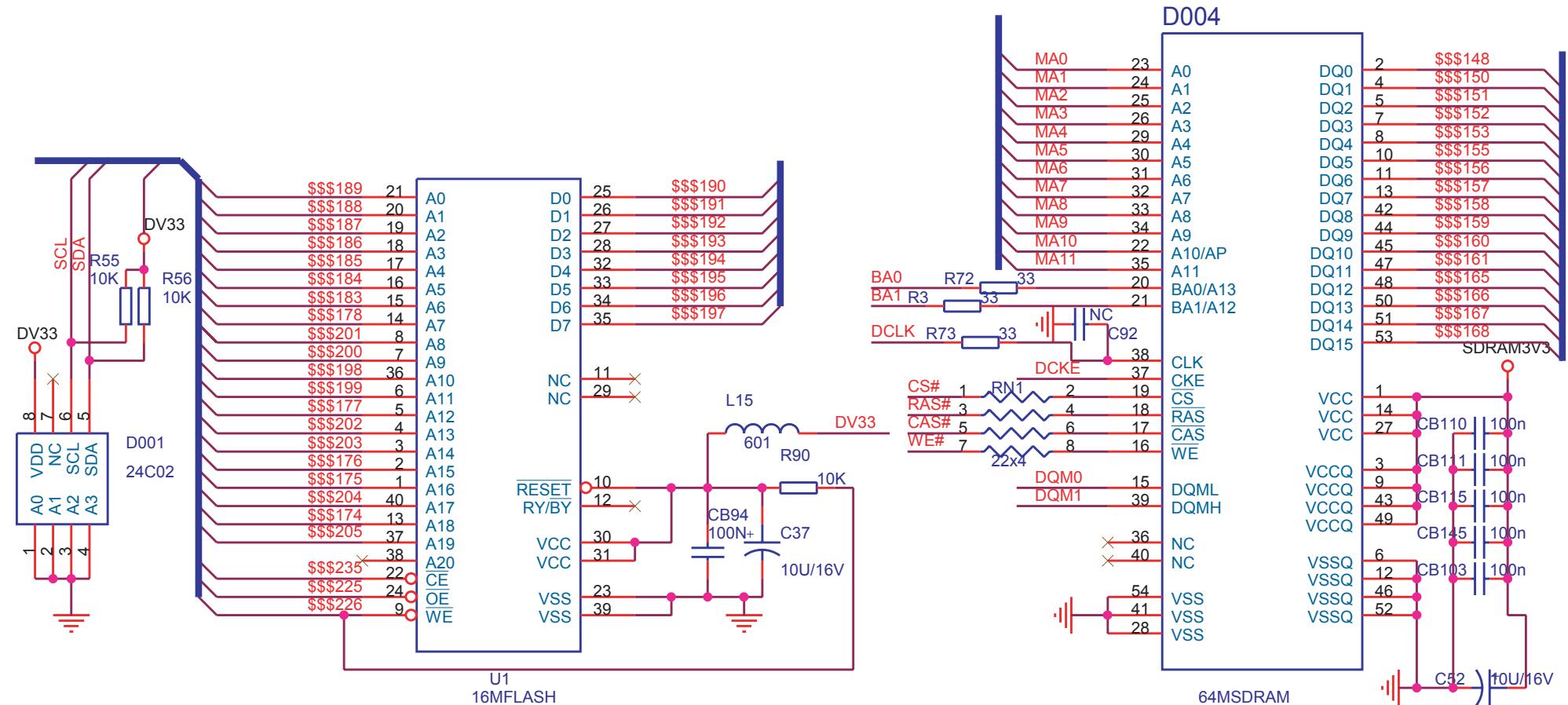
7.0 OVERALL WIRING DIAGRAM



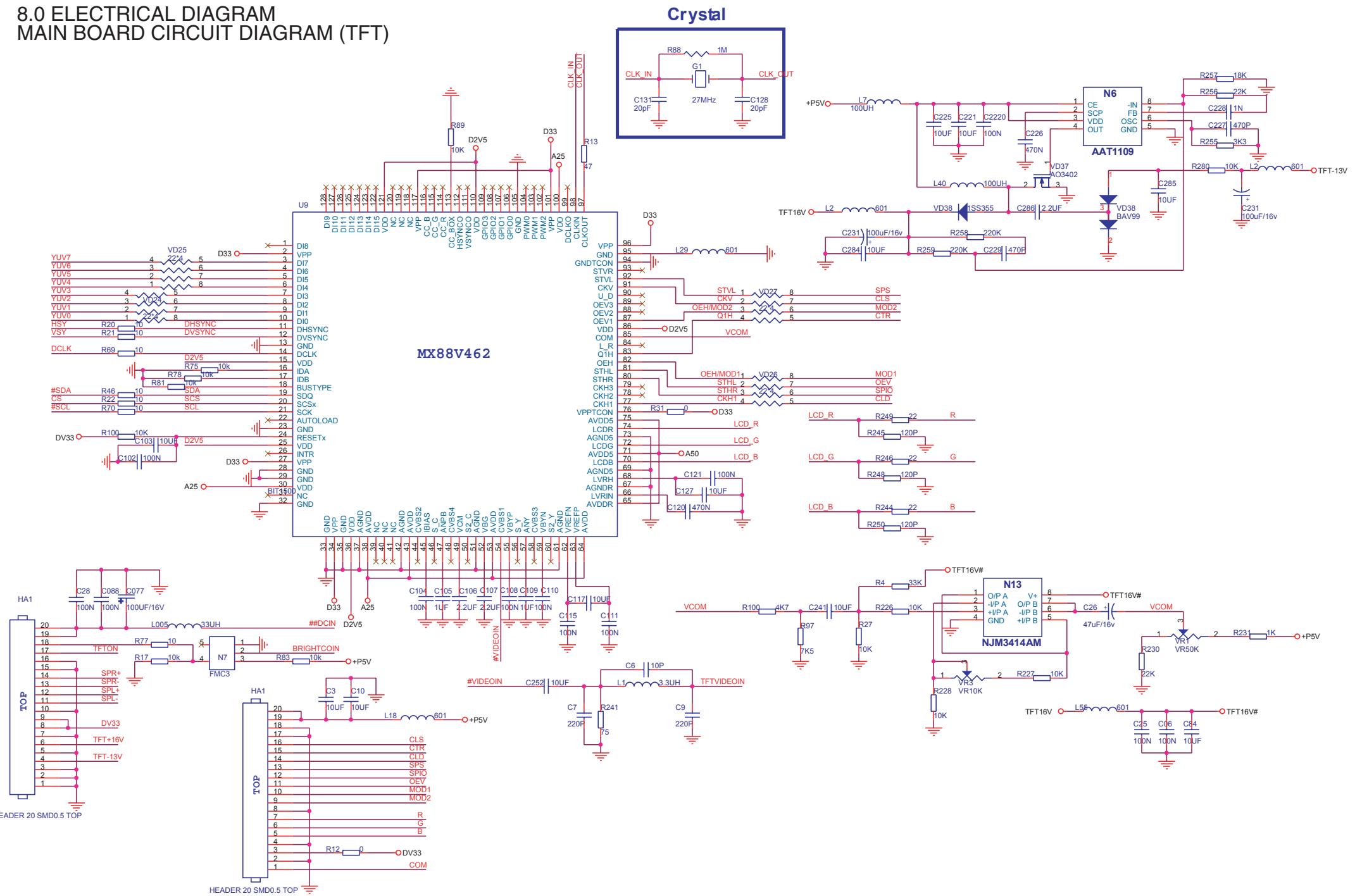
8.0 ELECTRICAL DIAGRAM MAIN BOARD CIRCUIT DIAGRAM (MPEG)



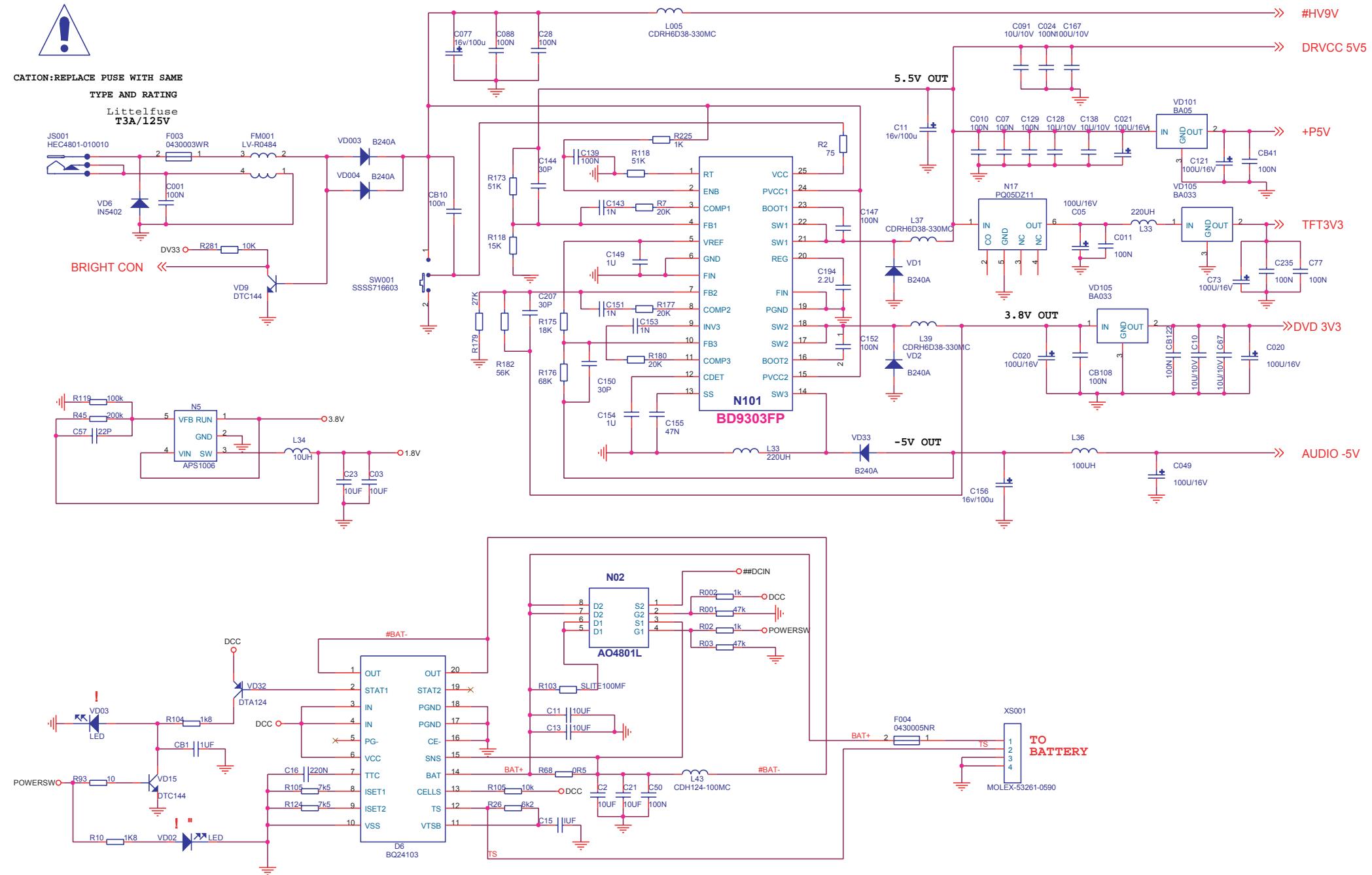
8.0 ELECTRICAL DIAGRAM MAIN BOARD CIRCUIT DIAGRAM (FLASH & SDRAM)



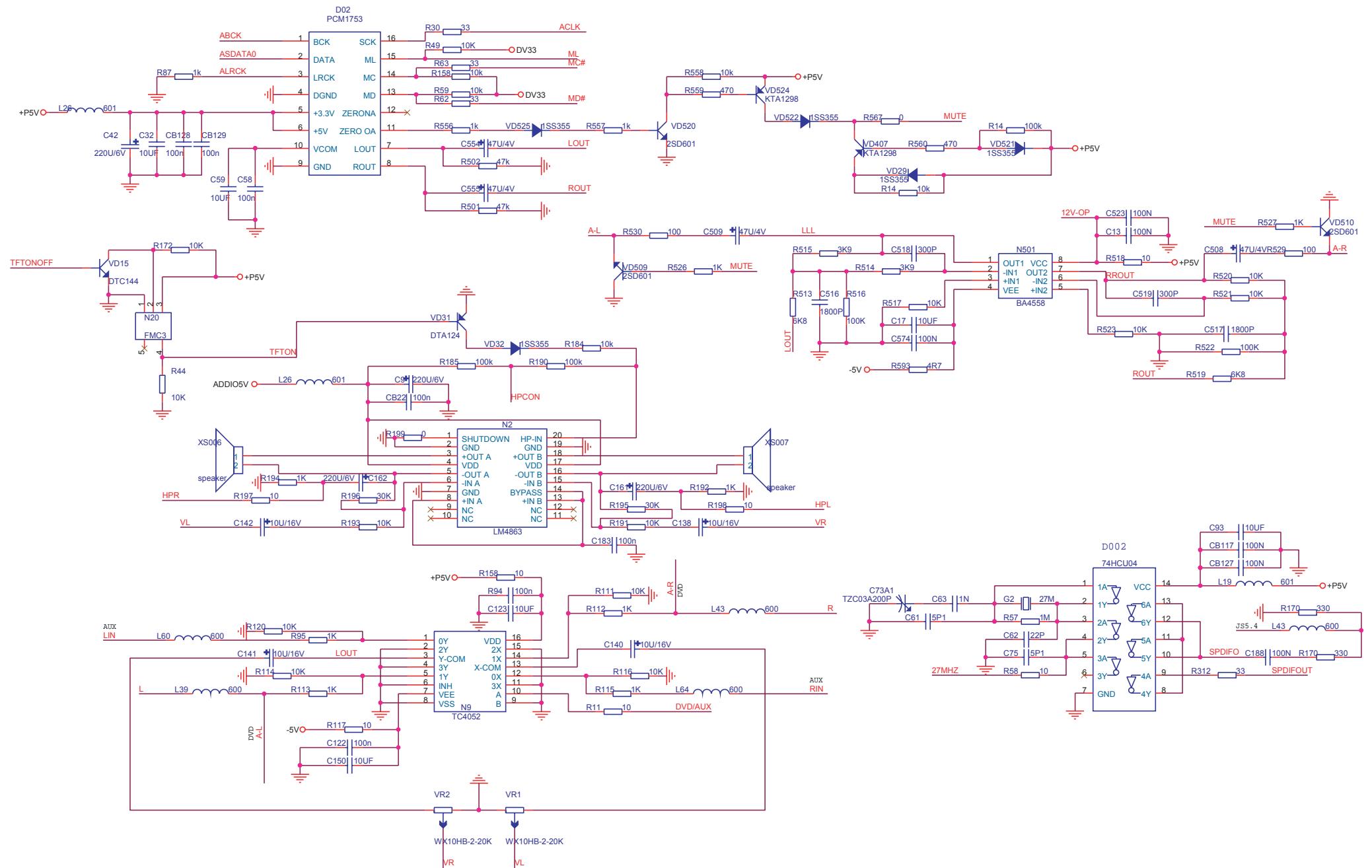
8.0 ELECTRICAL DIAGRAM MAIN BOARD CIRCUIT DIAGRAM (TFT)



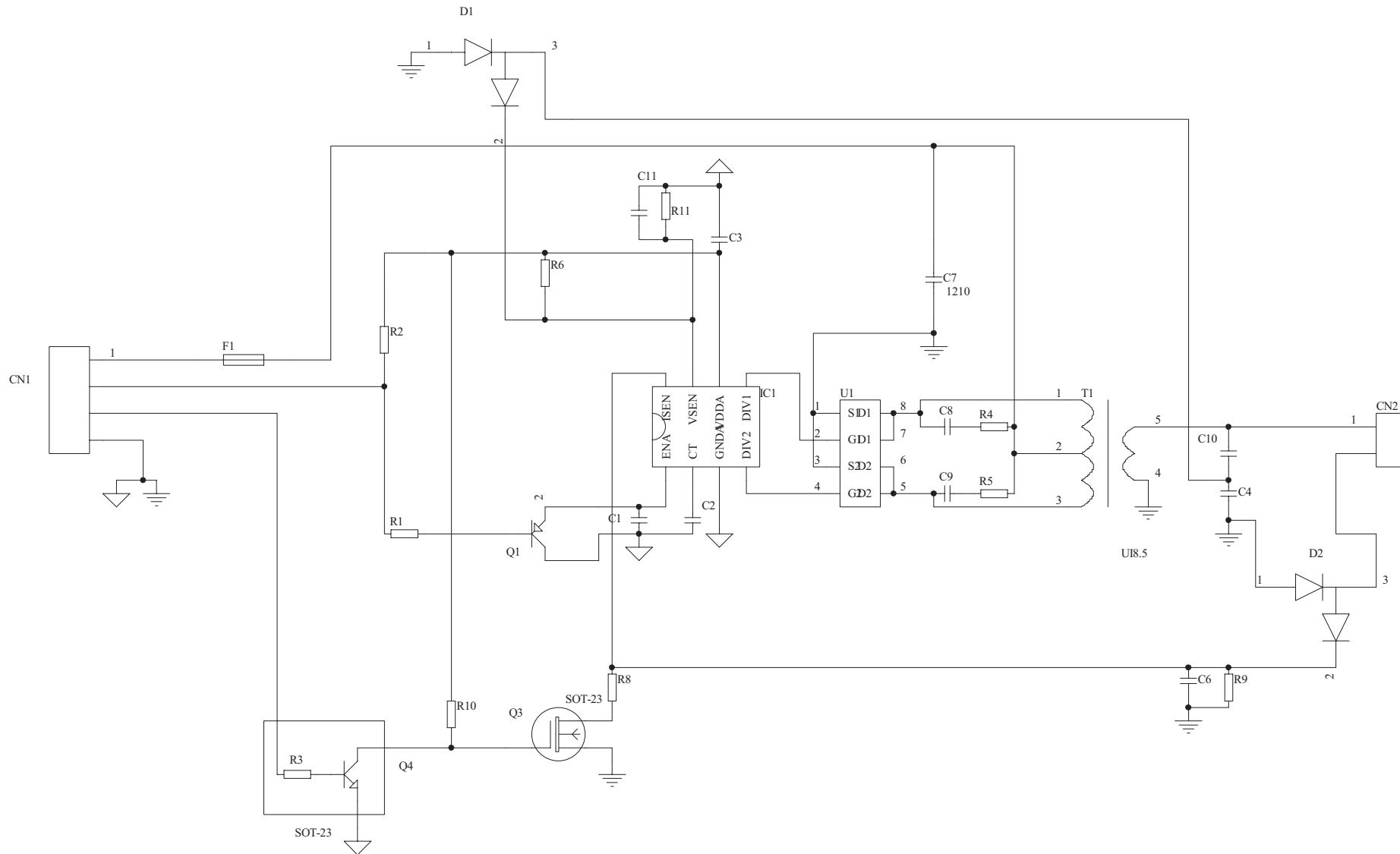
8.0 ELECTRICAL DIAGRAM MAIN BOARD CIRCUIT DIAGRAM (DC POWER)



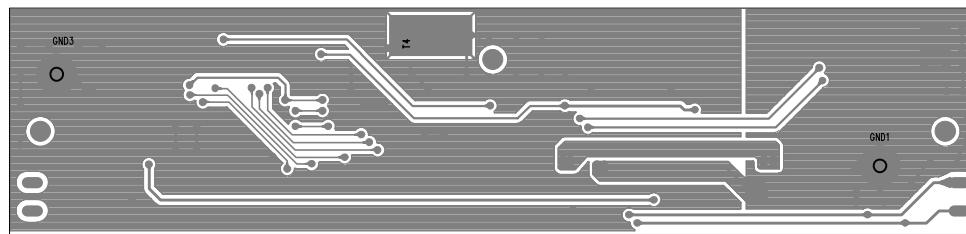
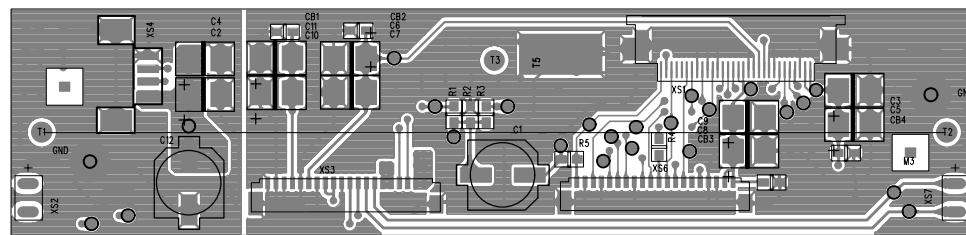
8.0 ELECTRICAL DIAGRAM MAIN BOARD CIRCUIT DIAGRAM (AUDIO)



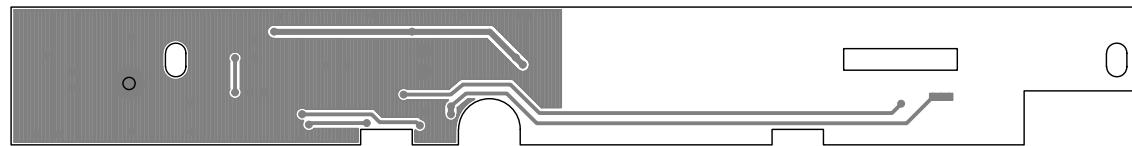
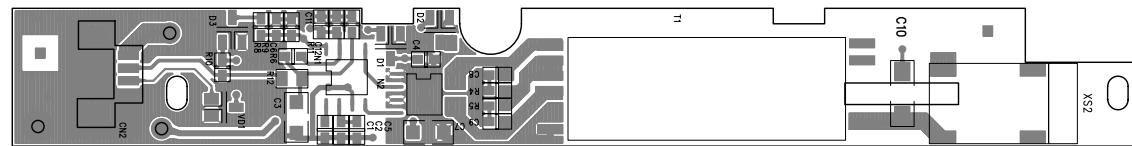
8.0 ELECTICAL DIAGRAM - HIGH VOLTAGE BOARD CIRCUIT DIAGRAM



9.0 COMPONENT LAYOUT

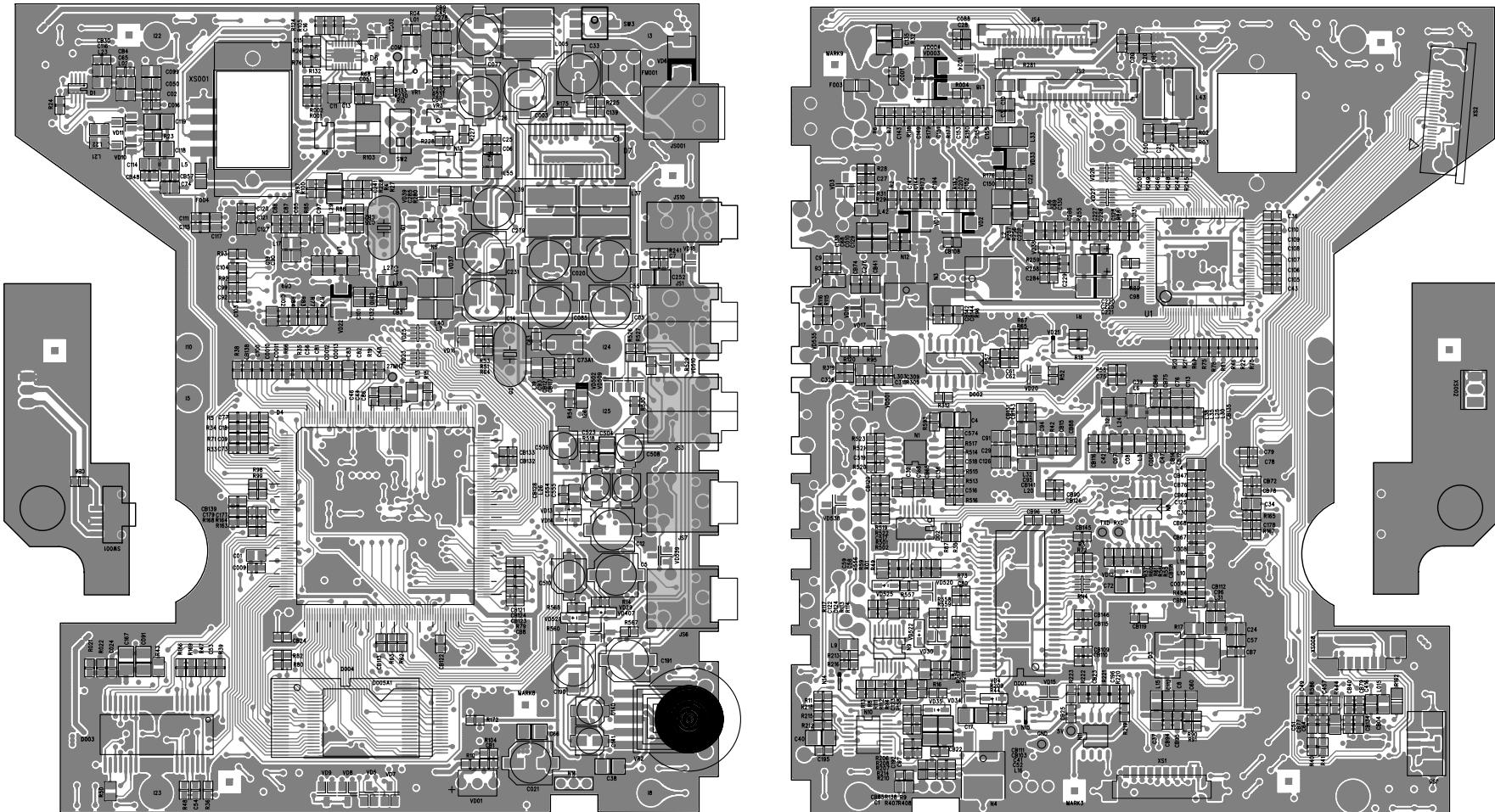


PET720 IF BOARD DIAGRAM



PET720 HV BOARD DIAGRAM

9.0 COMPONENT LAYOUT



PET720 MAIN BOARD DIAGRAM

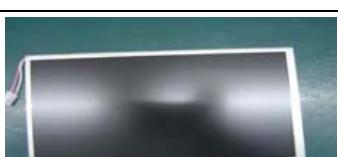
10.0 SERVICE PARTS LIST

The following service BOMs are applied for all version unless specified.

| Model# | Service 12NC | Description | Photos | Location Code |
|-----------|--------------|-----------------------------|--|---------------|
| PET720 | 994000004182 | LITHIUM BATTERY |  | BATTERY |
| PET720 | 994000003945 | RC-810 REMOTE CONTROL |  | RC |
| PET720 | 994000003948 | CAR CIGARETTE ADAPTER |  | CARADAPTOR |
| PET720 | 994000001912 | AV CABLE |  | AVCABLE |
| PET720/00 | 994000003946 | ADPV26A AC POWER ADAPTOR/00 |  | ACADAPTOR |
| PET720/05 | 994000003524 | ADPV18A AC POWER ADAPTER/05 |  | ACADAPTOR |
| PET720 | 994000005108 | PET720 MAIN PCBA |  | 100 |
| PET720 | 994000002151 | IF PCBA |  | 110 |

10.0 SERVICE PARTS LIST

The following service BOMs are applied for all version unless specified.

| Model# | Service 12NC | Description | Photos | Location Code |
|--------|--------------|------------------------|--|---------------|
| PET720 | 994000004192 | HV PCBA |  | 120 |
| PET720 | 994000004193 | FUNCTION PCBA |  | 130 |
| PET720 | 994000004194 | 20 PIN HARNESS (LE115) |  | 143 |
| PET720 | 994000002242 | 20 PIN HARNESS (LE140) |  | 144 |
| PET720 | 994000004203 | LB070W02 TFT LCD |  | 200 |
| PET720 | 994000002228 | DV23 LOADING ASS'Y |  | 210 |
| PET720 | 994000002157 | SPEAKER |  | 220 |
| PET720 | 994000004196 | PET724 SPEAKER GRILL |  | 230 |

10.0 SERVICE PARTS LIST

The following service BOMs are applied for all version unless specified.

| Model# | Service 12NC | Description | Photos | Location Code |
|--------|--------------|--------------------------|--|---------------|
| PET720 | 994000005109 | PET720 TOP COVER |  | 300 |
| PET720 | 994000004188 | PET724 DISPLAY FRAME |  | 310 |
| PET720 | 994000004184 | PET724 MIDDLE CABINET |  | 320 |
| PET720 | 996510000786 | MIDDLE CABINET PLAQUE |  | 325 |
| PET720 | 994000005111 | PET720 BASE COVER |  | 330 |
| PET720 | 994000004527 | PET720 KEY DISCRETENESS |  | 350 |
| PET720 | 994000005112 | PET720 DOOR DISCRETENESS |  | 360 |
| PET720 | 994000004189 | PET724 DOOR SPRING |  | 410 |
| PET720 | 940000002469 | TOP COVER SPRING |  | 420 |

11.0 REVISION LIST

Version 1.0 (3141 785 30970)

- Initial release PET720

Version 1.1 (3141 785 30971)

- Chapter 10 - Added location code on spare parts

Version 1.2 (3141 785 30972)

- Chapter 10 - Added Middle Cabinet Plaque (996510000786)